iLuv®

Designed by iLuv in New York

MultiCharger-X™ / IAD910

Expandable 10 Device
Charge / Sync / Security Solution for iPad

User Manual

Welcome.

Thank you for purchasing MultiCharger-X.™

This product is designed to allow you to easily store, secure, charge, and sync up to 10 iPad devices per unit. Please take some time to read through this manual.

iLuv® | Innovative Lifestyle
Unquestionable Value

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WHAT'S INCLUDED

PRODUCT SPECIFICATIONS

SETUP

1. Place the unit on a flat surface.

2. Plug power cord into the power supply slot.
3. Connect power cord into wall outlet.

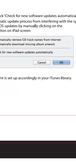
Note: This product's voltage rating is set to the country that it is intended for. Failure to observe this will result in non-operation or failure of the unit.

SETUP

1. Plug USB cable into each slot.

Cable not included

2. Insert iPad into each slot.
3. Plug dock connector into each iPad.



CHARGING

1. After connecting all iPad devices, switch the power switch on behind the device

- The iPad devices will begin charging.

2. Each LED indicator will show amber (green if iPad is fully charged).

NOTE: When iPad's fully charged the screen is on, the green LED will not indicate correctly. For this, make sure that the screen is off or configured to turn off after a set amount of time (under Settings >> General >> Auto-Lock).

SYNC SETUP (iTunes)

HOW TO SYNC

For optimal use, configure your iTunes before using the MultiCharger-X. You will need to follow this procedure only once.

1. Open your iTunes on your MacBook or laptop.

2. Go to "Preferences".
3. Under "General", uncheck "Check for new software updates automatically".
   - This keeps the automatic update process from interfering with the syncing process. Updates can still be installed manually by clicking on the "Check for Updates" button on iPad screen.

4. Ensure that all content is set up accordingly in your iTunes library.

SYNC SETUP (iPad)

Configure your iPad devices for optimal use with iTunes and the MultiCharger-X. You will need to follow this procedure only once per iPad.

1. Connect USB cable to the port on the MultiCharger-X located on the backside panel.
2. Connect the other end of the USB cable to your MacBook or laptop.

3. Press the sync/charge button on the MultiCharger-X to enter sync mode (located on the bottom left of front panel).

4. Verify that each iPad you've loaded is listed in iTunes.

Select the iPad you want to configure.

SYNC SETUP (iPad)

Click on "Summary Tab".

5. Under "Options", select "Open iTunes when this iPad is connected".
6. Select "Sync only checked songs and videos".
7. Uncheck "Manually manage music and videos" if it's not done so already.
   - This is the key step that will prevent the need to manually drag and drop your selections for each iPad.

8. Click on each tab at the top of iTunes and select the type of content (music, apps, etc) you want to sync on the iPad.

Repeat steps 5-8 for each iPad that you want to configure.

SYNC SETUP (iPad)

HOW TO SYNC AND CHARGE

- Click "Sync" or "Apply" at the bottom right in iTunes. Perform this step for all iPad devices.

2. After the syncing process is finished for all connected iPad devices, press the sync/charge button again to return to charge mode. LED indicator will turn amber or green.

Once iTunes and your iPad devices are configured, iTunes will open and begin syncing automatically when you next use the MultiCharger-X.

IOS UPDATES

Due to the functionality of iTunes, iOS updates for iPad can be completed only one device at a time. It can still be done with all on iPad devices connected to the MultiCharger-X.

1. To perform an iOS update for each iPad, make sure that the MultiCharger-X is in sync mode and select an iPad from the device list in iTunes.

2. Click on "Update" under "Version".

3. After one device is updated, select the next device and repeat Step 2 until all devices are updated.

DAISY CHAIN CONNECTION

EXPAND SYNC

The MultiCharger-X can be daisy-chained with up to 2 more units to sync up to 30 iPad devices with a single MacBook (PC laptops are not compatible with this feature)

1. Position units beside one another
2. Connect all iPad devices
3. Connect the MultiCharger-X units together with the supplied USB cables. (Cables must be connected in the order shown below)

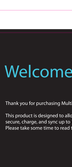
DAISY CHAIN CONNECTION

4. Connect the last unit in the chain to the MacBook.

5. Press the sync/charge button to put all 30 iPad devices into sync mode (LED will turn red).

MOUNTING CASTERS (OPTIONAL)

If you have purchased casters optionally, follow the instructions below to attach them.



SUPPORT

TROUBLESHOOTING

"My iPad devices are not charging"
1. Ensure that the power cord is connected to the unit and plugged into the wall
2. Ensure that the unit power is turned on
3. Ensure that the unit is in charge mode
4. Ensure that each iPad is connected properly to the charging ports

"I cannot sync my iPad devices
1. Ensure that the USB host cable is connected to the unit and to the PC
2. Ensure that the unit is in syncing mode (LED indicators will turn red)

Precautions:
- Do not attempt to stack units with wheels attached
- The MultiCharger-X has over current protection built-in. In the case of an event where an over current situation occurs, simply power off the unit and power it on again.

Need more answers?
- Call iLuv Customer Support 1-866-807-5946
- Visit www.support.iluv.com
- 9am - 5pm EST Monday-Friday

SPECIFICATIONS

Input: AC 100-120V, 50Hz, 6A
Output: DC 5V, 2.1A each USB port

SAFETY

WARNING:

This product must only be used for its intended purpose in accordance with these operating instructions. Failure to observe the following notices can result in fire, injury, death by electric shock or equipment damage.

- Always turn OFF the power the product before plugging IN or OUT.
- Do not unplug the power cord from the outlet with wet hands.
- Do not use damaged cables.
- Do not pull, bend, twist or twine the cable.
- Do not plug the cable into an extension cable.
- Keep the door closed and locked when in use.

- This product is not to be operated by a child or clutter. Only adult operation and supervision should move this product.
- Do not sit, stand, or climb on the product.
- Keep the product away from water.
- Keep the product away from water.
- Keep the ventilation holes unblocked to allow air circulation.
- Do not use the product in extreme hot or cold temperatures.
- Do not use the product to store liquids or cleaning supplies.
- Disconnect the power cable from the wall before relocating the main unit.

WARRANTY

WHAT IS COVERED?

iLuv Creative Technology™ ("iLuv") warrants, to the original purchaser, that its products will be free from defects in material and workmanship for a period of one year from the original purchase date. This Warranty begins on the date of product purchase and covers a period of one year for products purchased in the European Union, and one year for products purchased in other countries. Within the period of this warranty, iLuv will, at its discretion, repair or replace any defective product or parts to replace your product with a new or remanufactured unit, equivalent to your original purchase. For information on proper installation, operation and use consult the manual supplied with your product. Proof of purchase is required, visit our website, www.iluv.com for download a manual.

EXCLUSIONS

This Warranty does NOT apply if the serial number is altered or removed. It does not cover cosmetic damage, antenna damage or loss, damage to AC power cords, cabinets, headsets, batteries, or other accessories, or any product damaged by improper installation, misuse, abuse, act of improper settings, general misuse, mishandling or intentional application, accidents, act of God, act of war, act of terrorism, or any other act or event beyond the control of iLuv. Products being returned to iLuv, if the product was purchased outside the United States, please find an authorized distributor or email our web site: www.iluv.com

OBTAINING WARRANTY SERVICE

Customers must obtain a Customer Return Authorization number (CRA) on our web site, www.iluv.com/support, or call Customer Support to receive a return RMA for all returns, including the product's Date of Purchase. In Model Number, a brief description of the problem, and the customer's contact information. Customers in the United States can call the Customer Service Department at (866-807-5946 if the problem appears to be related to a defect in material or workmanship.

RETURNING YOUR PRODUCT

The product must be accompanied with a dated proof of purchase, indicating the place of purchase, the product model and serial number. Ship the product, prepaid, to the address below to suitable protection packaging and ensure UPS Guarantee.

iLuv Creative Technology
2 Harbor Park Drive
Port Washington, NY 11050

WARRANTY

RETURNING YOUR PRODUCT (CONTINUED)

You must include the CRA number on the outside box, and your telephone number and return address. Failure to do so will result in a delay in processing your return. Customer shipping charges must be authorized by the original proof of purchase. We strongly recommend insurance and tracking on your shipment. Customer is responsible for the product until it arrives at iLuv the U.S. returns to its authorized distributor for all other countries.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. iLuv SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state and country to country.

INSTRUCTIONS ON ENVIRONMENT PROTECTION

Your product is designed and manufactured with high quality material and components which can be recycled and reused. This symbol means that electrical and electronic equipment, at the end of its life cycle, bring it to a collection point for the recycling of electrical and electronic equipment. This symbol on the product means the instructions for use or the packing will inform about the methods for disposal and recycling of this equipment. Observe the local laws for the disposal of packaging and old equipment. In the case of disposal of old appliances, you make an important contribution to protect the environment. Please inquire at your local community administration for the authorized disposal location.

FCC NOTICE SUBS

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.
Note: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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