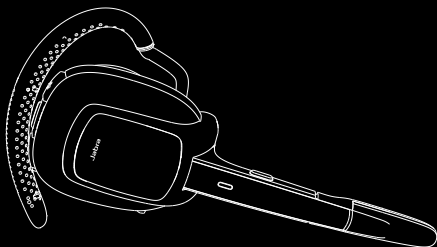


**Jabra®**  
DISCOVER FREEDOM

# Jabra® SUPREME



User manual

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[www.jabra.com](http://www.jabra.com)

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## THANK YOU

Thank you for purchasing the Jabra SUPREME Bluetooth® headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

## ABOUT YOUR JABRA SUPREME

### **A Volume up**

Tap to adjust volume up

### **B Micro USB charging connector**

Charge with the Micro USB charger

### **C Volume down**

Tap to adjust volume down

### **D Answer/end button**

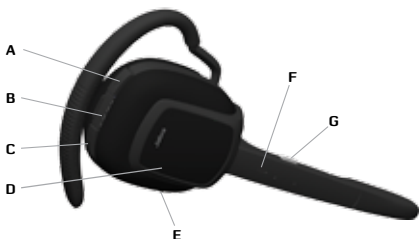
Tap to answer/end call

### **E Jabra StatusDisplay™**

### **F On/Off flip**

### **G Voice Control button**

Tap to initiate voice command functions



## WHAT YOUR HEADSET CAN DO

### **Your Jabra SUPREME lets you do all this:**

- Make and answer calls just using your voice
- Ease of use with Jabra Voice Guidance
- Last number redialing and call back last number
- Voice dialing\*
- Three way calling\*
- Advanced MultiUse™ - be connected to two active Bluetooth devices at the same time
- Tells you who is calling\*

### **Specifications:**

- Up to 6 hours of talk time and 15 days of standby time
- Rich sound and ambient noise reduction by Active Noise Cancellation
- Noise Blackout(tm) 3.0 dual microphones technology provides outstanding background noise reduction
- Digital sound enhancements via DSP technology
- Clear wireless streaming of your favorite multimedia: Music, GPS, podcasts, video, etc. (from A2DP enabled devices\*)
- Bluetooth technology – Easy pairing with Bluetooth 3.0 EDR & eSCO
- Supported Bluetooth profiles: HFP, HSP, A2DP, PBAP
- Up to 128-bit encryption
- Rechargeable battery with charging option from AC charger or PC using the supplied USB cable
- Operating range up to 10 meters (approximately)
- Weight 18 grams
- Size: 89.7 mm x 29.9 mm x 21.9 mm

## GETTING STARTED

Please follow these steps before using the Jabra SUPREME:

- 1 Charge the Jabra SUPREME using the supplied AC charger and USB cable.
- 2 Activate Bluetooth® on your phone or device (refer to the manual of your device)
- 3 Turn your Jabra SUPREME on by flipping open the boom, and pair it with your mobile device by following the voice guidance.



**NOTE:** Voice Guidance and Voice commands are enabled as the default setting when you turn on your Jabra SUPREME the first time. You can at any time disable both by pressing the **Voice** button while you flip the boom arm to **On** position. You will hear a tone and SUPREME will no longer talk to you or listen for commands. Repeat the process to enable the voice features again.

## CHARGE YOUR JABRA SUPREME

Make sure that your headset is fully charged before you start using it. Use the USB cable to connect Jabra SUPREME to a USB port or use an AC charger. The battery indicator light will Flash Green while charging. When light goes out the charge is complete. A full charge takes approximately two hours. .

Only use the charger provided in the box – do not use chargers from other devices as this may damage your headset. Also you should not use your supplied SUPREME charger to charge other devices.

**NOTE:** The lifetime of the battery will be significantly reduced if your device is left uncharged for a long period. We therefore recommend that you recharge your device at least once a month.

## WEARING STYLE

The Jabra SUPREME is ready to be worn for right ear wearing, but if you prefer left ear wearing remove the ear hook and turn it and

attach it from the opposite side. The ear cushions come in two different styles to fit any ear. Furthermore you can twist and bend the lower part of the earhook to optimize.

## TURNING YOUR HEADSET ON AND OFF

- Flip the boom arm to turn on (open position) or turn off (closed position).



## PAIRING IT WITH YOUR PHONE/DEVICE

Bluetooth® Headsets are connected to mobile phones/devices using a procedure called 'pairing'. By following a few simple steps, a phone/device can be paired with a headset in a matter of seconds.

- 1 Activate Bluetooth® on your phone/device
- 2 Turn the Jabra SUPREME on
- 3 The first time you turn the Jabra SUPREME on it will automatically enter into pairing mode. The connectivity icon on the Status Display will flash with a blue light and you will be voice guided through the pairing process.

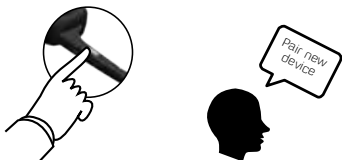
If you have disabled the Voice guidance go to the Bluetooth settings menu on your phone/device and search for new Bluetooth devices. Choose Jabra SUPREME. When pairing is complete Status Display will shift from flashing to steady light. You are now ready to start using your Jabra SUPREME.



**NOTE:** If asked for a passkey or pin code use 0000 (four zeros)

## PAIR A NEW OR SECOND DEVICE

- 1 Ensure that the Jabra SUPREME is turned on
- 2 Tap the **Voice** button. You will be asked to "Say a command"
- 3 Say "Pair new device" and follow the instructions
- 4 If this is your second device you will need to reconnect to the first device afterwards



**NOTE:** If you have disabled Voice Guidance and Control you can put Jabra SUPREME in pairing mode manually by holding the **Answer/end** button while flipping the boom arm to **On** position. The Status Display will flash blue to indicate that you are in pairing mode.

## CONNECTING WITH YOUR PHONE

Pairing is only needed the first time a headset and a phone/device are used together. When the headset and phone/device have been paired once they will automatically reconnect when the headset is on and Bluetooth® is activated on the phone/device.

If the devices are paired, but do not reconnect, tap the **Answer/end** button.



## HOW TO

The Jabra SUPREME is easy to operate. The buttons performs different functions depending on how long you press them.

Instruction	Duration of press
Tap	Press briefly
Double tap	Press briefly two times within 1/2 second
Press	Approx: 1-3 second
Long press	Approx: 4-5 seconds
Extra long press	Approx: 5-10 seconds

### Answer a call

- Tap the **Answer/End** button
- Say "Answer" after the caller is announced.\*

### End a call

- Tap the **Answer/End** button

### Reject/ignore a call\*

- Double Tap the **Answer/End** button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to voice mail or hear the busy signal
- Say "Ignore" after the caller is announced.\*

### Make a call\*

- Tap the **Voice** button and you will be prompted to "Say a command". You can then:
- Say "Redial" to redial last outgoing number
- Say "Call back" to call back the last incoming number\*
- Say "Phone commands" to activate the voice dialing feature on your phone\*\*

- You can also place a call directly from your phone. If your phone is connected it will automatically transfer the call to your Jabra SUPREME\*. If the call does not transfer, tap the **Answer/end** button.

#### **Last number redial\***

- Double tap the **Answer/End** button

#### **Activate Voice dialing\*\***

- Press the **Answer/end** button to activate the phones voice dialing or tap the **Voice** button and say "Phone commands".\*

#### **BATTERY STATUS\***

- When on standby tap the voice button and say "Battery".

#### **Mute/un-mute microphone**

- During a call, tap the **Voice Control** button to mute the microphone. To un-mute, tap the **Voice Control** button again.

#### **Adjust sound and volume**

- Tap the **Vol-** or **Vol+** buttons to adjust the volume when on a call or listening to multimedia on your Jabra SUPREME.

#### **Three way calling\***

- Press the **Answer/end** button to switch to call on hold. Press the Answer/end button to switch back to first call.

#### **Play music\***

- If your phone supports A2DP audio streaming then you can transfer music or any other type of audio to the SUPREME.

#### **Answer a call while playing music\***

- If you have an incoming call while listening to music on the Jabra SUPREME the music will pause and you will hear your ringtone or caller ID. You can then chose to answer or ignore the call. After the call the music will start to play again\*.

## JABRA VOICE FEATURES

Type	Definition
Voice Control	Your voice in action, where you guide the headset
Voice Guidance	The headset plays voice announcements to you

When you have an incoming call you can answer or ignore just using your voice. You do not have to touch Jabra headset or your phone. Just say "Answer" to take the call and "Ignore" to reject.

Voice control – Incoming call	
Your voice to SUPREME	What it does
"Answer"	The headset captures your command and directs the phone to take the call
"Ignore"	The headset captures your command and directs the phone to reject the call

At any time when you are connected to a phone and not in a call or streaming multimedia, you can tap the **Voice** button, wait for Jabra SUPREME to ask you to "Say a command", and then say one of the following commands.

Voice control – Outgoing calls, pairing, battery level etc.	
Your Voice to SUPREME	What it does
"Pair new device"	Puts the SUPREME into pairing mode
"Redial"	SUPREME redials the last outgoing call made on the phone
"Call back"	Calls back the last incoming call received on the SUPREME

"Phone commands"	Activates your phone's voice dialing feature*
"Battery"	Will tell you the battery level on SUPREME
"What can I say?"	Will tell you what your options are
"Cancel"	Will cancel the current operation and close the voice menu

The Jabra SUPREME is loaded with voice guidance that talks you through setup and daily operation. In the table below you can see the most common announcements.

Voice guidance	
SUPREME announcements to you	What it means
"Welcome! You are now ready for pairing. Go to the Bluetooth menu on your phone. Turn on or enable Bluetooth. Search for devices and select your Jabra hands free device. Select pair or OK. If asked for a PIN code enter 0000"	The SUPREME is in pairing mode. Announced automatically when powered on the first time and whenever SUPREME is put into pairing mode.
"Pairing failed"	Announced if pairing fails
"Connected"	Announced when SUPREME is connected to a phone
"Two devices connected"	Announced when SUPREME is connected to two phones/devices

"Disconnected"	Announced if a connected phone/device is turned off, goes out of range or has BT disabled while in range and while the speakerphone is still turned on.
"Battery level is low"	Announced when the battery level goes below 10%
"Call from <name from phone address book or number>"*	Announced when there is an incoming call if your phone/device supports caller ID (PBAP)

## ADDITIONAL FEATURES

### Play music, podcasts and GPS Announcement\*

If your phone or device supports A2DP audio streaming you can hear your music or any other audio through your Jabra SUPREME. Simply start playing your music or start your application and the audio will automatically transfer to SUPREME. If your phone rings the audio will mute and you can answer or ignore the call. The audio will resume after the call.\*

### Using you Jabra SUPREME with two mobile devices at the same time

The Jabra SUPREME supports Advanced MultiUse™ and is capable of having two mobile phones (or other Bluetooth® devices) connected at the same time. This will give you the freedom of having only one headset to operate both of you mobile phones/devices.

When you have two active phones/devices connected you will hear "Two devices connected". In this state the phone paired last will be used for voice dialing. When two phones are connected you can place and answer calls on both and switch between the two. If you are on a call and receive a second call you will be alerted by a tone. You can then:

- Put the first call on hold and accept the incoming call by pressing the **Answer/end** button
- Switch between the two active calls by pressing the **Answer/end** button again
- Tap the **Answer/end** button once to end the first call and accept the new incoming call

## QUICK REFERENCE TABLE FOR MANUALLY CONTROLLING YOUR JABRA SUPREME

Function	Action
Entering pairing mode	Flipping boom arm to <b>On</b> position
Cancel pairing mode	Tap the <b>Answer/end</b> button
Answer call	Tap the <b>Answer/end</b> button
End a call	Tap the <b>Answer/end</b> button
Reject a call	Double tap the <b>Answer/end</b> button to reject an incoming call
Initiate phone voice dial*	Press the <b>Answer/end</b> button when connected or not on an active call or tap the <b>Voice</b> button and say "Phone commands" to activate the voice dialing feature on your phone.*
Enable or disable Voice Guidance and commands	Press and hold the <b>Voice</b> button while flipping the boom arm to <b>On</b> position. You will hear "Power on" when you enable and a tone when you disable the voice features.
Reset to factory default	Turn on the SUPREME and press and hold the <b>Answer/end, VOL+</b> button together for about 6 seconds. When the SUPREME is reset it will automatically go into pairing mode.

### Download Firmware updates and additional languages

Go to [jabra.com/SUPREME](http://jabra.com/SUPREME) and download the latest firmware and additional languages.

## TROUBLESHOOTING & FAQ

### **I hear crackling noises**

- Bluetooth is a radio technology, which means it is sensitive to objects between the headset and the connected device. It is designed for the headset and the connected device to be used within 33 feet (10 meters) of each other, with no major objects in the way (walls, etc.).

### **I cannot hear anything in my headset**

- Increase the volume in the headset.
- Ensure that the headset is paired to a device that is playing.
- Make sure your phone is connected to the headset by tapping the **Answer/End** button.

### **I am having pairing problems**

- You may have deleted your headset pairing connection in your mobile phone/device. Follow the pairing instruction to pair it again.

### **I want to reset the pairing list in my headset**

- The headset registers a list of up to 7 mobile phones. To clear the pairing list and reset the Jabra SUPREME to factory settings you can turn the SUPREME on while pressing the **VOL+** and **Answer/end** button for about 6 seconds. The next time you power on the Jabra SUPREME it will automatically go into pairing mode.

### **Will the Jabra SUPREME work with other Bluetooth equipment?**

- The Jabra SUPREME is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset, hands-free and/or advance audio distribution profile.

### **I cannot use Reject call, call on hold, Redial or voice dialing**

- These features are dependent on the ability of your phone to support a hands-free profile. Even if the handsfree profile is implemented reject call, call hold and voice dialing are optional features which are not supported by all devices. Please consult your device manual for details.

Please note that some features can only be operated from the primary device e.g. voice dial using Jabra SUPREME with 2 mobile phones.

### **My Jabra SUPREME does not announce the caller names during incoming calls**

- Ensure that your phone supports the Bluetooth® phonebook access profile (PBAP) and that the name of the caller is in your phonebook.

Please note that on some Android phones a warning message about the phonebook transfer appears in the top left corner. You must select this message and agree to the connection in order to get caller ID to function properly.

## NEED MORE HELP?

- 1. Web:**      [www.jabra.com](http://www.jabra.com)  
(for the latest support info and online User Manuals)

**2. E-mail:**

Deutsch	<a href="mailto:support.de@jabra.com">support.de@jabra.com</a>
English	<a href="mailto:support.uk@jabra.com">support.uk@jabra.com</a>
Español	<a href="mailto:support.es@jabra.com">support.es@jabra.com</a>
Français	<a href="mailto:support.fr@jabra.com">support.fr@jabra.com</a>
Italiano	<a href="mailto:support.it@jabra.com">support.it@jabra.com</a>
Nederlands	<a href="mailto:support.nl@jabra.com">support.nl@jabra.com</a>
Polska	<a href="mailto:support.pl@jabra.com">support.pl@jabra.com</a>
Scandinavian	<a href="mailto:support.no@jabra.com">support.no@jabra.com</a>
Россия	<a href="mailto:support.ru@jabra.com">support.ru@jabra.com</a>
Australia	<a href="mailto:support.au@jabra.com">support.au@jabra.com</a>
China	<a href="mailto:support.cn@jabra.com">support.cn@jabra.com</a>
Japan	<a href="mailto:support.jp@jabra.com">support.jp@jabra.com</a>
New Zealand	<a href="mailto:support.nz@jabra.com">support.nz@jabra.com</a>
Singapore	<a href="mailto:support.sg@jabra.com">support.sg@jabra.com</a>



### 3. Phone:

Belgique/Belgie	00800 722 52272
Danmark	70 25 22 72
Deutschland	0800 1826756
Die Schweiz	00800 722 52272
España	900 984572
France	0800 900325
Italia	800 786532
Luxembourg	00800 722 52272
Nederland	0800 0223039
Norge	800 61272
Österreich	00800 722 52272
Polska	0801 800 550
Portugal	00800 722 52272
Suomi	00800 722 52272
Sverige	020792522
United Kingdom	0800 0327026
Россия	+7 916 246 69 00
International	00800 722 52272
Australia	1-800-738-521
China	800-858-0789
Japan	03-3242-8722
New Zealand	+64 92806301
Singapore	800 1012329

### 4. NA Support:

Email: [techsupp@jabra.com](mailto:techsupp@jabra.com)

Twitter: [twitter.com/jabra\\_US](https://twitter.com/jabra_US)

<http://www.jabra.com/mobilesupport>

(For the latest support info and online user manuals)

U.S 1 (800) 327-2230

Canada 1 (800) 489-4199

## TAKING CARE OF YOUR HEADSET

- Always store the Jabra SUPREME with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra SUPREME to rain or other liquids.

## GLOSSARY

- 1 Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet). Bluetooth is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth devices either. Get more information at [www.bluetooth.com](http://www.bluetooth.com).
- 2 Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3 Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
- 4 Passkey or PIN** is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra SUPREME. This makes your device and the Jabra SUPREME recognize each other and automatically work together.
- 5 Standby mode** is when the Jabra SUPREME is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.



Dispose of the product according to local standards and regulations.

[www.jabra.com/weee](http://www.jabra.com/weee)

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