

U ا Cellular Signal Booster 463105





IT IS VERY IMPORTANT TO POWER YOUR SIGNAL BOOSTER USING A SURGE PROTECTED AC POWER STRIP WITH AT LEAST A 1000 JOULE RATING.



THE SIGNAL BOOSTER UNIT IS DESIGNED FOR USE IN AN INDOOR. TEMPERATURE-CONTROLLED ENVIRONMENT (LESS THAN 150 DEGREES FAHRENHEIT). IT IS NOT INTENDED FOR USE IN ATTICS OR SIMILAR LOCATIONS SUBJECT TO TEMPERATURES IN EXCESS OF 150°F.

FAILURE TO DO THIS WILL VOID YOUR WARRANTY IN THE EVENT OF A POWER SURGE OR LIGHTNING STRIKE.

Installation Instructions for the Following Wilson Electronics Signal Booster:

SignalBoost™ DT Adjustable Gain In-Building Wireless 800/1900 MHz SmarTech II™ Signal Booster Model # 460005 FCC ID: PWO460005

Contents

Package Contents
Optional Accessories
Before Getting Started
Find the Strongest Signal
Quick Install - Inside Window Mount Option
Installation Options
Outside Pole Mount (Best Option)6
Rafter Mount
Additional Considerations
DT™ and Desktop Antenna Placement
Troubleshooting & Understanding Lights
Additional FAQ
Signal Booster Specifications
Safety Guidelines & Recommendations15
Guarantee and Warranty Back Cover



Package Contents

Accessories packaged may not exactly match the below photos due to different kit options





SIGNALBOOST DT

Desktop Antenna (301213)



Cradle Antenna Kit Cradle Antenna 20' RG6 coax cable (311141-0620)



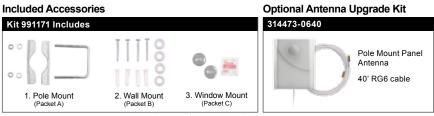




Coax Cable (30' 950630)

AC Power Supply 6V / 2.5A (Not included with some mo (859912)

Cable Connector (971129)



Appearance of device and accessories may vary.

Tools Required for Installation

Depending on your particular installation, you will need the following tools:

- 1. Pole mount 10 mm open-end wrench or adjustable wrench
 - 2. Wall mount or Rafter mount Drill and 3/16 inch bit, Phillips-head screwdriver

Before Getting Started

Before you install your DT[™] and start enjoying improved cellular reception in your home or office, please do the following:

- 1. Read through all the installation steps. This will help you know what to expect from start to finish.
- 2 Watch the YouTube video demonstrating the DT Signal Boost installation at: wilsonelectronics.com/ DTvideo.
- 3 Determine the best installation option for your needs.
 - Inside Window Mount Option pg.5
 - Outside Pole Mount Option pg.6 (Best Option)
 - Rafter Mount Option pg.7

- 4. Familiarize yourself with all materials in your product package. This will allow you to know which pieces are referenced in the instructions.
- 5. Identify the location of your best available cellular signal. See page 4.
- 6. Plan where to mount your antenna.





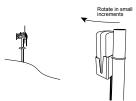
Find the Strongest Cellular Signal

Before you install your DT signal booster, you must determine the location of the best available cellular signal. This will affect the location of your Outside Antenna and will help you get the best performance from your DT. You can find the strongest signal outside your building, typically at the highest point available, using any of the following methods:

1. Best method:

Connect the Outside Antenna to the DT signal booster, and the DT to the Desktop Antenna. Have one person outside (on the roof for best results) rotate the Outside Antenna with a second person inside the building near the Desktop Antenna watching the signal strength on a phone. This allows you to read the signal strength from nearby cell towers.

- a. The person inside should have the phone in test mode so the numerical signal strength can be read. This is more accurate than the bar indicator. Go to <u>www.</u> <u>wilsonelectronics.com/test-modeinstructions</u> for help in finding the test mode for your phone.
- b. The person on the roof should turn the Outside Antenna 45 degrees at a time. Allow 30 seconds for the phone to register with each turn.



c. The person inside should note the readings on the phone with each turn. Signal readings usually appear as a negative number. The closer the number gets to zero, the stronger the signal (for example, -86 dB would be a moderately good reading while -55 dB would be an excellent reading, and -110 dB would be a weak, or unusable signal).



d. Once you have determined which direction provides the strongest outside signal, you can install the Outside Antenna in that general direction.

2. Good methods:

- a. Place calls from several locations outside your building. As you move to different locations, note where you get the best reception.
- b. If you have a smart phone, you can download apps that help you identify locations of cell phone towers or the strongest signal. Go to the App Store and search for "cell signal" to find available apps for your device.

Download on the Cooking le play

 Acceptable method: Check the bar indicator on your cell phone display and note where the signal appears the strongest. (Note: cell phone bars are only an approximation of signal strength and vary from phone to phone.) Phones can take up to 30 seconds to reset to a new reading. Be patient and repeat your signal check several times.



For additional instructions on finding the strongest cellular signal, watch the installation video at: <u>wilsonelectronics.com/</u> <u>DTvideo</u>

Quick Install - Inside Window Mount Option

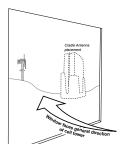
Additional installation options on pg. 6-12

Find the Strongest Cellular Signal

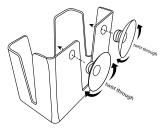
(See page 4 for suggested methods.)

Ready to Install Inside Window Mount

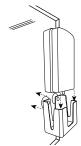
 Select a location on the inside of a window as high as possible and at least 20 feet from where the DT will be located. Note that this distance typically requires the window mount to be in a different room from where you will locate the DT and Desktop Antenna. The window should face roughly in the direction of the strongest cellular signal (see section headed "Find the Strongest Cellular Signal" on page 4).



- 2. Clean the area on the glass with the alcohol prep pad included in Packet C.
- Insert the suction cups included in Packet C into the holes on the Outside Antenna cradle using a twisting motion. Press the suction cups onto the window in the desired location.



4. Insert the Outside Antenna into the cradle.



5. Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.



 Route the cable as desired to the location of the DT. If you need to connect both coax cables, use the Cable Connector provided.



 Connect the coax cable to the DT. Connect the Desktop Antenna to the DT.



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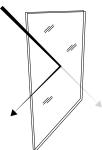
Tech Support 866-294-1660 Mon.- Fri. Hours: 7 am to 6 pm MST Connect the DT to a surge protected AC power strip with at least a 1000 Joule rating. If your DT is working correctly, the lights will be green.



If the lights are orange or red, see the "Troubleshooting" section on page 9.

NOTE:

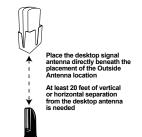
Modern energy efficient dualpane windows with coatings will weaken the cellular signals as they pass through because of a metal oxide film applied during manufacturing. If you have dualpane windows with energy efficient coatings, we recommend one of the other mounting options if your performance is not to your satisfaction.



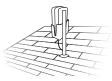
Installation Options

Outside Pole Mount (Best Option)

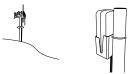
 Select a location on the roof where the Outside Antenna can be mounted on a pole maintaining at least 20 feet of vertical or horizontal separation from the inside Desktop Antenna.



 Find an existing pole or obtain a pole of 1 to 2 inches in diameter. Mounting hardware to attach the pole to the roof can be purchased from a hardware store or you can purchase a Wilson's pole mount accessory kit, part #901117. Install the pole in the desired location.



- Using the hardware in Packet A, insert the U-bolt through the holes in the Outside Antenna. Slide one half of the bracket assembly onto the U-bolt.
- 4. Fit the assembly onto the pole in your desired location by sliding the second half of the bracket onto the U-bolt and securing it with the lock washers and nuts provided. Be sure the cradle is at the desired height and rotated toward the strongest cellular signal before tightening the nuts. Do not over tighten.



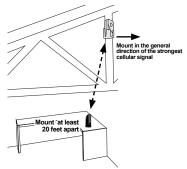
 Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.



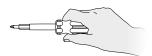
 Route the cable as desired to the location of the DT. If you need to connect both coax cables, use the Cable Connector provided. Secure the cable with ties as needed (ties not provided).

Rafter Mount

 Select a location in the building's rafters where the Outside Antenna can be mounted directly above the Desktop Antenna with at least 20 feet vertical or horizontal separation. The location should allow you to mount the Outside Antenna roughly in the direction of the strongest cellular signal.



 Mount the cradle antenna bracket to the rafter using the four screws and four washers provided in Packet B (pre-drill if necessary.)



 Connect the supplied coax cable to the antenna lead cable on the Outside Antenna.





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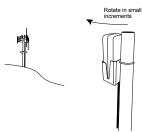
 Route the cable as desired to the location of the DT. If you need to connect both coax cables, use the Cable Connector provided.



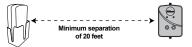
Additional Considerations

Whichever installation you choose, keep the following guidelines in mind to maximize your signal strength:

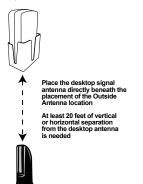
 Always turn the Outside Antenna so the Wilson logo is toward the strongest cellular signal. The strength of the signal at the Desktop Antenna (and therefore, how far it will transmit a signal) is dependent upon the signal strength at the Outside Antenna. Be sure to maximize the strength at the Outside Antenna.



 Maintain a distance of at least 20 feet from the Outside Antenna to the DT unit.



If possible, place the Desktop Signal Antenna directly beneath the placement of the Outside Antenna location. This creates a maximized signal zone within the room where the Desktop Antenna remains.



 Keep the DT and the Desktop Antenna at least 18 inches away from each other with the Wilson logo on the Desktop Antenna facing away from the DT.



4. Do not face the Outside Antenna and the Desktop Antenna toward each other. This can cause the DT to show red lights and shut down, preventing oscillation or feedback (see troubleshooting on pg. 9). In other words, the Wilson logos on the Outside Antenna and the Desktop Antenna should always be facing away from each other.



5. If you do not know how to mount hardware or run coax cable through walls, ceilings and floors, get help from one of Wilson's certified installers at <u>www.wilsonelectronics.com/installers</u> or from a qualified contractor or electrician. You can also try the Inside Window Mount option (pg.5), which may be sufficient for your needs.

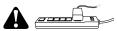
Recommended: Lightning Surge Protector (Sold Separately, part #859992)

We recommend you install the Lightning Surge Protector (LSP) close to the DT. Attach the cable from the Outside Antenna to the surge protector and ground the surge protector. The LSP is sold separately (refer to page 15).

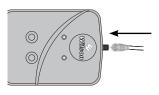


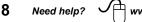
DT and Desktop Antenna Placement

Important notice: Connect your DT AC Power Supply to a surge protected AC power strip with at least a 1000 Joule rating. Failure to do this will **void your warranty** in the event of a power surge or lightning strike.

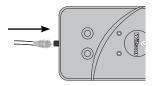


- Select a location for the DT that is away from excessive heat, direct sunlight, and moisture and has proper ventilation. Recommended locations include on a shelf, in a closet, on a desk or behind it. Be sure the location is near a power outlet. To ensure proper ventilation, keep other objects at least six (6) inches away.
- 2. Attach the coax cable from the Outside Antenna to the DT at the connector labeled "Outside Antenna."





Attach the Inside Antenna to the 3 connector labeled "Inside Antenna."



4. Ensure the Inside Antenna is facing away from both the DT and the Outside Antenna.



- 5. Plug in the power supply to the DT at the input marked "Power" (next to the "Outside Antenna" connector). Plug the power supply into a surge protected AC power strip with at least a 1000 Joule rating.
- 6. Check the lights on top of the DT. Two green lights mean you have good signal. If you do not have green lights, see the following Troubleshooting Tips.



Troubleshooting & Understanding Lights

The DT includes two indicator lights, one for each band (for more information about the frequency bands used by your cell service provider visit wirelessadvisor.com.) All indicator lights will be green, orange or red.

> **Green** indicates the unit is powered and working properly. You always want the lights to be green.



Red indicates the DT has shut down to prevent oscillation (feedback).

Orange indicates the DT is overloaded because it is too close to a cell tower.

Note: All red light issues must be resolved before orange light issues.

Fixing Red Light Issues

If any lights on the DT are red try 1 or more of the following:

- Make sure all connections are tight. a)
- b) Reduce the gain of the DT by rotating the gain control knob corresponding with the red light. This is done by turning the knob counter-clockwise in small increments, waiting 5 seconds between each adjustment for the DT to reset. Continue this adjustment until the light turns green.



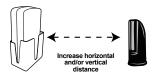
IMPORTANT NOTE: Reducing the gain decreases the inside coverage area. If the amount of coverage area is sufficient when the green light comes on, your installation is complete.

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9

c) You need to increase the distance between the Outside Antenna and the Desktop Antenna by moving them horizontally and/or vertically farther apart making sure they are not facing towards each other.



If the light is green after separating the antennas, increase the gain until the red light comes on. Then slightly decrease the gain until the green light appears. This ensures maximum coverage.

 If your coverage area is still too small after separating the antennas, contact the Wilson Electronics Technical Support Team for assistance: 866-294-1660.

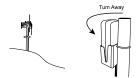
Fixing Orange Light Issues

If any lights on the DT are orange:

a) Turn down the gain control until you get a green light.



 b) If the gain is not adequate for good coverage, turn the Outside Antenna away from the strongest cellular signal in small increments until the light turns green.



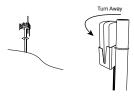
If the lights will not respond, turn the gain down in 5 dB increments and move the Outside Antenna. Continue to adjust the gain and antenna positions until the light turns green.

c) If the light remains orange, contact the Wilson Electronics Technical Support Team for assistance: 866-294-1660.

Fixing Blinking Red & Orange Light Issues

If one or more of the lights on Signal Booster are blinking red and orange, it indicates that the Signal Booster is experiencing extreme receiver overload and has shutoff.

 Turn away Outside Antenna from the cell tower until lights no longer flash. If needed, contact Wilson Electronics Technical Support Team for assistance.



Fixing Blinking Red Light Issues

If one or more of the lights on Signal Booster are blinking red, this means that the Signal Booster has shutoff.

 a) Increase the distance between the cellular device and the Inside Antenna.

Lights Off

If one or more of the lights on Signal Booster are off verify power to your surge protected power strip. If power and lights are still off this means that the gain has been turned all the way down and the band is in Power Save Mode. Increase the gain until the light turns on. If there are bands that are not being used in the local coverage area, this will reduce enegy consumption.

NOTE: The DT can be reset by disconnecting and reconnecting the power supply.

For additional descriptions on troubleshooting, see the install video at: wilsonelectronics.com/DTvideo.

Additional FAQ:

What hours can I contact tech support?

Technical Support can be reached from 7:00am to 6:00pm MST, by calling (866-294-1660), or by email, at <u>tech@wilsonelectronics.com</u>.

How does weather affect the performance of my Outside Antenna?

Water vapor (e.g. rain, fog, snow or other precipitation) creates an effective filter to cellular signal. In times of heavy precipitation, you may see less performance.

What's the difference between the 800 MHz and the 1900 MHz bands? How do I know which MHz band my cell phone uses?

The DT works with all major North American cellular providers on the 800 & 1900 MHz frequencies. Traditionally, 800/1900MHz are associated with voice and 3G data; while 700MHz and 1700/2100MHz are associated with 4G data. For more detail, refer to wirelessadvisor.com.

Why do I need to maintain at least 20 feet of separation, but no more than 50 feet? OR Why do I need to create so much distance between the antennas?

Antennas connected to a booster create a sphere of signal. When these sphere's overlap, a condition called oscillation occurs. This oscillation can be thought of as noise, which causes the booster to shut down to prevent damage from occurring. The best way to keep these spheres of signal from creating noise is to maintain separation between your inside and Outside Antennas. However – as any cable has loss, we recommend that you try to minimize the total separation to keep within the range of 20-50 feet.

United States Carrier Frequency Use

We recommend visiting <u>www.wirelessadvisor.com</u> for information regarding the frequency band used by your cell service provider in a specific geographical location.



11

12 Need help?	www.Wils	sonElectronics.com	Tech Suppo Mon Fri. Hours:	ort 866-294-1660 7 am to 6 pm MST

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Signal Booster Specifications

	SIGNALBOOST™ DT™ Specifications		
Model Number	460005		
Outside antenna connectors	F-Female / SMA-Female		
Outside antenna impedance	75 / 50 Ohms		
Inside antenna connectors	SMA		
Inside antenna impedance	50 Ohms		
Dimensions	6.5 x 4.25 x 1.75 inch (16.5 x 10.7 x 4.4 cm)		
Weight	0.47 lbs (0.213 kg)		
Frequency	824-894 MHz / 1850-1990 MHz		
Power output	800 MHz	1900 MHz	
Power output for single cell phone (uplink) dBm	24.9	22.5	
Power output for single received channel (downlink) dBm	-2.2	-2.1	
Noise Figure (typical)	3.5 dB nominal / 6 dB nominal		
Isolation (uplink/downlink)	> 90 dB		
Power Requirements	110-240 V AC, 50-60 Hz, 8 W		

Each Signal Booster is individually tested and factory set to ensure FCC compliance. The Signal Booster cannot be adjusted without factory reprogramming or disabling the hardware. The Signal Booster will amplify, but not alter incoming and outgoing signals in order to increase coverage of authorized frequency bands only. If the Signal Booster is not use for five minutes, it will reduce gain until a signal is detected. If a detected signal is to high in a frequency band, or if the Signal Booster detexts an oscillation, the Signal Booster will automatically turn the power off on that band. For a detected oscillation the Signal Booster will automatically resume normal operation after a minimum of 1 minute. After 6 (five) such automatic restarts, any problematic bands are permanently shut off until the Signal Booster has been manually restarted by momentarity removing power from the Signal Booster. Noise power, gain, and linearity are maintained by the Signal Booster has been manually restarted by momentarity removing power from the Signal Booster. Noise power, gain, and linearity are maintained by the Signal Booster sincerocessor.



Safety Guidelines

WARNING: To uphold compliance with network protection standards, all active cellular devices must maintain at least 6 feet of separation distance from Panel and Dome antennas and 4 feet of separation distance from Desktop antennas.

WARNING: Connecting the Signal Booster directly to the cell phone with use of an adapter will damage the cell phone.

WARNING: Use only the power supply provided in this package. Use of a non-Wilson Electronics product may damage your equipment.

/! WARNING: The Signal Booster unit is designed for use in an indoor, temperature-controlled environment (less than 150 degrees Fahrenheit). It is not intended for use in attics or similar locations subject to temperatures in excess of that range.

WARNING: Take care to ensure that neither you nor the pole comes near any power lines during installation.

RF SAFETY WARNING: Any antenna used with this device must be located at least 8 inches from all persons.

This is a CONSUMER device.

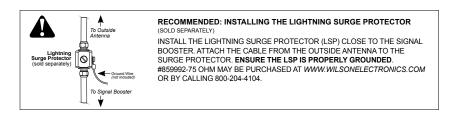
BEFORE USE, you **MUST REGISTER THIS DEVICE** with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You **MUST** operate this device with approved antennas and cables as specified by the manufacturer. Antennas **MUST** be installed at least 20 cm (8 inches) from any person.

You **MUST** cease operating this device immediately if requested by the FCC or a licensed wireless service provider.

WARNING. E911 location information may not be provided or may be inaccurate for calls served by using this device.

This device complies with Part 15 of FCC rules. Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by Wilson Electronics could void the authority to operate this equipment.



Need help?

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15

30-Day Money-Back Guarantee

All Wilson Electronics products are protected by Wilson Electronics 30-day money-back guarantee. If for any reason the performance of any product is not acceptable, simply return the product directly to the reseller with a dated proof of purchase.

2-Year Warranty

Wilson Electronics Signal Boosters are warranted for two (2) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by Wilson Electronics. Wilson Electronics shall, at its option, either repair or replace the product. Wilson Electronics will pay for delivery of the repaired or replaced product back to the original consumer if located within the continental U.S.

This warranty does not apply to any Signal Boosters determined by Wilson Electronics to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Failure to use a surge protected AC Power Strip with at least a 1000 Joule rating will void your warranty.

RMA numbers may be obtained by contacting Technical Support at 866-294-1660.

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Disclaimer: The information provided by Wilson Electronics, LLC is believed to be complete and accurate. However, no responsibility is assumed by Wilson Electronics, LLC for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

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U.S. Patent Nos.- 7,221,967; 7,729,669; 7,486,929; 7,409,186; 7,783,318; 8,583,033; 8,583,034.



