

Jabra LINK 220 | Jabra LINK 280

Software instructions

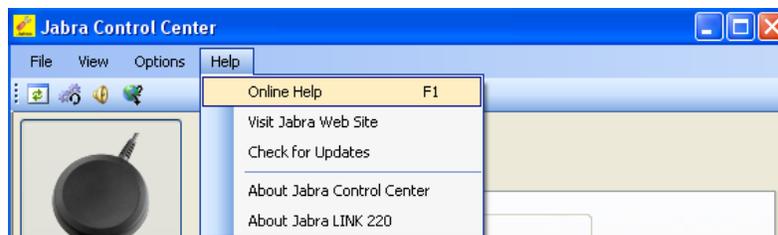
FW version 1.27.0 | Jabra PC Suite version 2.2.9.0

IMPORTANT!

Please update your Jabra PC Suite to the latest version **BEFORE** updating the Jabra LINK 220/280.

Go to www.jabra.com/pcsuite for download.

For more information about Jabra PC Suite, update procedures, softphone support etc., please use the >Online Help< in Jabra PC suite. Or go to www.jabra.com/pcsuite.



STEP 1

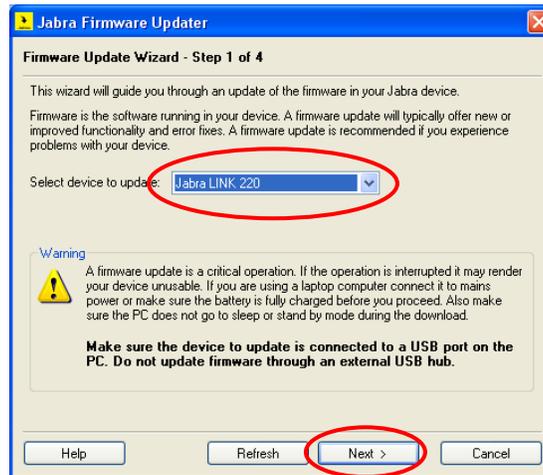
Obtain the required firmware update file **for your specific product** and save it on your computer or on a network share visible from your computer. The firmware update file is delivered as a DFU file.

STEP 2

- Make sure that your Jabra device is connected to your PC.
- Make sure your Jabra device is connected directly to your PC, not through a USB hub, which shares a single PC USB port with several USB devices.

STEP 3

1. Start the Jabra Firmware Updater by clicking on the Windows Start menu and select *All Programs > Jabra > Jabra PC Suite > Jabra Firmware Updater*. The wizard launches.



On the first page of the Firmware Updater, you must identify the device you wish to update. Select your Jabra device from the drop-down list provided. Click on **>Next<** to continue.

If your device is not listed make sure it is attached correctly and click on the **>Refresh<** button to scan the USB ports for available Jabra devices again.

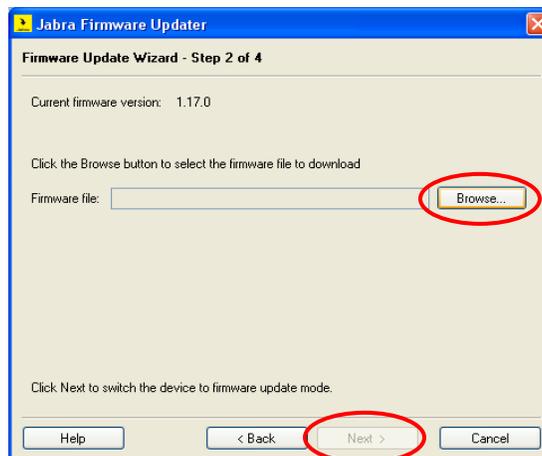
STEP 4

The page for manual selection of firmware file appears. Click on **>Browse<** and find the file you have saved on your computer.

Jabra LINK 220 file name **Jabra_LINK_220_1-27-0.dfu**

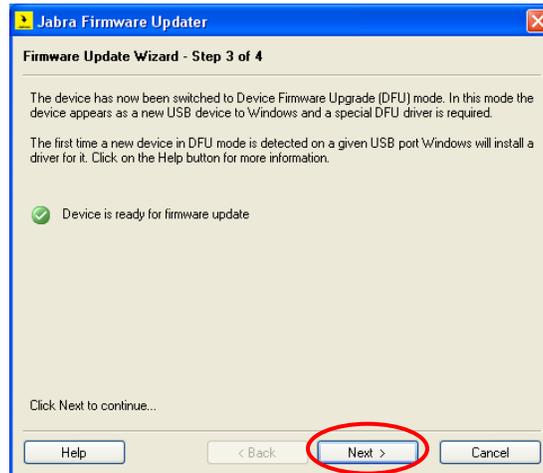
Jabra LINK 280 file name **Jabra_LINK_280_1-27-0.dfu**

Then click on **>Next<**.



STEP 5

Please follow the instructions on the screen.



STEP 6

After Jabra Firmware Updater has finished updating your device, please unplug device and plug device in again after 5 seconds. Click >OK<. Your product is updated and ready for use.



You can delete all downloaded files from your computer now, if preferred.