# **CRADLEPOINT CBA750B**

# PRODUCT MANUAL

# **Cellular Broadband Adapter**







for additional information, visit:



# **Preface**

CradlePoint reserves the right to revise this publication and to make changes in the content thereof without obligation to notify any person or organization of any revisions or changes.

#### **Manual Revisions**

Revision	Date	Description	Author
1.0	Mar. 14, 2013	Initial release for Firmware version 4.2	Jeremy Cramer
1.1	Sept. 2, 2013	Updates for Firmware version 4.4	Jeremy Cramer
2.0	Nov. 21, 2013	Updates for Firmware version 5.0	Jeremy Cramer

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# **Table of Contents**

1 IN	NTRODUCTION3	5.3	GPS	40
1.1	PACKAGE CONTENTS	5.4	Internet Connections	
1.2	System Requirements	5.5	Routing	51
1.3	CBA750B OVERVIEW	5.6	STATISTICS	52
1.4		5.7	System Logs	55
2 H	ARDWARE OVERVIEW12	6 NE	TWORK SETTINGS	56
2.1		6.1	CONTENT FILTERING	57
	PORTS, BUTTONS, AND SWITCHES	6.2	DHCP Server	
2.2	LEDs	6.3	DNS	62
3 Q	UICK START16	6.4	Firewall	65
3.1	BASIC SETUP	6.5	Local Networks	73
3.2	ACCESSING THE ADMINISTRATION PAGES	6.6	MAC FILTER / LOGGING	87
3.3		6.7	ROUTING	
4 W	/EB INTERFACE ESSENTIALS21	7 IN	TERNET	90
4.1	Administrator Login	7.1	CONNECTION MANAGER	91
4.2	GETTING STARTED – FIRST TIME SETUP	7.2	Data Usage	115
4.3	Quick Links	7.3	WAN AFFINITY AND LOAD BALANCING	119
4.4	CONFIGURATION PAGES	8 SY	STEM SETTINGS	123
4.5	Enterprise Cloud Manager Registration	0.4	A	12/
4.6	IP Passthrough Setup	8.1	ADMINISTRATION	
E C.	TATUS35	8.2	DEVICE ALERTS	
<i>,</i> 3		8.3	ENTERPRISE CLOUD MANAGER	
5.1		8.4	SERIAL REDIRECTOR	
5.2	Dashboard	8.5	SNMP CONFIGURATION	
		8.6	System Control	150





8.7	System Software	151
9 GLC	OSSARY	153
10 APP	PENDIX	167
10.1	REGULATORY AND SAFETY INFORMATION	167
10.2	WARRANTY, LIABILITY, PRIVACY, ETC.	168
10.3	Specifications	169



#### 1 INTRODUCTION

#### 1.1 Package Contents

- CradlePoint Cellular Broadband Adapter (CBA750B)
- AC power adapter (12V, 1.5A) WARNING: using a power adapter other than the one provided may damage the CBA750B and will void the warranty
- Mounting hardware
- CAT5 Ethernet cable
- Setup guide
- Optional: ARC Series includes integrated 3G/4G business-grade modem with modem antennas
  - o ARC CBA750B-LE 4G LTE / EVDO for Verizon
  - ARC CBA750B-LP-AT 4G LTE / HSPA+ for AT&T
  - o ARC CBA750B-LP2-EU 4G LTE / HSPA+ for Europe
  - ARC CBA750B-LP 4G LTE / HSPA+ for Canada
  - o ARC CBA750B-W 4G WiMAX for Sprint or CLEAR

#### 1.2 System Requirements

- An Internet source: a CradlePoint 3G/4G business-grade modem or broadband data modem (USB, ExpressCard) with active subscription.
- Windows 2000/XP/7, Mac OS X, or Linux computer.
- Internet Explorer v6.0 or higher, Firefox v2.0 or higher, Safari v1.0 or higher.



#### 1.3 CBA750B Overview

#### **WIRELESS WAN CONNECTIVITY**

The CradlePoint CBA750B mobile broadband series adapters enable easy-to-install wireless WAN connectivity in fixed-business locations. For distributed enterprises like branch offices, retail stores, restaurants, and small businesses, the CBA750B provides 3G/4G wireless network connectivity to keep your business up and running.

#### **FAILOVER MADE SIMPLE**

The CradlePoint CBA750B 3G/4G cellular broadband adapter provides IP passthrough capabilities for any device that requires wireless broadband access. For most applications, simply connect the CBA750B to an existing CPE router configured for WAN failover, and it's ready to go. The CBA750B handles the wireless WAN connection through a 3G/4G modem (included with ARC models) when failover occurs.

#### PRIMARY CONNECT IS EASY TOO

For temporary networks – or when wired connections are impractical – the CBA750B can serve as a primary-connect device, converting mobile broadband to Ethernet for point-of-sale tools, digital signs, and kiosks.

#### **KEY FEATURES**

- 3G/4G mobile broadband connectivity
- Drop into existing network for a turnkey failover solution
- Remote management capabilities
- Power-over-Ethernet

#### 1.3.1 CradlePoint Enterprise Cloud Manager

Rapidly deploy and dynamically manage networks at geographically distributed stores and branch locations with Enterprise Cloud Manager, CradlePoint's next generation management and application platform. Enterprise Cloud Manager integrates cloud management with your CradlePoint devices to improve productivity, increase reliability, reduce costs, and enhance the intelligence of your network and business operations. Learn more at <a href="http://cradlepoint.com/ecm">http://cradlepoint.com/ecm</a>.



#### 1.3.2 CradleCare – Access the Experts 24/7

CradlePoint understands how important and critical network uptime is to your business. We have a knowledgeable enterprise technical support staff that is available anytime via phone, chat, or email to protect your investment. Our experts will expedite issue resolution and provide flexible device-by-device solutions to help maximize operational efficiency. This allows you to dedicate more time to what's important: your business.

#### Support

- CradleCare Support Agreement: 24/7 technical support, software upgrades, and advanced hardware exchange 1, 3, and 5 year options
- CradleCare Extended Warranty: extends the standard warranty to 3 or 5 years

#### **On-Site Services**

- CradleCare Standard 3G/4G Site Survey: Comprehensive carrier analysis for optimal performance
- CradleCare Standard Installation: Deploy the experts to ensure a successful installation

Learn more at http://www.cradlepoint.com/products/cradlecare.



#### 1.4 CradlePoint ARC CBA750B Series

ARC Series includes a CradlePoint 3G/4G business-grade modem with the CBA750B and creates an effortless instant network from high-speed wireless broadband.

CradlePoint integrated business-grade modems are specifically designed to provide the highest level of performance, reliability, and security for 24x7 business-critical applications. Modems can be located and oriented to receive the highest signal strength.

Choose from the following ARC CBA750B Products:

- ARC CBA750B-LE-VZ 4G LTE/EVDO for Verizon
- ARC CBA750B-LP-AT 4G LTE/HSPA+ for AT&T
- ARC CBA750B-LP2-EU 4G LTE/HSPA+ for Europe
- ARC CBA750B-LP 4G LTE/HSPA+ for AT&T
- ARC CBA750B-W 4G WiMAX for Sprint or CLEAR





CBA750B-LE-VZ

4G LTE/EVDO for Verizon

Technology: LTE, EVDO Rev A

**Downlink Rates:** LTE 100 Mbps, EVDO 3.1 Mbps (theoretical)

**Uplink Rates:** LTE 50 Mbps, EVDO 1.8 Mbps (theoretical)

**Frequency Band:** 

LTE Band 13 (700 MHz)

CDMA EVDO Rev A/1xRTT (800/1,900 MHz)

**Power:** LTE 23 +/- 1 dBm, EVDO 24 +/- 1 dBm (typical

conducted)

Module: Sierra Wireless MC7750

Antennas: two SMA male (plug), 1 dBi (LTE), 2 dBi

(Cellular/PCS) gain; finger tighten only; maximum torque spec is 7

kgf-cm

**GPS:** standalone GPS support

Industry Standards & Certs: FCC, Verizon

Modem Model Number: MC200LE





CBA750B-LP-AT

4G LTE/HSPA+ for AT&T

Technology: LTE, HSPA+

**Downlink Rates:** LTE 100 Mbps, HSPA+ 21.1 Mbps (theoretical)

**Uplink Rates:** LTE 50 Mbps, HSPA+ 5.76 Mbps (theoretical)

Frequency Band:

LTE Band 17 (700MHz), Band 4 (AWS)

HSPA+/ UMTS (850/1900/2100 MHz)

GSM/GPRS/EDGE (850/900/1800/1900 MHz)

Module Power: LTE 23 +/- 1 dBm, UMTS 23 +/- 1 dBm (typical

conducted)

Module: Sierra Wireless MC7700

Antennas: two SMA male (plug), 1 dBi (LTE), 2 dBi

(Cellular/PCS) gain; support for GPS on aux connection; finger

tighten only

**GPS:** standalone GPS support

Industry Standards & Certs: PTCRB, FCC, IC, AT&T

Modem Model Number: MC200LP





CBA750B-LP2-EU

4G LTE/HSPA+ for Europe

Technology: LTE, HSPA+

**Downlink Rates:** LTE 50 Mbps, HSPA+ 21.1 Mbps (theoretical)

**Uplink Rates:** LTE 50 Mbps, HSPA+ 5.76 Mbps (theoretical)

**Frequency Bands:** 

LTE (800/900/1800/2100/2600 MHz)

HSPA+/UMTS (900/2100 MHz)

• EDGE/GPRS/GSM (900/1800/1900 MHz)

Module Power: LTE 23 +/- 1 dBm, UMTS 23 +/- 1 dBm (typical

conducted)

Module: Sierra Wireless MC7710

Antennas: two SMA male (plug), 1 dBi (LTE), 2 dBi

(Cellular/PCS) gain; support for GPS on aux connection; finger

tighten only

**GPS:** standalone GPS support

Industry Standards & Certs: CE, GCF-CC

Modem Model Number: MC200LP2





CBA750B-LP

4G LTE/HSPA+ for Canada

Technology: LTE, HSPA+

**Downlink Rates:** LTE 100 Mbps, HSPA+ 21.1 Mbps (theoretical)

**Uplink Rates:** LTE 50 Mbps, HSPA+ 5.76 Mbps (theoretical)

Frequency Band:

LTE Band 17 (700MHz), Band 4 (AWS)

HSPA+/ UMTS (850/1900/2100 MHz)

GSM/GPRS/EDGE (850/900/1800/1900 MHz)

Module Power: LTE 23 +/- 1 dBm, UMTS 23 +/- 1 dBm (typical

conducted)

Module: Sierra Wireless MC7700

Antennas: two SMA male (plug), 1 dBi (LTE), 2 dBi

(Cellular/PCS) gain; support for GPS on aux connection; finger

tighten only

**GPS:** standalone GPS support

Industry Standards & Certs: PTCRB, FCC, IC

Modem Model Number: MC200LP





**CBA750B-W** 

**4G WiMAX for Sprint or Clear** 

Technology: WiMAX 802.16e Wave 2

**Downlink Rates**: 10M bps peak, 6 Mbps average

**Uplink Rates**: 5 Mbps peak, 1.2 Mbps average

Frequency Band: 2,500 MHz band

**Power**: 23.5 +/- 0.5 dBm (RSU/CPE)

Module: Beceem 250 chipset

Antennas: two SMA male (plug), 5 dBi gain, finger tighten only;

maximum torque spec is 7 kgf-cm

**GPS**: no GPS support

Industry Standards & Certs: FCC, Sprint; CLEAR

Modem Model Number: MC100W





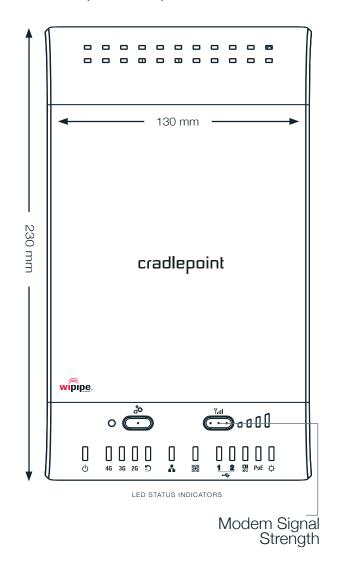
# 2 HARDWARE OVERVIEW

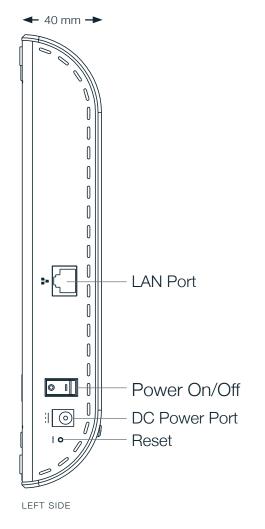


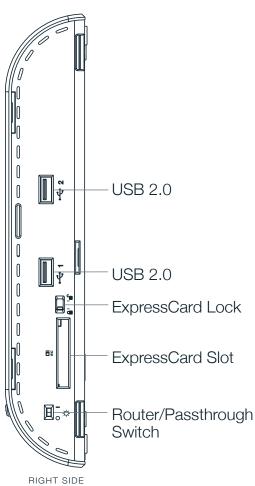




#### 2.1 Ports, Buttons, and Switches









**Modem Signal Strength:** The bar LEDs indicate the signal strength from the active 3G/4G modem (CradlePoint business-grade modem or USB/ExpressCard modem). Pushing this button toggles the display on and off. The signal strength is shown for 10 seconds if the modem does not support concurrent data connection and signal strength measurement. A blinking LED indicates ½ bar.

**LAN Port:** The CBA750B has one Ethernet port for a local network connection. Use this for connectivity and also for Power-over-Ethernet (optional).

#### Power On/Off:

- I = On
- O = Off

**DC Power Port:** Attach the included power supply.

**Reset:** Return your CBA750B to factory default settings by pressing and holding the **Reset** button. This button is recessed, so it requires a pointed object such as a paper clip to press. Press and hold for 10 seconds to initiate reset. This erases configuration changes and resets the administrator password to the **Default Password** found on the product label.

**USB/ExpressCard Modem Ports:** The CBA750B has two USB 2.0 ports and one ExpressCard port.

#### **Router/Passthrough Switch:**

- I = Passthrough mode Forces complete IP passthrough configuration.
- O = Router mode Allows normal configuration options for the router.



The CBA750B ships with the **Router/Passthrough Switch** set to IP passthrough mode. In IP passthrough mode, all of the following settings are pushed to the router:



- Load balance is disabled; the highest priority WAN device is used.
- The Routing Mode is set to IP Passthrough. (<u>Network Settings</u> → <u>Local Networks</u> in the "Local Network Editor" under "IP Settings")
- The Subnet Selection Mode is set to "Automatically Create Subnet". (Network Settings → Local Networks in the "Local Network Editor" under "IP Settings" shows when IP Passthrough is set as the Routing Mode)
- If you have created secondary networks, they are disabled: only the primary LAN is enabled.



#### 2.2 LEDs



#### YIII SIGNAL STRENGTH

3G/4G modem signal press button to enable or disable LEDs blinking indicates 1/2 bar

# **LEDs**

() POWER solid: on

4G LTE, WIMAX on: primary connection is 4G

3G HSPA+, EVDO, UMTS on: primary connection is 3G

**2G 1XRTT, EDGE, GPRS** on: primary connection is 2G

**FAILOVER LED** off: primary WAN operating normally on: secondary WAN is in use

LAN on: connected

**WAN DATA ACTIVITY** on: data is actively being transferred off: no data is being transferred

#### **USB/EXPRESSCARD MODEM** OI STATUS

EC green: connected blinking green: connecting amber: not active, may be engaged in failover process blinking amber: connection error blinking red: modem resetting

#### PoE POWER OVER ETHERNET

on: CBA750B is in PoE mode

**ROUTER/PASSTHROUGH MODES** corresponds to the router/passthrough switch

O router mode = LED green

passthrough mode = LED off

NOTE: This LED matches the switch setting rather than the actual configuration (it is possible to overrule the switch in the administration pages).



#### 3 QUICK START

#### 3.1 Basic Setup

1) Connect a CradlePoint business-grade modem or USB/ExpressCard wireless broadband data modem with an active subscription.

# **Integrated Business-Grade Modem (Optional)**



**A)** Purchase a data plan. Insert SIM if model requires.



**B)** Connect modem to CBA750B. Insert screws on backside.



**C)** Insert antennas (finger tight only).

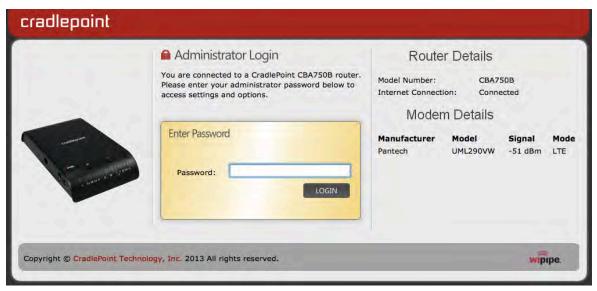
- 2) Connect the 12v DC power adapter to the router and a power source.
- 3) Flip the power switch to the ON position; this illuminates the green Power Status LED.
  - O = off
  - I = on



# 3.2 Accessing the Administration Pages

The CBA750B can be used immediately without any configuration changes, but to configure any of the advanced features of the CBA750B, you need to log into the administration pages:

- Access your router's <u>Administrator</u>
   <u>Login</u> screen by opening a web
   browser window and typing "<u>cp/</u>"
   (your router's default hostname) or
   the IP address "<u>192.168.0.1</u>" into the
   address bar.
- Enter your **Default Password**. This password can be found on the bottom of the CBA750B. Then click the **LOGIN** button.
- When you log in for the first time, you will be automatically directed to the <u>First Time Setup</u>
   <u>Wizard</u>. Follow the instructions given with the Wizard or see <u>Getting Started First Time Setup</u> for more information about using the <u>First Time Setup</u>
   <u>Wizard</u>.







#### 3.3 Common Problems

This section contains some of the most common issues faced by users of the CBA750B.

Please visit CradlePoint Knowledge Base at <a href="http://knowledgebase.cradlepoint.com/">http://knowledgebase.cradlepoint.com/</a> for more help and answers to your other questions.

#### 3.3.1 You Cannot Connect to the Internet with a CradlePoint business-grade modem

Make sure that you have an active data plan and that your modem has been activated. A wireless broadband data plan must be added to your business-grade modem. Wireless broadband data plans are available from wireless carriers such as Verizon, AT&T, and Sprint. A new line of service can be added or a data plan can be transferred from an existing account. You will need the ESN number (or SIM/IMEI number depending on your carrier plan) from the product label on your modem to add or transfer a line of service.

After adding a data plan to the modem, you may need to activate the modem:

- 1. Log in to the CBA750B administration pages (see Accessing the Administration Pages).
- 2. Select **Internet** from the top navigation bar and **Modem Settings** from the dropdown menu (<u>Internet → Modem Settings</u>).
- 3. Find and select the CradlePoint modem.
- 4. Click Update/Activate.
- 5. Click Activate in the popup.

Finally, if you have an active data plan and you have already activated your modem, you may be out of range of your service provider. Check your signal strength in the Internet section of the **Dashboard** (**Status**  $\rightarrow$  **Dashboard**). If you have a weak signal in your location, contact your service provider.

If you are still not online after activating the modem, call CradlePoint Technical Support for further assistance.



#### 3.3.2 Your USB or ExpressCard Modem Does Not Work With the Router

- If your USB or ExpressCard modem is not working with the router, check the list of supported devices at
   <a href="http://www.cradlepoint.com/modems">http://www.cradlepoint.com/modems</a> to ensure you are using a supported device and carrier. The device you are
   using must be supported on the carrier network providing your cellular service or it's considered an unsupported
   device, even if it is supported on another carrier's network.
- Sometimes a USB data modem needs to be updated or have other configurations set correctly in order to make a
  connection through the router. If your USB Modem has not been updated recently, it is recommended that you do
  so if it is having trouble connecting to the CBA750B. Insert your USB data modem into your PC and access the
  Internet using the software provided by your cellular carrier. Follow the directions provided to complete the update.
  Once you have updated your USB data modem, reconnect the cellular device to your CradlePoint router and
  connect to the Internet.
- If you are using a WiMAX modem, you need to set the WiMAX Realm. This can be done in the administration pages. Log in using the hostname "cp/" or IP address "http://192.168.0.1" in your browser. Go to Internet → Connection Manager. In the WAN Interfaces section, select your modem and click "Edit." Select the WiMAX Settings tab and select/input your WiMAX Realm.
- Some wireless carriers provide more than one Access Point Name (APN) that a modem can connect to. If you wish to specify the APN, this can be done on the administration pages. Log in using the hostname "cp/" or IP address "http://192.168.0.1" in your browser. Go to Internet → Connection Manager. In the WAN Interfaces section, select your modem and click "Edit." Select the SIM/APN Settings tab. There is an Access Point Name field: Set the APN and click Submit. Some APN examples are isp.cingular, ecp.tmobile.com, and vpn.com. The modem must be removed and reinserted (or the router must be rebooted) for this change to take effect.
- If the above issues have been resolved and you can connect to the router but you cannot get Internet through it using your modem, you may need to upgrade the router firmware. Use your computer (you may need to plug your modem directly into your computer if you don't have another way to access the Internet) to download the latest firmware for the router at <a href="http://www.cradlepoint.com/firmware/CBA750B">http://www.cradlepoint.com/firmware/CBA750B</a>. Then log into the router administration



pages and manually upload the firmware. Go to <u>System Settings</u>  $\rightarrow$  <u>System Software</u> and click on "Manual Firmware Upload".

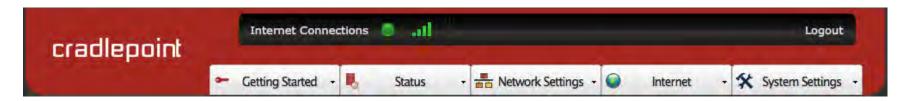
If you are still unable to access the Internet after following the above directions, contact CradlePoint Technical Support for further assistance.



#### 4 WEB INTERFACE - ESSENTIALS

The CBA750B has a Web interface for configuration and administration of all features. The interface is organized with 5 tabs at the top of the screen:

- Getting Started
- Status
- Network Settings
- Internet
- System Settings



**Web Interface – Essentials** contains the following sections to help you more quickly and easy navigate these administration pages:

- 4.1 Administrator Login
- 4.2 Getting Started First Time Setup
- 4.3 Quick Links
- 4.4 Configuration Pages
- 4.5 IP Passthrough Setup



#### 4.1 Administrator Login

To access the administration pages, open a Web browser and type the hostname "cp/" or IP address "http://192.168.0.1" into the address bar. The Administrator Login page will appear.



Log in using your administrator password. Initially, this password can be found on the bottom of the CBA750B unit as the **Default Password**. This password is also the last eight digits of the unit's MAC address.



You may have changed the administrator password during initial setup using the First Time Setup Wizard. Log in using your personalized administrator password.

If you have forgotten your personalized password, you can reset the CBA750B to factory defaults. When you reset the router, the administrator password will revert back to the **Default Password**. Press and hold the **reset button** on the router unit until the lights flash (approximately 10-15 seconds). You can then log in using the **Default Password**.

#### 4 1 1 Router Details

The Administrator Login page includes a quick-reference section that shows the following information:

#### **Router Details**

Model Number: CBA750B

Internet Connection: Connected/Disconnected

#### **Modem Details**

Manufacturer: The name of the modem manufacturer (CradlePoint, Novatel, etc.).

Model: The name of the modem model.

• **Signal:** The strength of the signal (dBm).

Mode: (LTE, EVDO, HSPA, etc.)



#### 4.2 Getting Started – First Time Setup

The **First Time Setup Wizard** will help you configure your APN and failure check settings and change your administrator password to something you choose.

- 1) Open a browser window and type "cp/" or "192.168.0.1" into the address bar. Press enter/return.
- 2) When prompted for your password, type the eight character **Default Password** found on the product label on the bottom of the CBA750B (this is also the last 8 digits of the router's MAC address).
- 3) When you log in for the first time, you will be automatically directed to the FIRST TIME SETUP WIZARD. (Otherwise, go to Getting Started → First Time Setup).
- CradlePoint recommends that you change the router's ADMINISTRATOR PASSWORD, which is used to log in to the administration pages.



5) You can select your **TIME ZONE** from a dropdown list. (This may be necessary to properly show time in your router log, but typically your router will automatically determine your time zone through your browser.) Click **NEXT**.



#### 6) Configuring Your Access Point Name (APN):

If you are using a SIM-based modem (LTE/GSM/HSPA) with your CradlePoint router, you may need to configure the APN before it will properly connect to your carrier. Wireless carriers offer several APNs, so check with your carrier to confirm the appropriate one to use. Some examples include:

- AT&T: "broadband"
- T-Mobile: "epc.tmobile.com"
- Rogers LTE: "Iteinternet.apn"
- Bell: "inet.bell.ca"
- TELUS: "isp.telus.com"

You can either leave this on the **Default** setting or select **Manual** and input a specific APN.

If your specific modem or SIM already has APNs programmed into it, you should leave this on the



**Default** setting. After finishing this Wizard go to  $\underline{Internet} \rightarrow \underline{Connection\ Manager}$ , select your modem, and edit the settings. The SIM PIN/APN tab has more available settings than are provided here.



#### 7) Modem Authentication:

Some modems require a username and password to be entered to authenticate with a carrier. Do not fill in these fields unless you are sure your modem needs authentication.

- **Authentication Protocol** Set this only if your service provider requires a specific protocol and the **Auto** option chooses the wrong one. Select from:
  - Auto
  - Pap
  - Chap
- Username
- Password

Modem Authentication		
Some modems require a username ar these fields unless you are sure your i	password to be entered to authenticate with a carrier. Do odem needs authentication.	not fill in
Authentication Protocol:	~	
Username:		
Password:		



#### 8) Configuring Failure Check:

It is possible for a WAN interface to go down without the router recognizing the failure. (For example: the carrier for a cellular modem goes dormant.) Enable Failure Check to ensure that you can get out to the Internet via your primary WAN connection. This option is disabled by default because it may use data unnecessarily. Use this in combination with failover or Aggressive Reset (Internet 

Connection Manager under Modem Settings in the interface/rule editor).

Idle Check Interval: Set the number of seconds the router will wait between checks to see if the WAN is still available. (Default: 30 seconds. Range: 10-3600 seconds.)

**Monitor while connected**: Select from the dropdown menu. (Default: Off)

 Active Ping: A ping request will be sent to the Ping Target. If no data is received, the ping request will be retried 4 times at 5-second intervals. If still no data is



received, the device will be disconnected and failover will occur. When "Active Ping" is selected, the next line gives an estimate of data usage in this form: "Active Ping could use as much as **9.3 MB** of data per month." This amount depends on the Idle Check Interval.

Off: Once the link is established the router takes no action to verify that it is still up.

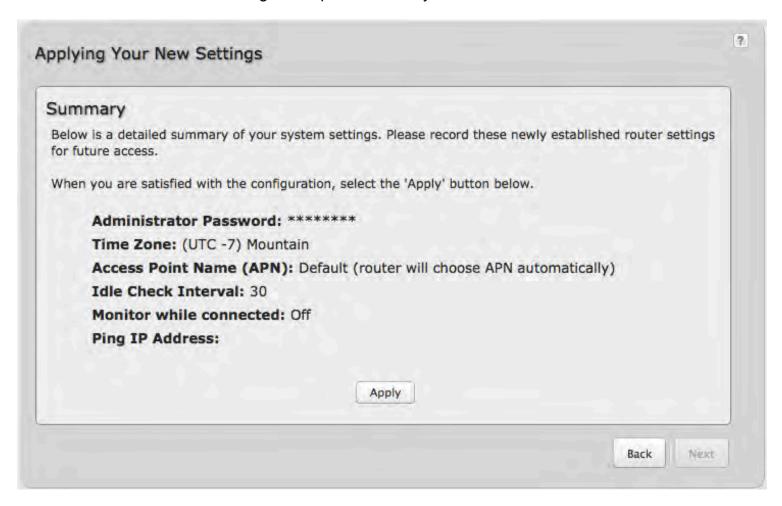
**Ping IP Address**: If you selected "Active Ping", you will need to input an IP address that will respond to a ping request. This IP address must be an address that can be reached through your WAN connection. Some ISPs/Carriers block certain addresses, so choose an address that all of your WAN connections can use. For best results, select an established public IP address. For example, you might ping Google Public DNS at 8.8.8 or Level 3 Communications at 4.2.2.2.

Click **NEXT**.



9) Review the details and record your administrative password.

Click **APPLY** to save the settings and update them to your router.





#### 4.3 Quick Links



The <u>CradlePoint</u> logo in the upper left-hand corner of all the administration pages is a link to the Dashboard (**Status**  $\rightarrow$  **Dashboard**), which displays fundamental information about the router.

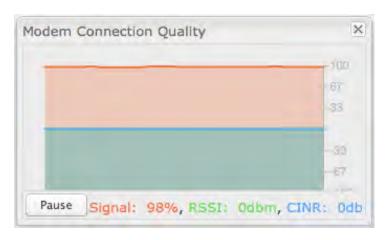
The black bar across the top provides quick access to important information and controls.



Internet Connection This links to Status → Internet Connections where you can view in-depth information about your Internet sources.

Click on this green dot to link to <u>Internet</u> → <u>Connection Manager</u> where you can manage your WAN interface(s).

Click on the image of four signal bars to open a "Modem Connection Quality" popup window that shows the strength of your Internet signal.



**Logout** Click to log out of the administration pages.



#### 4.4 Configuration Pages

The following table shows the navigation layout of the administration pages. Click on the tabs along the top bar to reveal the following dropdown menus.

Getting Started	Status	Network Settings	Internet	System Settings
Enterprise Cloud	Client List	Content Filtering	Connection Manager	Administration
Manager Registration	Dashboard	DHCP Server	Data Usage	Device Alerts
First Time Setup	GPS	DNS	WAN Affinity / Load Balancing	Enterprise Cloud
IP Passthrough Setup	Internet Connections	Firewall		Manager
	Routing	Local Networks		Serial Redirector
	Statistics	MAC Filter / Logging Routing		SNMP Configuration
	System Logs			System Control
				System Software

**Status –** Displays various types of information about your router such as a list of clients that are attached to your networks (**Client List**), the details of each Internet source your router is using (**Internet Connections**), and a map of your router's location (**GPS**). Very few changes can be made from this tab because the primary purpose is to display information.

**Network Settings –** Provides configuration options for the network(s), or LAN, created by your router. For example, you can enable a VLAN (**Local Networks**) or set up rules to filter websites (**Content Filtering**).

**Internet –** Provides configuration options for the Internet sources, or WAN, used by the router. For example, you can set up a rule to track how much data you are using per month on a modem (**Data Usage**) or set the APN for a modem (**Connection Manager**).

**System Settings –** Provides broad administrative controls. For example, you can upgrade firmware (**System Software**), or enable remote management of the router (**Administration**).



#### 4.4.1 Network Settings vs. Internet

When using the Web interface, it will be important to pay attention to the difference between the **Internet source** for your CBA750B and the **network** created by the CBA750B. The "**Internet**" tab broadly refers to the router's source of Internet, while the "**Network Settings**" tab broadly refers to the network created by the router.

Internet tab	Network Settings tab
Internet "input"	Internet "output"
Source for CBA750B	Network created by CBA750B
WAN (Wide Area Network)	LAN (Local Area Network)

#### Examples:

- If you want to change the content filtering settings for the network created by the CBA750B, go to the **Network Settings** tab.
- If you want to track the data usage for your Internet source (such as your CradlePoint business-grade modem), go to the **Internet** tab.



#### 4.5 Enterprise Cloud Manager Registration

To register your device with CradlePoint Enterprise Cloud Manager, navigate to <u>Getting Started</u> → <u>Enterprise Cloud Manager Registration</u>.

Input your **ECM Username** and **ECM Password** and click **Register**. You have now registered the device with Enterprise Cloud Manager.

If you do not have ECM credentials, see <a href="http://www.cradlepoint.com/ecm">http://www.cradlepoint.com/ecm</a> for details or sign up at <a href="http://www.cradlepoint.com/ecm-signup">http://www.cradlepoint.com/ecm-signup</a>.



### 4.6 IP Passthrough Setup

The CBA750B's IP passthrough function takes the IP address of the attached modem and passes it through to the LAN. By default, the CBA750B is configured for IP passthrough – the device ships with the **ROUTER/PASSTHROUGH SWITCH** set to the I position ("O" is router mode; "I" is passthrough mode). Using IP passthrough disables some of the device's other router functionality.

There are three methods for setting up IP passthrough:

- 1) The ROUTER/PASSTHROUGH SWITCH on the device itself is set to "I".
  - This forces a complete IP passthrough configuration with the following settings:



- Load balance is disabled; the highest priority WAN device is used.
- The Routing Mode is set to IP Passthrough. (<u>Network Settings</u> → <u>Local Networks</u> in the "Local Network Editor" under "IP Settings")
- The Subnet Selection Mode will be set to "Automatically Create Subnet". (Network Settings → Local Networks in the "Local Network Editor" under "IP Settings" this shows once IP Passthrough is set as the Routing Mode.) You have the option to override this and select Force 24 Subnet, which forces a subnet of 255.255.255.0 and uses the first available address in the network as the gateway. This is for compatibility with equipment that may not handle modem addressing schemes and should not be used unless necessary.
- · If you have created secondary networks, they are disabled; only the primary LAN is enabled.
- 2) In the administration pages, select <u>Getting Started → IP Passthrough Setup</u>. This wizard will force an IP passthrough configuration that matches the <u>ROUTER/PASSTHROUGH SWITCH</u> settings shown above. Simply read through the wizard and select <u>Enable IP Passthrough</u> on the second page.
- 3) For custom configuration, manually input IP passthrough settings in the administration pages (this is the preferred method for network professionals). Go to <u>Network Settings</u> → <u>Local Networks</u> for most of these changes. Depending on your settings, you may need to go to other pages as well (e.g. you may need to disable load balancing).

Changes in the administration pages can overrule the switch setting, AND vice versa (i.e. the most recent setting changes are implemented, regardless of method). In the administration pages you can set the device to ignore changes to the



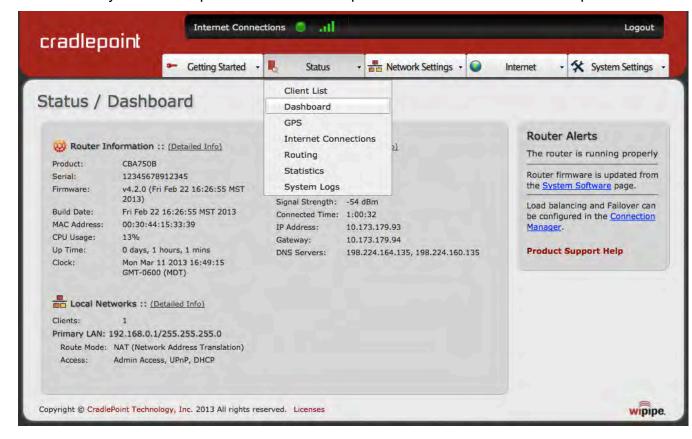
router/passthrough switch. This option is listed in <u>System Settings</u> → <u>Administration</u> under the "Local Management" tab. Click on the "Disable IP Passthrough/Configuration mode switch" option.



## 5 STATUS

The Status tab displays information about many different aspects of the router. It provides access to 7 submenu options:

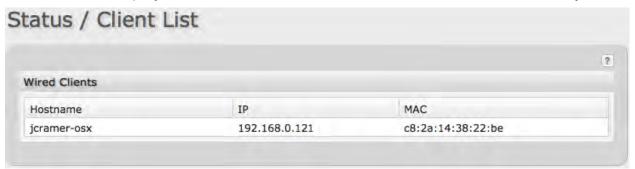
- Client List
- Dashboard
- GPS
- Internet Connections
- Routing
- Statistics
- System Logs





#### 5.1 Client List

The Client List displays the **Hostname**, **IP**, and **MAC** of the device connected to your router.



**Hostname:** The name by which each computer or device in a network is known.

IP: The IP address, or "Internet Protocol address", specifies a location for each device.

**MAC:** This is the "MAC address", a factory-assigned identifier used to identify a specific attached computer or device.



#### 5.2 Dashboard

The **Dashboard** shows fundamental information about your router, divided into the following basic categories:

- Router Information
- Internet
- Local Networks

For more in-depth information and/or configuration options, click on the <u>Detailed Info</u> link beside the category title. For each category, this links to:

Router Information

System Settings → Administration

Internet

Internet → Connection Manager

Local Networks

Network Settings → Local Networks





After the initial setup of the router, every time you log in you will automatically be directed to this **Dashboard**. Also, you can click on the CradlePoint logo in the upper left-hand corner to return to the **Dashboard** from any page.



## **Router Information**: "Detailed Info" links to **System Settings** → **Administration**.

- Product: CBA750B
- Serial: Device serial number
- Firmware: Gives the number of the current firmware version
- Build Date: Year-month-day-hours-minutes-seconds for the most recent firmware upgrade
- MAC Address: The router's unique identifier
- CPU Usage: Expressed as a percentage
- **Up Time:** Total time for current session
- · Clock: Current local date and time

To check for firmware upgrades, see **System Settings** → **System Software**.

## **Internet**: "Detailed Info" links to **Internet** → **Connection Manager**.

- State: Connected/Disconnected
- Signal Strength: Expressed as a percentage
- WAN Type: Modem
- Connection Type: LTE, HSPA, WiMAX, etc.
- Connected Time: The time the current Internet source (WAN) has been connected
- IP Address
- Gateway
- DNS Servers

For configuration options, see **Internet** → **Connection Manager**.

The IP address and gateway describe your active WAN source.

For DNS server configuration options, see **Network Settings** → **DNS**.



**Local Networks**: "Detailed Info" links to **Network Settings** → **Local Networks**.

Clients: The number of current clients.

For each network, the following information is displayed:

- Network Name: IP Address/Netmask
  - o **Route Mode:** NAT (Network Address Translation), Standard (NAT-less), IP Passthrough, or Disabled.
  - Access: Admin Access, LAN Isolation, UPnP (Universal Plug and Play), and/or DHCP.

To configure a network, see **Network Settings** → **Local Networks**.

#### 5 2 1 Router Alerts

On the right side of the **Dashboard** page is a brief set of "**Router Alerts**" that state basic information such as whether the router is running properly. This will inform you about the availability of new firmware, for example.

**Router Alerts** includes links to the **System Software** page (for new firmware) and the **Connection Manager**.

#### Router Alerts

The router is running properly

Router firmware is updated from the <u>System Software</u> page.

Load balancing and Failover can be configured in the <u>Connection</u> Manager.

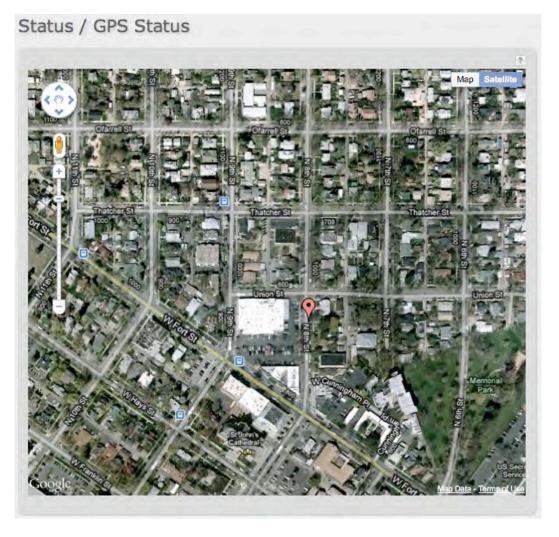
**Product Support Help** 



# 5.3 GPS

If GPS support is enabled and a modem capable of providing GPS coordinates is connected, this page shows a graphical view of your router's location. See the GPS section in **System Settings** → **Administration** to enable GPS support.

GPS information is only displayed if 1) the modem supports GPS, 2) your carrier allows the GPS functionality, and 3) the modem has sufficient GPS signal strength. If no information is displayed, check that both the modem and your carrier support GPS. If GPS is supported, make sure the modem is in an area where it can receive a signal from the GPS satellites.





#### 5.4 Internet Connections

The Internet Connections submenu option provides a list of attached WAN devices used as the Internet source for the CBA750B. Select one of these devices to see detailed information about that particular device.



For each type of modem, different information will be included in the **Device Information** section. Possible devices include:

- LTE Modem
- HSPA+ Modem
- WiMAX Modem
- GSM Modem
- EVDO Modem

Depending on the device, possible information will be in the following sections: Diagnostics, General Information, IP Information, and Statistics. The Diagnostics section provides specific information about how the modem is communicating with its carrier.



# 5.4.1 LTE Modem (PANTECH UML290)

# **Diagnostics**

- Home Address
- MN-HA SPI
- Modem Firmware Version
- Battery Status
- MN-HA SS
- Network Address Identifier (NAI)
- Signal Strength(dBm)
- Rev Tun
- Battery Level
- Secondary Home Agent
- Service Display LTE
- Primary Home Agent
- Carrier Status
- Profile
- MN-AAA SPI
- PIN Status
- MN-AAA SS
- Connection State (connected, idle, etc.)

Property	Value
∃ Diagnostics	
Home Address	0.0.0.0
MN-HA SPI	300
Modem Firmware Version	L0290VWB333F.230 1 [Mar 15 2011 15:03:20]
Battery Status	0
MN-HA SS	Set
Network Address Identifier (NAI)	2089089520@vzims.com
Signal Strength(dBm)	-60 dBm
Rev Tun	1
Battery Level	100
Secondary Home Agent	255.255.255.255
Service Display	LTE
Primary Home Agent	255.255.255.255
Carrier Status	UP
Profile	0 Enabled
MN-AAA SPI	2
PIN Status	READY
MN-AAA SS	Set
Connection State	connected



## **General Information**

- Product PANTECH UML290
- Protocol IP DHCP
- Unique Identifier
- ESN/IMEI
- Model UML290VW
- Type modem
- Port
- Manufacturer Pantech, Incorporated

#### **IP Information**

- Netmask
- IP Address
- Gateway

#### **Statistics**

- Outgoing Bits/Second
- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes

Product	PANTECH UML290	
Protocol	IP DHCP	
Unique Identifier	-719776910	
ESN/IMEI		
Model	UML290VW	
Туре	modern	
Port	0	
Manufacturer	Pantech, Incorporated	
∃ IP Information		
Netmask	255.0.0.0	
IP Address	10.167.108.199	
Gateway	10.167.108.193	
∃ Statistics		
Outgoing Bits/Second	0	
Incoming Bits/Second	0	
Incoming Bytes	333454	
Outgoing Bytes	89516	



## 5.4.2 HSPA+ Modem (Nokia Datacard)

# **Diagnostics**

- Manufacturer Nokia
- Product Nokia Datacard
- Model Nokia Internet Stick CS-18
- ESN/IMEI
- Modem Firmware Version
- Mobile Directory Number
- Carrier ID AT&T
- Carrier Status
- Signal Strength
- Signal Error Rate
- PIN Status

## **General Information**

- Model Nokia Internet Stick CS-18
- Unique Identifier
- Port
- Profiles 1-9
- Type modem

Property	Value	
Diagnostics		
Manufacturer	Nokia	
Product	Nokia Datacard	
Model	Nokia Internet Stick CS-18	
ESN/IMEI		
Modem Firmware Version	Modem mode	
Mobile Directory Number		
Carrier ID	AT&T	
Carrier Status	UP	
Signal Strength	-71 dBm	
Signal Error Rate	N/A	
PIN Status	READY	
General Information		
Model	Nokia Internet Stick CS-18	
Unique Identifier		
Port	usb1	
Profile 1:	isp.cingular	
Profile 2:	four	
Profile 3:	testing	
Profile 4:	here	
Profile 5;	where	
Profile 6:	sx	
Profile 7:	combination.of.dots and spaces.	
Profile 8:	epc.tmobile.com	
Profile 9:	broadband	
Гуре	modem	



# **IP Information**

- DNS Servers
- IP Address
- Gateway

## **Statistics**

- Incoming Bytes
- Outgoing Bytes
- Connection Uptime (secs)

☐ IP Information		
DNS Servers	172.26.38.1,172.26.38.2	
IP Address	10.39.59.156	
Gateway	10.0.0,1	
☐ Statistics		
Incoming Bytes	172969	
Outgoing Bytes	71504	
Connection Uptime (secs)	333.9557103879997	



# 5.4.3 WiMAX Modem (U300 – 4G)

# **Diagnostics**

For a WiMAX modem, the CINR and Signal Strength values are important as they show how strong the signal is and that has significant effects on how much data the router can download or send. You can place the router in different locations to see where you get better signal. You can also see a LED display of the current signal strength. Pressing the router's Signal Strength button will toggle the LED display on and off.

- Base Station ID (BSID)
- Signal Strength(dBm)
- Center Frequency
- Calibration Status—Don't worry if this says the modem is not calibrated.
- Modem Firmware Version
- CINR
- Connection State (connected, idle, etc.)

#### **General Information**

- **Product** *U300 4G*
- Protocol Ethernet Static
- Unique Identifier
- MAC

Property	Value		
Diagnostics			
Base Station ID (BSID)			
Signal Strength(dBm)	-128 dBm		
Center Frequency	2498500 kHz		
Calibration Status	Yes		
Modem Firmware Version	5.2.2061053209		
CINR	-32 dB		
Transmit Power	0 dBm		
Connection State	idle		
General Information			
Product	U300 - 4G		
Protocol	Ethernet Static		
Unique Identifier	-166505445		
MAC	001a2002aa9d		
Туре	wimax		
Port	0		
Manufacturer	Franklin Wireless Corporation		
Statistics			
Outgoing Bits/Second	0		
Incoming Bits/Second	0		
Incoming Bytes	0		
Outgoing Bytes	0		



- Type WiMAX
- Port
- Manufacturer Franklin Wireless Corporation

## **Statistics**

- Outgoing Bits/Second
- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes



## 5.4.4 GSM Modem (Nokia Datacard)

# **Diagnostics**

- Signal Error Rate
- Modem Firmware Version
- Battery Status
- Battery Level
- Carrier Status
- Signal Strength(dBm)
- PIN Status
- Connection State (connected, idle, etc.)

## **General Information**

- Product Nokia Datacard
- Protocol PPP
- Unique Identifier
- ESN/IMEI
- Model Nokia Internet Stick CS-18
- Type modem
- Port
- Manufacturer Nokia

## **IP Information**

- Netmask
- IP Address
- Gateway

# **Statistics**

Outgoing Bits/Second

Device Information: Nokia Datacard			
Property	Value		
3 Diagnostics			
Signal Error Rate	0		
Modem Firmware Version	Modem mode		
Battery Status	2		
Battery Level	0		
Carrier Status	UP		
Signal Strength(dBm)	-65 dBm		
PIN Status	READY		
Connection State	connected		
General Information			
Product	Nokia Datacard		
Protocol	PPP		
Unique Identifier	548307683		
ESN/IMEI			
Model	Nokia Internet Stick CS-18		
Туре	modem		
Port	0		
Manufacturer	Nokia		
■ IP Information			
Netmask	255.255.255.0		
IP Address	32.176.252.50		
Gateway	10.0.0.1		
∃ Statistics			
Outgoing Bits/Second	0		
Incoming Bits/Second	0		
Incoming Bytes	36940		
Outgoing Bytes	24704		



- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes



#### 5.4.5 EVDO Modem: (MC760 Comcast)

# **Diagnostics**

- Modem Firmware Version
- PRL Version
- Service Display EVDO
- Carrier Status
- Signal Strength(dBm)
- Connection Type CDMA
- Connection State (connected, idle, etc.)

#### **General Information**

- Product MC769 COMCAST
- Protocol PPP
- Unique Identifier
- ESN/IMEI
- Model MC760 COMCAST
- Type modem
- Port
- Manufacturer Novatel Wireless Inc.

## **IP Information**

- Netmask
- IP Address
- Gateway

## **Statistics**

- Outgoing Bits/Second
- Incoming Bits/Second
- Incoming Bytes
- Outgoing Bytes

Property	Value		
Diagnostics			
Modem Firmware Version	Q6085BDRAGONFLY_S163 [2010-06-30 11:30:59]		
PRL Version	60771		
Service Display	EVDO		
Carrier Status	UP		
Signal Strength(dBm)	-82 dBm		
Connection Type	CDMA		
Connection State	connected		
General Information			
Product	MC760 COMCAST		
Protocol	PPP		
Unique Identifier	812542120		
ESN/IMEI			
Model	MC760 COMCAST		
Туре	modem		
Port	2		
Manufacturer	Novatel Wireless Inc.		
☐ IP Information			
Netmask	255.255.255.0		
IP Address	173.147.88.52		
Gateway	68.28.49.71		
∃ Statistics			
Outgoing Bits/Second	0		
Incoming Bits/Second	0		
Incoming Bytes	17089		
Outgoing Bytes	7432		



# 5.5 Routing

**System Routes** displays routes associated with networks connected to the router.

P Address	Gateway	Netmask	Interface	Routing Protocol
172.22.0.0		255.255.0.0	wan-0	
192.168.11.0		255.255.255.0	primarylan	

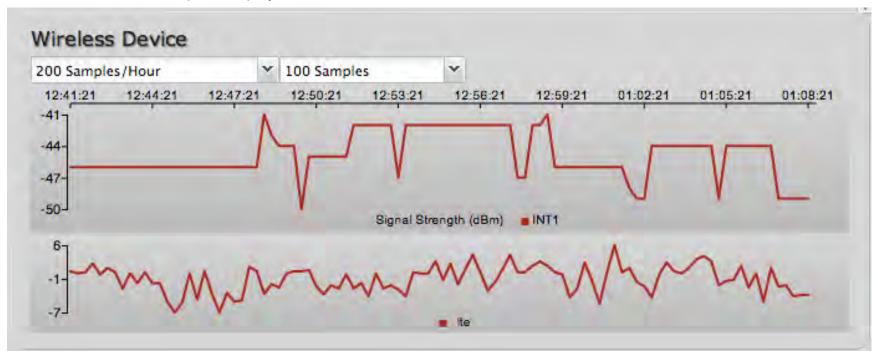
Static Routes displays user-specified routes configured in Network Settings → Routing,

Gateway	Netmask	Interface
172.22.22.1	255.255.255.0	wan-0
	172.22.22.1	172.22.22.1 255.255.255.0



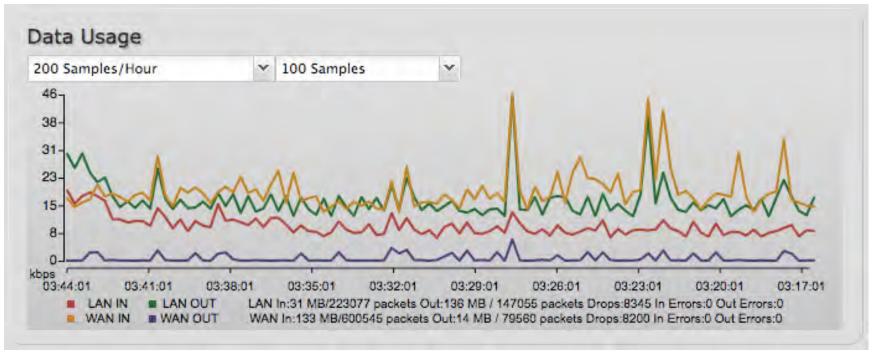
#### 5.6 Statistics

The Statistics submenu option displays basic traffic statistics.



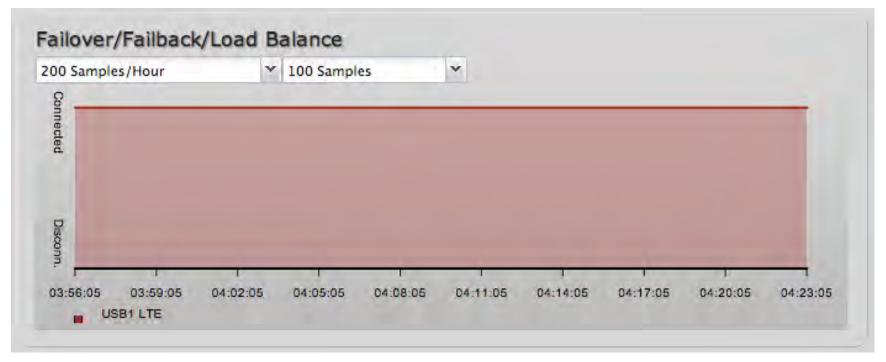
**Wireless Statistics:** View the signal strength and other wireless modem information. The wireless device's signal strength will only be displayed as long as it supports "Live Diagnostics." Sample rate and size can be adjusted from the dropdown boxes.





**Data Usage:** A measure of amount of information that is currently being sent or received through the network. Sample rate and size can be adjusted from the dropdown boxes.





**Failover/Failback/Load Balance:** An easy way to view current connective states of the devices plugged into the router as compared to the past. Sample rate and size can be adjusted from the dropdown boxes.



# 5.7 System Logs

The router automatically logs (records) events of possible interest in its internal memory. If there is not enough internal memory for all events, logs of older events are deleted, but logs of the latest events are retained. The log options allow you to filter the router logs so you can easily find relevant messages. This router also has external Syslog Server support so you can send the log files to a computer on your network that is running a Syslog utility.

**Auto Update**: The logs automatically refresh whenever the router creates a new message.

**Update:** Click to check for new router messages.

Clear Log: Clear the log file.

**Save Log:** This will open a dialog in your browser that will allow you to save the router's log to your computer.

**Search:** Enter keywords to find specific events.

**Level:** Select/Deselect from the following levels to filter messages by priority.

- Critical
- Error
- Warning
- Info

NOTE: The logs are erased whenever the router is rebooted or loses power.

Auto Update	Update	Clear log	Save Log	search filter	Level
Time	Source	Level	Message		
Thu Dec 13th 10:08:56	wlan	INFO	Client e4:ce:8f:13:f3	bc WPA2 key negotiation comp	pleted
Thu Dec 13th 09:59:17	WAN:204	3 INFO	signal: 92% -> 100%		
Thu Dec 13th 09:58:17	WAN:204	3 INFO	signal: 100% -> 92%	Ç.	
Thu Dec 13th 09:57:17	WAN:204	3 INFO	signal: 92% -> 100%		
Thu Dec 13th 09:56:16	WAN:204	3 INFO	signal: 100% -> 92%	es .	
Thu Dec 13th 09:55:16	WAN:204	3 INFO	signal: unknown -> 1	00%	
Thu Dec 13th 09:55:16	WAN:2043 INFO		Plug event: ok		
Thu Dec 13th 09:55:10	kernel	INFO	usbcore: registered n	ew interface driver cpusb5	
Thu Dec 13th 09:55:09	kernel	INFO	sd 9:0:0:0: [sda] Att	ached SCSI removable disk	
Thu Dec 13th 09:55:09	kernel	INFO	scsi 9:0:0:0: Direct-A ANSI: 0	ccess Nokia Datacard CD-ROM	0001 PQ: 0
Thu Dec 13th 09:55:08	kernel	INFO	scsi9 : usb-storage 1	-2.1:1.6	
Thu Dec 13th 09:55:08	kernel	INFO	usb 1-2.1: new high : rt3xxx-ehci	speed USB device number 13 u	sing
Thu Dec 13th	kernel	INFO	ush 1-2.1: USB disco	nnect, device number 12	



# 6 NETWORK SETTINGS

The Network Settings tab provides access to 7 submenu options for administering the following functions/tasks. These functions are all related to controlling the LAN (Local Area Networks), the networks you set up with the CBA750B.

- Content Filtering
- DHCP Server
- DNS
- Firewall
- Local Networks
- MAC Filter / Logging
- Routing





# 6.1 Content Filtering

You have two main options for filtering content in a network created by your router.

- 1) **Network WebFilter Rules:** Create a list of websites that will be either disallowed or allowed. Customize the filter settings for each network. (These rules will not block HTTPS websites.)
- 2) **OpenDNS Content Filtering:** Allows several options for filtering rules using OpenDNS, a third party service.



#### 6.1.1 Network WebFilter Rules

**Network WebFilter Rules** allow you to control access from your network to external domains or websites. Rules are assigned to a specific LAN network (or all networks). The highest priority rule will have precedence when there is a conflict. Addresses can be added by URL/Domain name or by IP address.

Exceptions to existing rules can be created by adding another rule with higher priority. For example, if access to espn.go.com is desired but go.com is blocked with a priority of 50, the addition of an "Allow" rule for espn.go.com with a priority of 51 or greater will allow access.

When creating rules keep in mind that some sites use multiple domains, so each domain may need a rule added to produce the desired behavior.

NOTE: Websites that use HTTPS will not be blocked by these rules. You will need to use OpenDNS to block HTTPS websites.



Click Add or Edit to open the **Filter Rule Editor**.

- Assigned Network: Select either "All Networks" or one of your LAN networks from the dropdown list.
- Domain/URL/IP: Enter the Domain Name or URL (address) of the website you wish to control access for, e.g. www.google.com. To make sure the full domain is blocked, enter the most inclusive domain (e.g. google.com will effectively block www.google.com as well as maps.google.com and images.google.com). Alternatively you can use an IP address, e.g. 8.8.8.8, or address range written in CIDR notation, e.g. 8.8.8.0/24.
- Filter Action: Select Block or Allow.
- Rule Priority: Higher number rules overrule lower number rules.
- Enabled: A rule can be enabled or disabled by selecting or deselecting the checkbox.

Click Submit to save your rule changes.





## 6.1.2 Default Filter Settings



Use **Default Network Filter Settings** together with **Network WebFilter Rules** to control website access. All of your networks are set to allow website access by default. Select a network and click **Edit** to change the default filter settings.

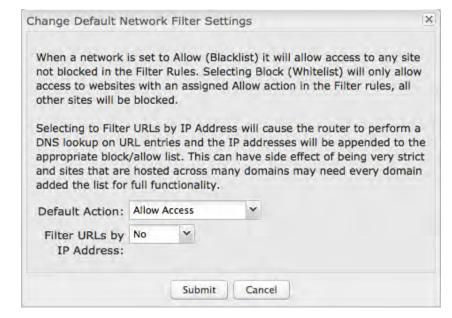
**Default Action:** Select from the following dropdown options:

- Allow Access (default)
- Block Access

When a network is set to **Allow Access**, it will allow access to sites not specifically *blocked* in the WebFilter Rules.

When a network is set to **Block Access**, it will block access to sites not specifically *allowed* in the WebFilter Rules.

**Filter URLs by IP Address:** (Default: No) Changing this option to "Yes" will cause the router to perform a DNS lookup on URL entries, and the IP addresses will be appended to the appropriate block/allow list. This can have the side effect of being very strict; sites that are hosted across many domains may need every domain added to the list for full functionality.





# 6.1.3 Cloud Based Filtering/Security

Select a third-party **Cloud Provider** from the dropdown list.

- Disabled
- Umbrella by OpenDNS

## **Umbrella by OpenDNS**

Umbrella by OpenDNS is a cloudbased web filtering and security solution that protects you online by filtering websites. Go to <a href="http://www.opendns.com/business-security/">http://www.opendns.com/business-security/</a> for information about Umbrella.

Enter your Umbrella account information in order to use these content filtering settings.

# **OpenDNS ISP Filter Bypass**

**Algorithm:** It is possible that your Internet Service Provider (ISP) uses the port that OpenDNS is configured



to access, port 53, which will prevent OpenDNS filtering. If OpenDNS does not appear to be working correctly, enabling this will attempt to bypass those ports when using an OpenDNS content filtering level.



#### 6.2 DHCP Server

DHCP stands for Dynamic Host Configuration Protocol. The built-in DHCP server automatically assigns IP addresses to the computers and other devices on each local area network (LAN). In this section you can view a list of assigned IP addresses and reserve IP addresses for particular devices.

Active Leases: A list of devices that have been provided DHCP leases. The DHCP server automatically assigns these leases. This list will not include any devices that have static IP addresses on the network. Select a device and click **Reserve** to add the device and its IP address to the list of **Reservations**.

**Reservations:** This is a list of devices with reserved IP addresses. This reservation is



almost the same as when a device has a static IP address except that the device must still request an IP address from the router. The router will provide the device the same IP address every time. DHCP reservations are helpful for server computers on the local network that are hosting applications such as Web and FTP. Servers on your network should either use a static IP address or a reservation.

While you have the option to manually input the information to reserve an IP address (Hostname, Hardware Addr, IP Addr), it is much simpler to select a device under the **Active Leases** section and click "**Reserve**." The selected device's information will automatically be added under **Reservations**.



## 6.3 DNS

DNS, or Domain Name System, is a naming system that translates between domain names (www.cradlepoint.com, for example) and Internet IP addresses (206.207.82.197). A DNS server acts as an Internet phone book, translating between names that make sense to people and the more complex numerical identifiers. The DNS page for the CBA750B has these distinct functions:

- **DNS Settings:** By default your router is set to automatically acquire DNS servers through your Internet provider (Automatic). **DNS Settings** allows you to specify DNS servers of your choosing instead (Static).
- **Dynamic DNS Configuration:** Allows you to host a server (Web, FTP, etc.) using a domain name that you have purchased (www.yourname.com) with your dynamically assigned IP address.
- **Known Hosts Configuration:** Allows you to map a name (printer, scanner, laptop, etc.) to an IP address of a device on the network.

# 6.3.1 DNS Settings

You have the option to choose specific DNS servers for your network instead of using the DNS servers assigned by your Internet provider. The default DNS servers are usually adequate. You may want to assign DNS servers if the default DNS servers are performing poorly or if you have a local DNS server on your network.



**Automatic Config:** Automatic or Static (default:

Automatic). Switching to "Static" enables you to set specific DNS servers in the **Primary DNS** and **Secondary DNS** fields.

**Primary DNS** and **Secondary DNS**: If you choose to specify your DNS servers, then enter the IP addresses of the servers you want as your primary and secondary DNS servers in these fields. The DNS server settings will be prepopulated with public DNS server IP addresses. You can override the IP address with any other DNS server IP address of your choice. For example, Google Public DNS servers have the IP addresses 8.8.8.8 and 8.8.4.4 while 4.2.2.2 and 4.2.2.3 are servers from Level 3 Communications.

**Force All DNS Requests To Router:** Enabling this will redirect all DNS requests from LAN clients to the router's DNS server. This will allow the router even more control over IP addresses even when clients have their own DNS servers statically set.



## 6.3.2 Dynamic DNS Configuration

The Dynamic DNS feature allows you to host a server (Web, FTP, etc.) using a domain name that you have purchased (www.yourname.com) with your dynamically assigned IP address. Most broadband Internet Service Providers assign dynamic (changing) IP addresses. When you use a Dynamic DNS service provider, you can enter your host name to connect to your server, no matter what your IP address is.

**Enable Dynamic DNS:** Enable this option only if you have purchased your own domain name and registered with a Dynamic DNS service provider.

**Server Type.** Select a Dynamic DNS service provider from the pull-down list:

- www.DynDNS.org
- www.DNSomatic.com
- www.ChangelP.com
- www.NO-IP.com
- Custom Server (DynDNS clone)

Custom Server Address. Only available if you select Custom Server from the Server Address dropdown list. Enter your custom dynamic DNS server address here. The server must support the Dynamic DNS protocol. See www.dyndns.org for details. Example: myserver.mydomain.net.

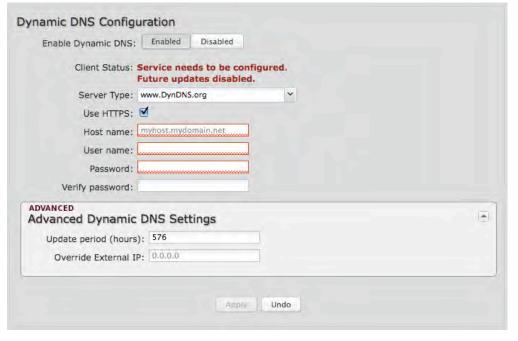
**Use HTTPS:** Use the more secure **HTTPS** protocol.

This is recommended, but could be disabled if not compatible with the server.

**Host name:** Enter your host name, fully qualified. For example: **myhost.mydomain.net**.

**User name:** Enter the user name or key provided by the Dynamic DNS service provider. If the Dynamic DNS provider supplies only a key, enter that key for both the **User name** and **Password** fields.

**Password:** Enter the password or key provided by the Dynamic DNS service provider.





#### 6.3.3 Advanced Dynamic DNS Settings

**Update period (hours)**. (Default: 576) The time between periodic updates to the Dynamic DNS if your dynamic IP address has not changed. The timeout period is entered in hours so valid values are from 1 to 8760.

**Override External IP.** The external IP is usually configured automatically during connection. However, in situations where the unit is within a private network behind a firewall or router, the network's external IP address will have to be manually configured in this field.

You may find out what your external IP address is by going to <a href="http://myip.dnsomatic.com/">http://myip.dnsomatic.com/</a> in a web browser.

## 6.3.4 Known Hosts Configuration

The Known Hosts Configuration feature allows you to map a name (printer, scanner, laptop, etc.) to an IP address of a device on the network. This assigns a new hostname that can be used to conveniently identify a device within the network, such as an office printer.



Click **Add** to name a device in your network.

Fill in the following fields:

- **Hostname:** Choose a name that is meaningful to you. No spaces are allowed in this field.
- **IP address:** The address of the device within your network.

EXAMPLE: a personal laptop with IP address 192.168.0.164 could be assigned the name "MyLaptop".

Since the assigned name is mapped to an IP address, the device's IP address should not change. To ensure that the device keeps the same IP address, go to **Network Settings**  $\rightarrow$  **DHCP Server** and reserve the IP address for the device by selecting the device in the **Active Leases** list and clicking "Reserve".





#### 6.4 Firewall

The router automatically provides a firewall. Unless you configure the router to the contrary, the router does not respond to unsolicited incoming requests on any port, thereby making your LAN invisible to cyber attackers.

However, some network applications cannot run with a tight firewall. Those applications need to selectively open ports in the firewall to function correctly. The options on this page control ways of opening the firewall to address the needs of specific types of applications.

## 6.4.1 Port Forwarding Rules

A port forwarding rule allows traffic from the Internet to reach a computer on the inside of your network. For example, a port forwarding rule might be used to run a Web server.

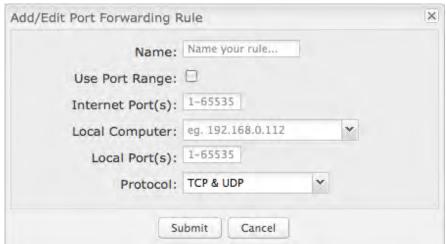
Exercise caution when adding new rules as they impact the security of your network.

Click **Add** to create a new port forwarding rule, or select an existing rule and click **Edit**.

# Add/Edit Port Forwarding Rule

- Name: Name your rule.
- **Use Port Range:** Changes the selection options to allow you to input a range of ports (if desired).
- Internet Port(s): The port number(s) as you want it defined on the Internet. Typically these will be the same as the local port numbers, but they do not have to be.
   These numbers will be mapped to the local port numbers.
- Local Computer: Select the IP address of an attached device from the dropdown menu, or manually input the IP address of a device.







- Local Port(s): The port number(s) that corresponds to the service (Web server, FTP, etc) on a local computer or device. For example, you might input "80" in the Local Port(s) field to open a port for a Web server on a computer within your network. The Internet Port(s) field could then also be 80, or you could choose another port number that will be used across the Internet to access your Web server. If you choose a number other than 80 for the Internet Port, connections to that number will be mapped to 80—and therefore the Web server—within your network.
- **Protocol:** Select from the following options in the dropdown menu:
  - o TCP
  - o UDP
  - o TCP & UDP
- Click Submit to save your completed port forwarding rule.



# 6.4.2 Network Prefix Translation (Advanced)

Network Prefix Translation is used in IPv6 networks to translate one IPv6 prefix to another. IPv6 prefix translation is an experimental specification (RFC 6296) trying to achieve address independence similar to NAT in IPv4. Unlike NAT, however, NPT is stateless and preserves the IPv6 principle that each device has a routable public address. But it still breaks any protocol embedding IPv6 addresses (e.g. IPsec) and is generally not recommended for use by the IETF. NPT can help to keep internal network ranges consistent across various IPv6 providers, but it cannot be used effectively in all situations.

The primary purpose for CradlePoint's NPT implementation is for failover/failback and load balancing setups. LAN clients can potentially retain the original IPv6 lease information and may experience a more seamless transition when WAN connectivity changes than if not utilizing NPT.

#### Mode:

- None No translation is performed
- Load Balance Only (Default) Only translate networks when actively load balancing
- First Use the first IPv6 prefix found
- **Static** Always use a static IPv6 translation (input the prefix here)

Transitioning from short prefix to a longer prefix (such as from /48 to /64) is not without problems, as some of the LANs may lose IPv6 connectivity.





#### 6.4.3 IP Filter Rules (Advanced)

An "Incoming" IP filter rule restricts remote access to computers on your local network. "Outgoing" filter rules prevent computers on your local network from initiating communication to the address range specified in the rule.

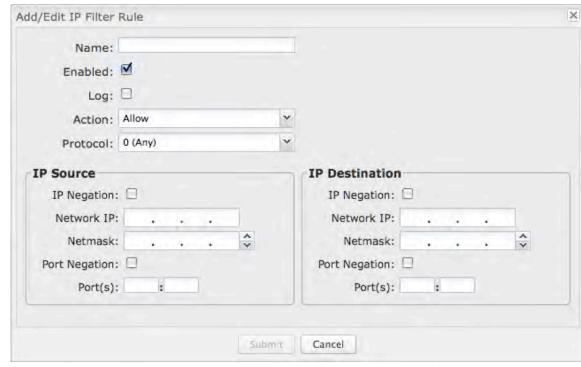


This feature is especially useful when combined with port forwarding and/or DMZ to restrict remote access to a specified host or network range. For example, in order to host a server you might have opened ports with a port forwarding rule that could expose your LAN to cyber attacks. With an incoming IP filter rule, you can restrict the access to your LAN to only known devices.

- Name: Name your rule.
- Enabled: Selected by default.
- Log: When checked each packet matching this filter rule will be logged in the System Logs.
- Action: "Allow" or "Deny"
- Protocol: Any, ICMP, TCP, UDP, GRE, ESP, or SCTP.

#### **IP Source / IP Destination**

- IP Negation: Match on any IP address that is NOT in the specified IP network range.
- Network IP: Optional field to specify a matching network IP address for this rule to match against.
- Netmask: Use this to define a subnet size this rule will match against.
- Port Negation: Match on any port





that is NOT in the specified port range.

• Port(s): Use for a single port or a range of ports. Fill in the left side for a single port.

Use **Network IP**, **Netmask**, and **Port(s)** to specify the ports and addresses for which the rule applies. You can specify a range of ports or a single port. Similarly, the netmask can be used to define either a range of addresses (i.e. 255.255.255.0) or a single address (255.255.255.255).

If you leave these values blank, then all IP addresses and ports will be included. **IP Source** and **IP Destination** options can be used to differentiate between the directions that packets go. You could permit packets to come from particular IP addresses but then not allow packets to return to those addresses.

**Example of an IP Filter Rule:** Suppose you have opened a port in your firewall in order to run a server. Someone, Johnny, is abusing that opening, so you would like to restrict his access. Create a rule that will deny Johnny's IP address.

#### Add IP Filter Rule

Name: No more JohnnyEnabled: SelectedAction: DenyProtocol: Any

#### **IP Source**

• Network IP: 172.22.24.160 (Johnny's IP address)

Netmask: 255.255.255.255 (This netmask restricts the rule to one single address).

Port(s): 80



#### 6.4.4 DMZ: DeMilitarized Zone (Advanced)

A DMZ host is effectively not firewalled in the sense that any computer on the Internet may attempt to remotely access network services at the DMZ IP address. Typical uses involve running a public Web server or sharing files.

ADVANCED
DMZ (DeMilitarized Zone)

Enabled: 
IP Address:

Apply Undo

Input the IP Address of a single device in your

network to create a DeMilitarized Zone for that device. To ensure that the IP address of the selected device remains consistent, go to the "Reservations" section under **Network Settings**  $\rightarrow$  **DHCP Server** and reserve the IP address for the device.

As with port forwarding, use caution when enabling the DMZ feature as it can threaten the security of your network. Only use DMZ as a last resort.

## 6.4.5 Application Gateways (Advanced)

Enabling an application gateway makes pinholes thru the firewall. This may be required for some applications to function, or for an application to improve functionality or add features.

Exercise caution in enabling application gateways as they impact the security of your network.

Enable any of the following types of application gateways:

- PPTP: For virtual private network access using Point to Point Tunneling Protocol. This is enabled by default.
- **SIP:** For Voice over IP using Session Initiation Protocol.
- **TFTP:** Enables file transfer using Trivial File Transfer Protocol.





- **FTP:** To allow normal mode when using File Transfer Protocol. This is not needed for passive mode. This is enabled by default.
- **IRC:** For Direct Client to Client (DCC) transfer when using Internet Relay Chat. You may wish to forward TCP port 113 for incoming identd (RFC 1413) requests.

#### 6.4.6 Firewall Options (Advanced)

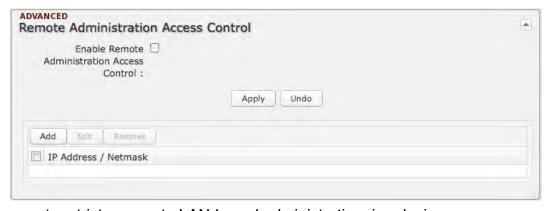
Anti-Spoof: Anti-Spoof checks help protect against malicious users faking the source address in packets they transmit in order to either hide themselves or to impersonate someone else. Once the user has spoofed their address they can launch



a network attack without revealing the true source of the attack or attempt to gain access to network services that are restricted to certain addresses.

# 6.4.7 Remote Administration Access Control (Advanced)

Enable Remote Administration Access Control: Selecting this option allows you to make remote administration tools available to only the specified IP addresses. Access from all other IP addresses will be blocked. This option only filters IP addresses: you must enable Remote Management separately (System Settings → Administration).



The services affected by this include remote HTTP,

HTTPS, SNMP, and SSH configuration tools. This does not restrict access to LAN-based administration, i.e. devices within your network still have administration access. The individual remote administration services can be enabled under **System Settings** → **Administration** --> Remote Management.



#### **Remote Administration Access Control Editor**

**IP Address:** The IP address that will be allowed to access administrative services through the WAN.

**Netmask (Optional):** The netmask allows you to specify what IP address sets will be allowed access. If this field is left empty a netmask of 255.255.255.255 will be used, which means that only the single specified IP address would have remote administration access.

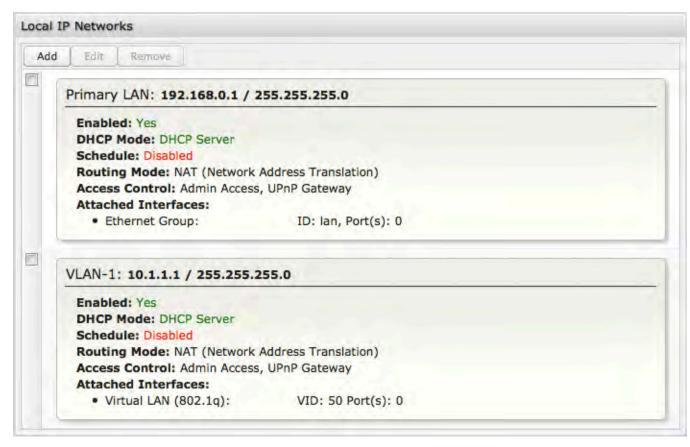




#### 6.5 Local Networks

This section is used to configure the settings for networks created by your router. The user can set up multiple networks on the CBA750B, each with its own unique configuration and its own selection of interfaces. Each local network can be attached to either (or both) of the following types of interfaces:

- Ethernet
- VLAN

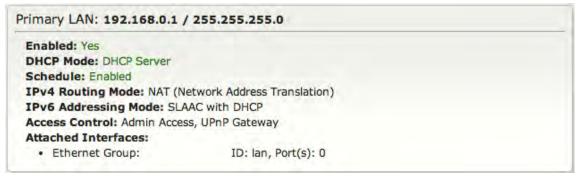




#### 6.5.1 Local IP Networks

**Local IP Networks** displays the following information for each network:

- Network Name and IP address/Netmask (along the top bar)
- Enabled (Yes/No)
- **DHCP Mode** (e.g. DHCP Server mode)
- Schedule (Enabled/Disabled See the Schedule tab in the Local Network Editor)
- IPv4 Routing Mode (NAT, Standard, IP Passthrough, Disabled)
- IPv6 Addressing Mode (SLAAC Only, SLAAC with DHCP, Disable SLAAC and DHCP)



- Access Control (Admin Access, UPnP Gateway, LAN Isolation)
- Attached Interfaces (Ethernet port, VLAN)

Click **Add** to configure a new network, or select an existing network and click **Edit** to view configuration options.



#### 6.5.2 Local Network Editor

Click **Add** or select a network and click **Edit** to open the **Local Network Editor** to make configure a LAN. The **Local Network Editor** contains the following tabs: General Settings, IPv4 Settings, IPv6 Settings, Interfaces, Access Control, IPv4 DHCP, IPv6 Addressing, and Schedule.

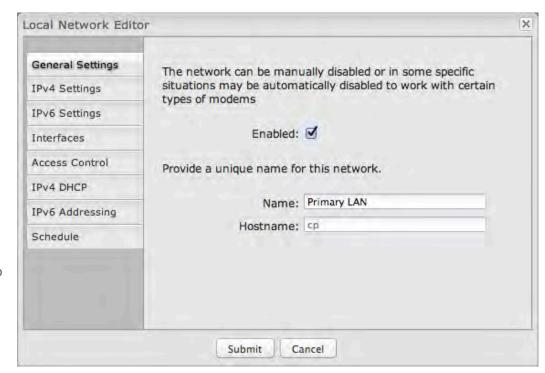
#### **General Settings:**

**Enabled:** Push to manually disable a network. Also, some settings could cause a network to be automatically disabled: click here to re-enable the network.

**Name:** This primarily helps to identify this network during other administration tasks.

**Hostname:** [Default: cp (for CradlePoint)] The hostname is the DNS name associated with the router's local area network IP address.

NOTE: You can access the router's administration pages by typing the hostname into your browser, so if you change "cp" to another hostname, you can access the administration pages through the new hostname.





#### **IPv4 Settings**:

**IP Address:** This is the address used by the router for local area network communication. Changes to this parameter may require a restart to computers on this network.

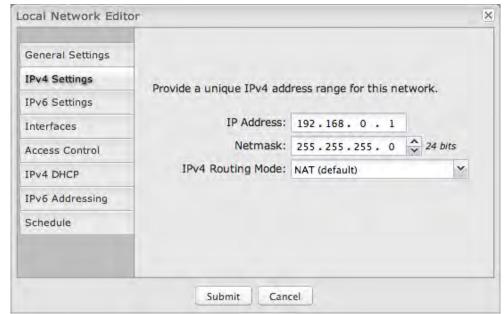
Each network must have a distinct IP address. Most users will want an address from one of the following private IP ranges:

- 10.0.0.1 10.255.255.1
- 172.16.0.1 172.31.255.1
- 192.168.0.1 192.168.255.1

NOTE: The final number does not have to be 1, but it is a simple, logical convention for routers that leaves higher numbers free for other devices.

**Netmask:** (Default: 255.255.255.0) The netmask controls how many IP addresses can be used in this network. The default value allows for 254 IP addresses.

**IPv4 Routing Mode:** (Default: NAT) Each network can use a unique routing mode to connect to the Internet and other local networks. NAT is desirable for most configurations. Select from the following options in the dropdown list:



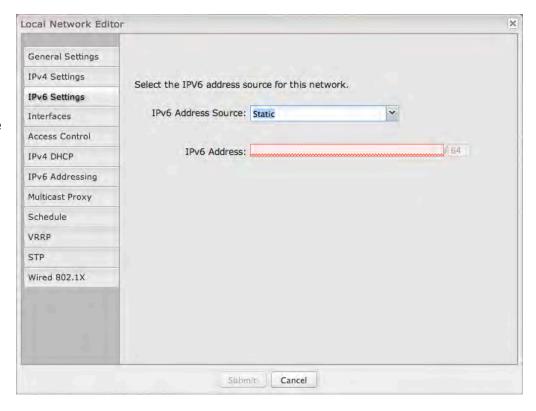
- **NAT:** Network Address Translation hides private IP addresses behind the router's IP address. This is the simplest and most common choice for users, because NAT does the translation work for you.
- **Standard:** NAT-less routing. If you select **Standard**, you must separately configure your IP addresses so that they will be publically accessible. Typically you will not select this option unless you have a specific reason to bypass NAT.
- IP Passthrough: IP Passthrough passes the IP address given by a cellular modem (WAN) through the router to Ethernet (LAN). The easiest way to enable IP Passthrough mode is with the IP Passthrough Setup Wizard (see Getting Started → IP Passthrough Setup).
- Disabled: Disable this network.



# **IPv6 Settings**:

IPv6 must be enabled through the WAN initially: go to **Internet** → **Connection Manager** to enable IPv6.

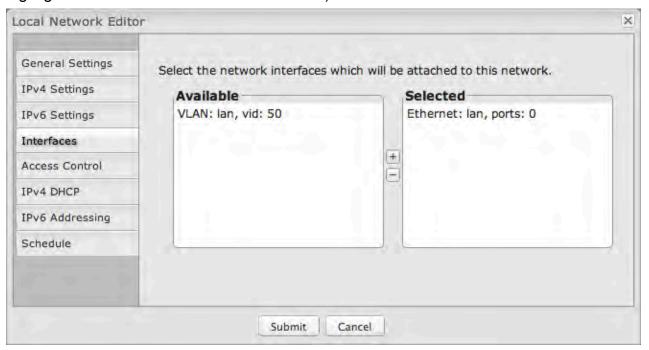
**IPv6 Address Source:** By default, this is set to **Delegated**, which means the IPv6 address range for the LAN is passed through from the WAN side. Change this to **Static** to input your own IPv6 address range here, or select **None** to explicitly disable IPv6 LAN connectivity.





#### Interfaces:

Select network interfaces to attach to this network. Choose from the Ethernet port and VLAN interfaces. Double-click on an interface shown on the left in the **Available** section to move them to the **Selected** section on the right (or highlight an interface and click the "+" button). To deselect an interface, double-click on an interface in the **Selected** section (or highlight the interface and click the "-" button).



If you want more interface options, you must configure additional interfaces separately. See the **Local Network Interfaces** section below (on this same administration page: **Network Settings**  $\rightarrow$  **Local Networks**).



#### **Access Control:**

Tune the access control settings of this network to match the intended use. Simply select or deselect any of the following:

- LAN Isolation: When checked, this network will NOT be allowed to communicate with other local networks.
- UPnP Gateway: Select the UPnP (Universal Plug and Play) option if you want to enable the UPnP Gateway service for computers on this network.
- Admin Access: When enabled, users may access these administration pages on this network.





#### **IPv4 DHCP:**

Changing settings for the IPv4 DHCP server is optional. The default selections are almost always sufficient.

**DHCP Server:** (Default: Enabled) When the DHCP server is enabled, users of your network will be able to automatically connect to the Internet without any special configuration. **It is recommended that you leave this enabled.** Disabling the DHCP server is only recommended if you have another DHCP server on your network and it is configured properly.

Range Start and Range End: These designate the range of values in the reserved pool of IP addresses for the DHCP server. Values within this range will be given to any DHCP enabled computers on your network. The default values are almost always sufficient (default: 72 to 200, as in 192.168.0.72 to 192.168.0.200).

Example: The router uses an IP address of 192.168.0.1 for its primary network by default. A computer designated as a Web server has a static IP address of 192.168.0.3. Another computer is designated as an FTP server with a static IP address of 192.168.0.4. The starting IP address for the DHCP server needs to be 192.168.0.5 or higher.

**Lease Time:** [Default: 720 minutes (12 hours)] The lease time specifies how long DHCP-enabled computers will wait before requesting a new DHCP lease. Smaller values are better suited to busy environments.



**Custom Options:** Input a custom DHCP option by first clicking the **Custom Options** field to enable it and then clicking "Add" at the top of the table that appears. There are close to 200 possible DHCP options available. One of the more common uses is to assign a VoIP phone server using option 66 (Server name).

- Option: Select an option from the dropdown list or manually enter the number of an option. A <u>complete list of</u> <u>options</u> is available from IANA.
- Value: Generally this field should be a string, IP address, or numeric value. Some fields can accept both IP addresses and hostnames – in these cases you may need to wrap this value in quotes. For example, option 66 (Server name) requires quotes around IP addresses.

**DHCP Relay:** DHCP Relay communicates with a DHCP server and acts as a proxy for DHCP broadcast messages that must be



routed to remote segments. This is accomplished by converting broadcast DHCP messages to unicast messages to communicate between clients and servers.

**DHCP Server Address:** An **optional** DHCP server address if more than one DHCP server is located on the network. This field is only available when **DHCP Relay** is enabled.

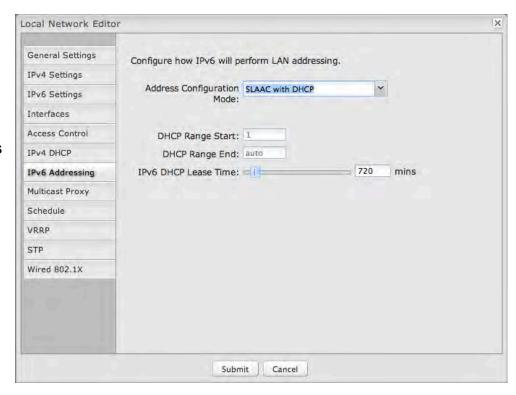


#### **IPv6 Addressing:**

# **Address Configuration Mode:**

**SLAAC Only** – <u>SLAAC</u> stands for stateless address autoconfiguration. The router regularly generates a router advertisement that includes network prefix and routing information, allowing clients to autogenerate an address and start communicating on the network. Clients utilize neighbor discovery protocols to ensure multiple clients on the subnet have not chosen an identical address.

**SLAAC** with **DHCP** – (Default) IPv6 DHCP provides an additional client configuration method and is regularly combined with SLAAC to provide DNS servers (a shortcoming in the original SLAAC specification) and additional options not supported by SLAAC. By defaulting to SLAAC with DHCPv6, all IPv6-capable clients on the network should be configurable with IPv6 connectivity.



- DHCP Range Start: The beginning of the range that will be used for IPV6 DHCP addresses. The IPv6 range will always start at 1.
- **DHCP Range End:** The ending IP address in the DHCP Server range is the end of the reserved pool of IP addresses that will be given to any DHCP-enabled computers on your network.
- **IPv6 DHCP Lease Time:** This specifies how long DHCP-enabled computers will wait before requesting a new DHCP lease.

**Disable SLAAC and DHCP** – Disable both IPv6 address configuration modes.



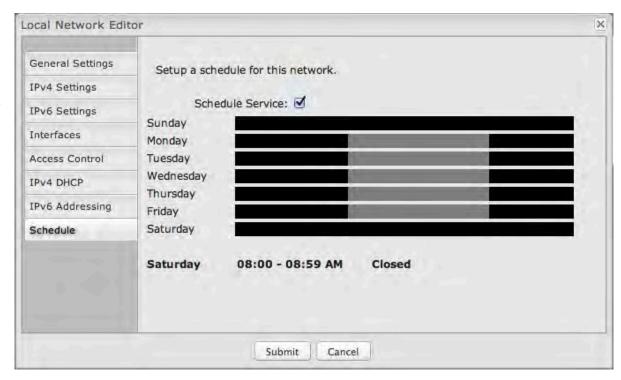
#### Schedule:

Set up a schedule for this network interface. This allows an interface to be enabled or disabled during specific hours of a day. For example, use this to limit the network to business hours.

**Schedule Service:** (Default: Disabled.) Select to enable. This will open a configurable chart for setting the schedule.

Each hour of the week is represented by a black or gray square. Black represents disabled, while gray represents enabled. Hover over a square to reveal the hour it represents. Click on the squares to toggle between black and gray.

In the example shown, the network is enabled from 8-5 on Monday through Friday, but disabled at all other times.



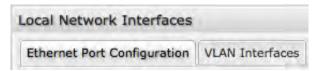


#### 6.5.3 Local Network Interfaces

Each LAN type—Ethernet and VLAN—has a separate section with configuration options. Unless the default configuration is sufficient, YOU MUST CONFIGURE EACH INTERFACE SEPARATELY in order to create the desired interface options for a network. You can then select these interfaces to add to a network in the **Local Network Editor** (see above).

Select from the following tabs:

- Ethernet Port Configuration
- VLAN Interfaces

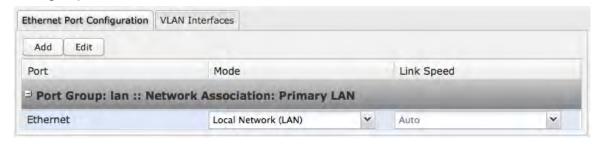


# **Ethernet Port Configuration**

Ethernet Port Configuration provides controls for your router's Ethernet port. While default settings will be sufficient in most circumstances, you have the ability to control the **Link Speed**. Additional controls for WAN ports are available in **Internet** → **Ethernet Settings**.

**Link Speed:** Default setting is Auto. The Auto setting is preferred in most cases.

- Auto
- 10Mbps Half Duplex
- 10Mbps Full Duplex
- 100Mbps Half Duplex
- 100Mbps Full Duplex
- 1000Mbps Full Duplex





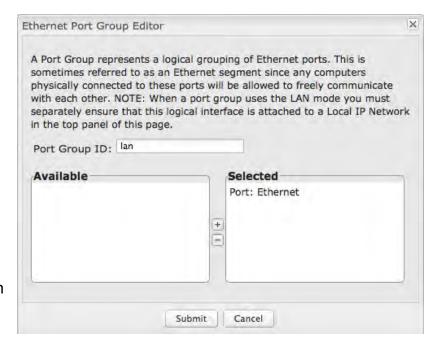
# **Ethernet Port Group Editor**

A Port Group represents a logical grouping of Ethernet ports. Any computers physically connected to ports in a group will be allowed to freely communicate with each other.

Since the CBA750B has only 1 Ethernet port, this feature will rarely be necessary. The only use is to switch the port to a different local network.

NOTE: You must separately ensure that this logical interface is attached to a **Local IP Network** in the top panel of this page.

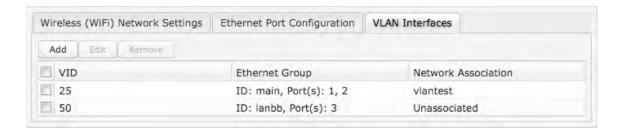
**Port Group ID:** The Group ID field provides a reference to this port group to be used in other parts of the router configuration. For example, this ID is referenced in the **Local IP Networks** configuration to attach this group of Ethernet port group with a network configuration. Use a simple short text phrase to describe a group, such as "main", "guestport", etc.





#### **VLAN Interfaces**

A virtual local area network, or VLAN, functions as any other physical LAN, but it enables computers and other devices to be grouped together even if they are not physically attached to the same network switch.



To enable a VLAN, select a VID (virtual LAN ID) and an Ethernet port group through which users can access the VLAN. Then go back up to the **Local Network Editor** to attach your new VLAN to a network. To use a VLAN, the VID must be shared with another router or similar device so that multiple physical networks have access to the one virtual network.

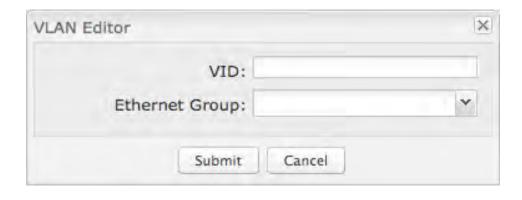
Click **Add** to create a new VLAN interface.

#### **VLAN Editor**

**VID:** An integer value that is the Virtual LAN ID.

**Ethernet Group:** Select the LAN port with which you want to associate the VLAN ID from a dropdown list.

Click **Submit** to save your configured VLAN.





# 6.6 MAC Filter / Logging

A MAC (Media Access Control) address is a unique identifier for a computer or other device. This page allows you to manage clients by MAC address. You can filter clients by MAC addresses and/or keep a log of devices connected to your router.

# 6.6.1 Filter Configuration

The MAC Filter allows you to create a list of devices that have either exclusive access (whitelist) or no access (blacklist) to your LAN.

**Enabled:** Click to allow MAC Filter options.

Whitelist: Select either "Whitelist" or "Blacklist" from a dropdown menu. In "Whitelist" mode, the router will restrict access to all computers except those contained in the "MAC Filter



List" panel. In "Blacklist" mode, listed devices are completely blocked.

**MAC Filter List (Whitelist or Blacklist):** Add devices to either your whitelist or blacklist simply by inputting each device's MAC address.

NOTE: Use caution when using the MAC Filter to avoid accidentally blocking yourself from accessing the router.



## 6.6.2 MAC Logging Configuration

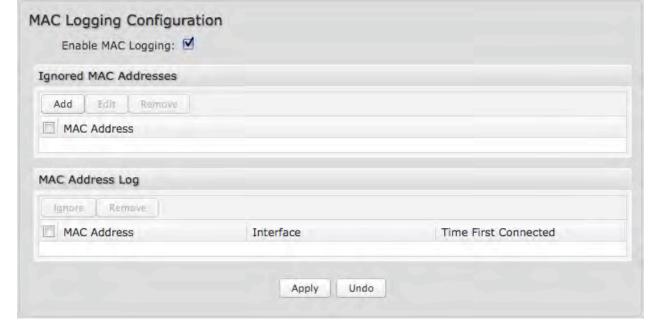
**Enable MAC Logging**: Enabling MAC Logging will cause the router to log MAC addresses that are connected to the router. MAC addresses that you do not want to have logged (addresses that you expect to be connected) should be added to the "Ignored MAC Addresses" list.

You can configure the router to send an alert if a connected device has a MAC address that the router doesn't recognize. Go to **System Settings** → **Device Alerts** to set up these email alerts.

Ignored MAC Addresses: This is the list of MAC addresses that will not produce an alert or a log entry when they are connected to the router. These should be MAC addresses that you expect to be connected to the router.

To add MAC addresses to this list, simply select devices shown in the MAC Address Log and click "Ignore." You can also add addresses manually.

**MAC Address Log**: This shows the last 64 MAC addresses that have connected to the router, as well as which interface was used to connect.



The time/date that is logged is the time of the first connection. The page may need to be refreshed to show the most recent log entries.

Double-clicking on entries from this list will add them to the **Ignored MAC Addresses** list.



# 6.7 Routing

Add a new static route to the IP routing table or edit/remove an existing route.

Static routes are used in networks with more than one layer, such as when there is a network within a network so that packet destinations are hidden behind an additional router. Adding a static route is a way of telling the router about an additional step that packets will need to take to reach their destination.

Click **Add** to create a new static route.

**IP/Network Address:** The IP address of the target network or host.

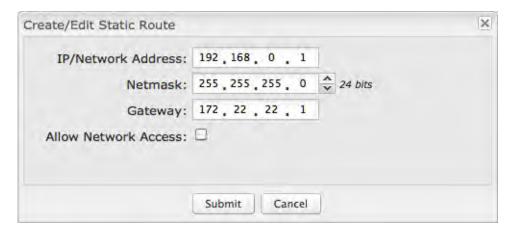


**Netmask:** The Netmask, along with the IP address, defines the network the computer belongs to and which other IP addresses the computer can see in the same LAN. An IP address of 192.168.0.1 along with a Netmask of 255.255.255.0 defines a network with 256 available IP addresses from 192.168.0.0 to 192.168.0.255.

NOTE: 255.255.255.255 is used to signify only the host that was entered in the IP/Network Address field.

**Gateway:** Specifies the next hop to be taken if this route is used. A gateway of 0.0.0.0 implies there is no next hop, and the IP address matched is directly connected to the router on the interface specified: **LAN** or **WAN**.

Allow Network Access: (Default: Deselected.) Some static routes will need an IP Filter Rule via the Firewall to allow packets through the route without being blocked. Selecting this option automatically creates this IP Filter Rule. If the IP/Network Address falls outside the LAN IP range, you probably need to select this option.





#### 7 INTERNET

The Internet tab provides access to 3 submenu items for managing a variety of Internet connection options.

- Connection Manager
- Data Usage
- WAN Affinity / Load Balancing



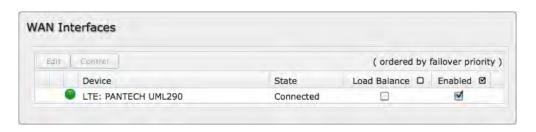


# 7.1 Connection Manager

The router can establish an uplink via any modems plugged into a modem port. If there is more than one modem attached and the primary connection fails, the router will automatically attempt to bring up a new link on another device. This feature is called failover. If Load Balance is enabled, multiple WAN devices establish a link at the same time.

#### 7 1 1 WAN Interfaces

This is a list of the available interfaces used to access the Internet. You can enable, stop, or start devices from this section. By using the priority arrows (the arrows in the boxes to the left—these show if you have more than one available interface), you can set the interface the router uses by default and the order that it allows failover.



**Load Balance:** If this is enabled, the router will use multiple WAN interfaces to increase the data transfer throughput by using any connected WAN interface consecutively. Selecting Load Balance will automatically start the WAN interface and add it to the pool of WAN interfaces to use for data transfer. Turning off Load Balance for an active WAN interface may require the user to restart a current browsing session.

**Enabled:** Selected by default. Deselect to disable an interface.

Click on the small box at the top of the list to select/deselect all devices for either Load Balance or Enabled.

Click on a device in the list to reveal additional information about that device and to enable configuration options.



# 7.1.2 Device Configuration

Clicking on a device reveals the following information:

- State (Connected, Available, etc.)
- Port
- UID (Unique identifier. This could be a name or number/letter combination.)
- IP Address
- Gateway
- Netmask
- Stats: bytes in, bytes out
- Uptime

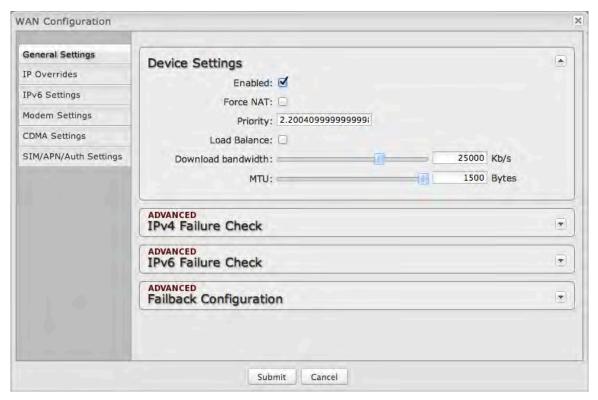


Click "Edit" to view configuration options for the selected device. Click "Control" to view options to activate or update the device.



## 7.1.3 General Settings

- Enabled: Select/deselect to enable/disable.
- Force NAT: Normally the LAN Route Mode controls the use of NAT (network address translation). When this option is selected the router will always perform NAT when traffic is sent out from this device.
- Priority: This number controls failover and failback order. The lower the number, the higher the priority and the more use the device will get. This number will change when you move devices around with the priority arrows in the WAN Interfaces list.
- Load Balance: Select to allow this device to be available for the Load Balance pool.
- Download bandwidth: Defines the default download bandwidth for use in Load Balance algorithms. (Range: 128 Kb/s to 76800 Kb/s.)



• MTU: Maximum transmission unit. This is the size of the largest protocol data unit that the device can pass. (Range: 46 to 1500 Bytes.)



#### **IPv4 Failure Check (Advanced)**

If this is enabled, the router will check that the highest priority active WAN interface can get to the Internet even if the WAN connection is not actively being used. If the interface goes down, the router will switch to the next highest priority interface available. If this is not selected, the router will still failover to the next highest priority interface but only after the

ADVANCED IPv4 Failure Check									
Idle Check Interval:	(E					30	seconds		
Monitor while connected:	Active Ping			~					
	Active Ping could use as much as 9.3 MB of data per month.								
Ping IP Address:	-	4.							

user has attempted to get out to the Internet and failed.

Idle Check Interval: The amount of time between each check. (Default: 30 seconds. Range: 10-3600 seconds.)

**Monitor while connected:** (Default: Off) Select from the following dropdown options:

- Passive DNS (modem only): The router will take no action until data is detected that is destined for the WAN.

  When this data is detected, the data will be sent and the router will check for received data for 2 seconds. If no data is received the router behaves as described below under Active DNS.
- Active DNS (modem only): A DNS request will be sent to the DNS servers. If no data is received, the DNS request will be retried 4 times at 5-second intervals. (The first 2 requests will be directed at the Primary DNS server and the second 2 requests will be directed at the Secondary DNS server.) If still no data is received, the device will be disconnected and failover will occur.
- Active Ping: A ping request will be sent to the Ping Target. If no data is received, the ping request will be retried 4 times at 5-second intervals. If still no data is received, the device will be disconnected and failover will occur. When "Active Ping" is selected, the next line gives an estimate of data usage in this form: "Active Ping could use as much as 9.3 MB of data per month." This amount depends on the Idle Check Interval.
- Off: Once the link is established the router takes no action to verify that it is still up.

**Ping IP Address:** If you selected "Active Ping", you will need to input an IP address. This must be an address that can be reached through your WAN connection (modem/Ethernet). Some ISPs/Carriers block certain addresses, so choose an address that all of your WAN connections can use. For best results, select an established public IP address.

For example, you might ping Google Public DNS at 8.8.8.8 or Level 3 Communications at 4.2.2.2.



# **IPv6 Failure Check (Advanced)**

These settings match **IPv4 Failure Check**; the only difference in the UI is that the ping address uses IPv6.

# ADVANCED IPv6 Failure Check Idle Check Interval: Monitor while connected: Active Ping Active Ping could use as much as 9.3 MB of data per month. Ping IPv6 Address:

# **Failback Configuration (Advanced)**

This is used to configure failback, which is the ability to go back to a higher priority WAN interface if it regains connection to its network.

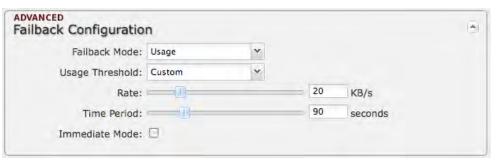
**Usage:** Fail back based on the amount of data passed over time. This is a good setting for when you have a dual-mode EVDO/WiMAX modem and you are going in and out of WiMAX coverage. If the router has failed over to EVDO it will wait until you have low data usage before bringing down the EVDO connection to check if a WiMAX connection can be made.

- High (Rate: 80 KB/s. Time Period: 30 seconds.)
- Normal (Rate: 20 KB/s. Time Period: 90 seconds.)
- Low (Rate: 10 KB/s. Time Period: 240 seconds.)
- Custom (Rate range: 1-100 KB/s. Time Period range: 10-300 seconds.)

**Time:** Fail back only after a set period of time. (Default: 90 seconds. Range: 10-300 seconds.) This ensures that the higher priority interface has remained online for a set period of time before it becomes active (in case the connection is dropping in and out, for example).

Disabled: Deactivate failback mode.

**Immediate Mode:** Fail back immediately whenever a higher priority interface is plugged in or when there is a priority change. Immediate failback returns you to the use of your preferred Internet source more quickly which may have advantages such as reducing the cost of a failover data plan, but it may cause more interruptions in your network than **Usage** or **Time** modes.

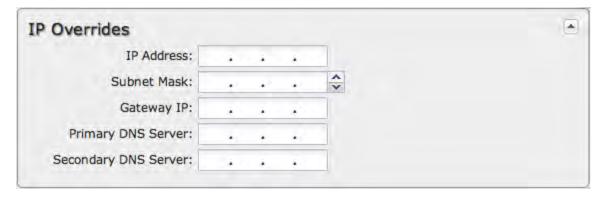




#### 7.1.4 IP Overrides

IP overrides allow you to override IP settings after a device's IP settings have been configured. Only the fields that are filled out will be overrideen. Override any of the following fields:

- IP Address
- Subnet Mask
- Gateway IP
- Primary DNS Server
- Secondary DNS Server





#### 7.1.5 IPv6 Settings

The IPv6 (<a href="http://en.wikipedia.org/wiki/IPv6">http://en.wikipedia.org/wiki/IPv6</a>) configuration allows you to enable and configure IPv6 for a WAN device. These settings should be configured in combination with the IPv6 LAN settings (go to <a href="https://en.wikipedia.org/wiki/IPv6">Networks</a>, select the LAN under Local IP Networks, and click Edit) to achieve the desired result.

This is a dual-stacked implementation of IPv6, so IPv6 and IPv4 are used alongside each other. If you enable IPv6, the router will not allow connections via IPv4. When IPv6 is enabled, some router features are no longer supported. These are:

- RADIUS/TACACS+ accounting for wireless clients and admin/CLI login
- IP Passthrough (not needed with IPv6)
- NAT (not needed with IPv6)
- Bounce pages
- UPnP
- Syslog
- SNMP over the WAN (LAN works)

There are two main types of IPv6 WAN connectivity: native (**Auto** and **Static**) and tunneling over IPv4 (**6to4**, **6in4**, and **6rd**).

- Native (Auto and Static) The upstream ISP routes IPv6 packets directly.
- IPv6 tunneling (6to4, 6in4, and 6rd) Each IPv6 packet is encapsulated by the router in an IPv4 packet and routed over an IPv4 route to a tunnel endpoint that decapsulates it and routes the IPv6 packet natively. The reply is encapsulated by the tunnel endpoint in an IPv4 packet and routed back over an IPv4 route. Some tunnel modes do not require upstream ISPs to route or even be aware of IPv6 traffic at all. Some modes are utilized by upstream ISPs to simplify the configuration and rollout of IPv6.



Enable IPv6 and select the desired IPv6 connection method for this WAN interface.

- **Disabled** (default) IPv6 disabled on this interface.
- Auto IPv6 will use automatic connection settings (if available).
- Static Input a specific IPv6 address for your WAN connection. This is provided by the ISP if it is supported.
- **6to4 Tunnel** (<a href="http://en.wikipedia.org/wiki/6to4">http://en.wikipedia.org/wiki/6to4</a>) Encapsulates the IPv6 data and transfers it to an automatic tunnel provider (if your ISP supports it).
- **6in4 Tunnel** (<a href="http://en.wikipedia.org/wiki/6in4">http://en.wikipedia.org/wiki/6in4</a>) Encapsulates the IPv6 data and sends it to the configured tunnel provider.
- **6rd Tunnel** (IPv6 rapid deployment: <a href="http://en.wikipedia.org/wiki/IPv6\_rapid\_deployment">http://en.wikipedia.org/wiki/IPv6\_rapid\_deployment</a>) Encapsulates the IPv6 data and sends it to a relay server provided by your ISP.

When you configure IPv6, you have the option to designate **DNS Servers** and **Delegated Networks**. Because of the dual-stack setup, these settings are optional: when configured for IPv6, the router will fall back to IPv4 settings when necessary.

#### **DNS Servers**

Each WAN device is required to connect IPv4 before connecting IPv6. Because of this, DNS servers are optional, as most IPv4 DNS servers will respond with AAAA records (128-bit IPv6 DNS records, most commonly used to map hostnames to the IPv6 address of the host) if requested. If no IPv6 DNS servers are configured, the system will fall back to the DNS servers provided by the IPv4 configuration.

#### **Delegated Networks**

A delegated network is an IPv6 network that is inherently provided by or closely tied to a WAN IP configuration. The IPv6 model is for each device to have end-to-end IP connectivity without relying on any translation mechanism. In order to achieve this, each client device on the LAN network needs to have a publicly routable IPv6 address.



#### Auto

IPv6 auto-configuration mode uses DHCPv6 and/or SLAAC to configure the IPv6 networks. When you select **Auto**, all of the following settings are optional (depending on your provider's requirements):

- **PD Request Size** Prefix Delegation request size. This is the size of IPv6 network that will be requested from the ISP to delegate to LAN networks. (Default: 63)
- Primary IPv6 DNS Server (optional) Depending on your provider, this may be required. This only takes effect if
  the default global DNS setting on the <u>Network Settings</u> → <u>DNS</u> page is "Automatic".
- Additional IPv6 DNS Server Secondary DNS server.
- Delegated IPv6 Network (optional) Network available for delegation to LANs. Depending on your provider, this
  may be required. Prefixes specified here only take effect if those supplied by the connection are insufficient to
  configure your LANs.
- **Delegated IPv6 Network** Additional network available for delegation to LANs.

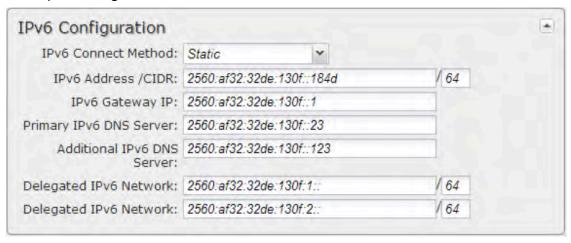




#### **Static**

As with IPv4, static configuration is available for situations where the WAN IPv6 topology is fixed.

- IPv6 Address/CIDR Input the IPv6 static IP address and mask length provided by your ISP (see http://en.wikipedia.org/wiki/Classless Inter-Domain Routing for an explanation of CIDR).
- IPv6 Gateway IP Input the IPv6 remote gateway IP address provided by your ISP.
- **Primary IPv6 DNS Server** (optional) Depending on your provider/setup, this may be required. This only takes effect if the default global DNS setting on the **Network Settings** → **DNS** page is "Automatic".
- Additional IPv6 DNS Server Secondary DNS server.
- Delegated IPv6 Network (optional) Network available for delegation to LANs. Depending on your provider, this
  may be required. Prefixes specified here only take effect if those supplied by the connection are insufficient to
  configure your LANs.
- **Delegated IPv6 Network** Additional network available for delegation to LANs.

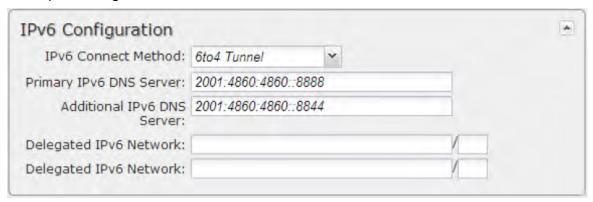




#### 6to4 Tunnel

Out of the box, 6to4 is the simplest mode to enable full end-to-end IPv6 connectivity in an organization if the upstream ISP properly routes packets to and from the 6to4 unicast relay servers.

- **Primary IPv6 DNS Server** (optional) Depending on your provider, this may be required. This only takes effect if the default global DNS setting on the **Network Settings** → **DNS** page is "Automatic".
- Additional IPv6 DNS Server Secondary DNS server.
- Delegated IPv6 Network (optional) Network available for delegation to LANs. Depending on your provider, this
  may be required. Prefixes specified here only take effect if those supplied by the connection are insufficient to
  configure your LANs.
- Delegated IPv6 Network Additional network available for delegation to LANs.

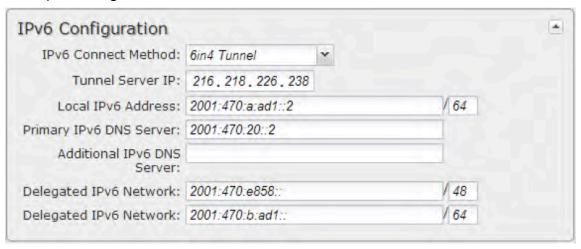




#### 6in4 Tunnel

The 6in4 tunnel mode utilizes explicit IPv4 tunnel endpoints and encapsulates IPv6 packets using 41 as the specified protocol type in the IP header. A 6in4 tunnel broker provides a static IPv4 server endpoint, decapsulates packets and provides routing for both egress and ingress IPv6 packets. Most tunnel brokers provide a facility to request delegated networks for use through the tunnel.

- Primary IPv6 DNS Server (optional) Depending on your provider, this may be required. This only takes effect if
  the default global DNS setting on the <u>Network Settings</u> → <u>DNS</u> page is "Automatic".
- Additional IPv6 DNS Server Secondary DNS server.
- Delegated IPv6 Network (optional) Network available for delegation to LANs. Depending on your provider, this
  may be required. Prefixes specified here only take effect if those supplied by the connection are insufficient to
  configure your LANs.
- Delegated IPv6 Network Additional network available for delegation to LANs.

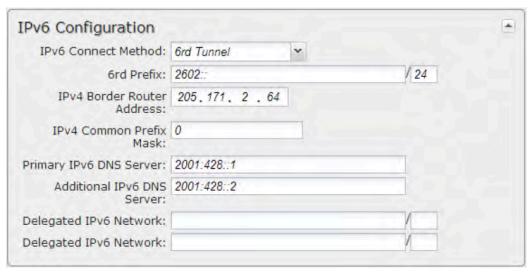




#### **6rd Tunnel**

IPv6 Rapid Deployment (6rd) is a method of IPv6 site configuration derived from 6to4. It is different from 6to4 in that the ISP provides explicit 6rd infrastructure that handles the IPv4 ↔ IPv6 translation within the ISP network. 6rd is considered more reliable than 6to4 as the ISP explicitly maintains infrastructure to support tunneled IPv6 traffic over their IPv4 network.

- 6rd Prefix The 6rd prefix and prefix length should be supplied by your ISP.
- IPv4 Border Router Address This address should be supplied by your ISP.
- IPv4 Common Prefix Mask Input the number of common prefix bits that you can mask off of the WAN's IPv4 address.
- Primary IPv6 DNS Server (optional) Depending on your provider, this may be required. This only takes effect if
  the default global DNS setting on the <u>Network Settings</u> → <u>DNS</u> page is "Automatic".
- Additional IPv6 DNS Server Secondary DNS server.
- **Delegated IPv6 Network** (optional) Network available for delegation to LANs. Depending on your provider, this may be required. Prefixes specified here only take effect if those supplied by the connection are insufficient to configure your LANs.
- **Delegated IPv6 Network** Additional network available for delegation to LANs.





## 7.1.6 Modem Settings

Not all modems will have all of the options shown below; the available options are specific to the modem type.

**On Demand:** Typically modem connections are not always on. When this mode is selected a connection to the Internet is made as needed. When this mode is not selected a connection to the Internet is always maintained.

**IP WAN Subnet Filter:** This feature will filter out any packets going to the modem that do not match the network (address and netmask).



**Aggressive Reset:** When Aggressive Reset is enabled the system will attempt to maintain a good modem connection. If the Internet has been unreachable for a period of time, a reset of the modem will occur in attempt to re-establish the connection.

**Enable Aux Antenna:** Enable or disable the modem's auxiliary diversity antenna. This should normally be left enabled.

**Modem Connection Mode:** Specify how the modem should connect to the network. Not all options are available for all modems; this will default to Auto if an incompatible mode is selected.

- Auto (all modes): Let the modem decide which network to use.
- Auto 3G (3G or less): Let the modem decide which 2G or 3G network to use. Do not attempt to connect to LTE.
- Force LTE: Connect to LTE only and do not attempt to connect to 3G or WiMAX.
- Force 3G (EVDO, UMTS, HSPA): Connect to 3G network only.
- Force 2G (1xRTT, EDGE, GPRS): Connect to 2G network only.

See the following tables for a breakdown of the technologies used with various CradlePoint ARC models when any **Modem Connection Mode** is selected.



# **CDMA Technology**

	Auto	Auto 3G	Force 4G	Force 3	Force 2G		
		(<= 3G)	LTE	1xEVDOAe (EHRPD)	1xEVDO-A (HRPD) (3G)	1xEVDO-0 (HRPD) (3G)	1xRTT (2.5G)
ARC CBA750B-LE (Sierra Wireless MC7750)	•	V	~	~	~	~	~

# **GSM Technology**

	Auto	Auto 3G	Force 4G	Force 3G (module auto selects)		Force 2G (module auto selects)	
		(<= 3G)	LTE	HSPA+ (4G/3.5G)	HSPA (3G)	EDGE (2.75G)	GPRS (2.5G)
ARC CBA750B-LP (Sierra Wireless MC7700)	~	•	~	~	~	~	~
ARC CBA750B-LP2 (Sierra Wireless MC7710)	~	~	~	~	~	~	~



**Network Selection Mode:** Wireless carriers are assigned unique network identifying codes known as PLMN (Public Land Mobile Network). To manually select a particular carrier, select the Manual radio button and enter the network PLMN.

**Functional Mode:** Selects the functional mode of the modem. IPPT mode causes the modem to act as a transport, passing Internet data and IP address information between the modem and the Internet directly. NAT mode causes the modem to NAT the IP address information. Consequently, IPPT mode does not allow user access to the modem web UI and NAT mode does allow user access to the modem web UI.

**AT Config Script:** Enter the AT commands to be used for carrier specific modem configuration settings. Each command must be entered on a separate line. The command and associated response will be logged, so you should check the system log to make sure there were no errors.

NOTE: AT Config Script should not be used unless told to do so by your modem's cellular provider or by a support technician.

**AT Dial Script:** This is included for legacy devices *only*. Most users will not use this option. Go to **SIM/APN/Auth Settings** instead if you need to select a specific Access Point Name.

If you do need this option for older devices, enter the AT commands to be used in establishing a network connection. Each command must be entered on a separate line. All command responses must include "OK" except the final command response, which must include "CONNECT".

Example:

ΑŤ

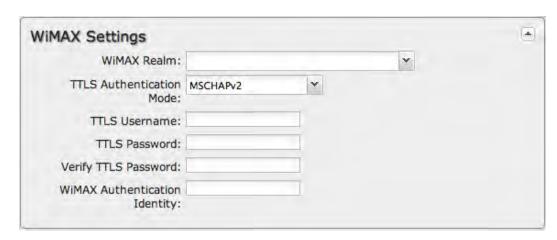
ATDT\*99\*\*\*2#



## 7.1.7 WiMAX Settings

**WiMAX Realm:** Select from the following dropdown options:

- Clear clearwire-wmx.net
- Rover rover-wmx.net
- Sprint 3G/4G sprintpcs.com
- Xohm –xohm.com
- BridgeMAXX bridgeMAXX.com
- Time Warner Cable mobile.rr.com
- Comcast mob.comcast.net



TTLS Authentication Mode: TTLS inner authentication protocol. Select from the following dropdown options:

- MSCHAPv2/MD5 (Microsoft Challenge Handshake Authentication Protocol version2/Message-Digest Algorithm 5)
- PAP (Password Authentication Protocol)
- CHAP (Challenge Handshake Authentication Protocol)

TTLS Username: Username for TTLS authentication.

TTLS Password: Password for TTLS authentication.

WiMAX Authentication Identity: User ID on the network. Leave this blank unless your provider tells you otherwise.



## 7.1.8 CDMA Settings

These settings are usually specific to your wireless carrier's private networks. You should not set these unless directed to by a carrier representative. If a field below is left blank, that particular setting will not be changed in the modem. You should only fill in fields that are required by your carrier.

- Persist Settings: If this is not checked, these settings will only be in place until the router is rebooted or the modem is unplugged.
- Active Profile: Select a number from 0-5 from the dropdown list.

The following fields can be left blank. If left blank they will remain unchanged in the modem.

- NAI (Username@realm): Network Access Identifier.
   NAI is a standard system of identifying users who attempt to connect to a network.
- AAA Shared Secret (Password): "Authentication, Authorization, and Accounting" password.
- Verify AAA Shared Secret.
- HA Shared Secret: "Home Agent" shared secret.
- · Primary HA.
- Secondary HA.
- AAA SPI: AAA Security Parameter Index.
- HA SPI: HA Security Parameter Index.

CDMA Settings			
NOTE:	private netv by a Carrier particular se	gs are usually specific for your Wir orks. You should not set these ur Representative. If a field below is tting will not be changed in the m fill in fields that are required by yo	nless directed to left blank, that nodem. You
Persist Settings:			
Active Profile:			
NAI (Username@realm):			
AAA Shared Secret (Password):			
Verify AAA Shared Secret (Password):			
HA Shared Secret (Password):			
Primary HA:			
Secondary HA:			
AAA SPI:			
HA SPI:			



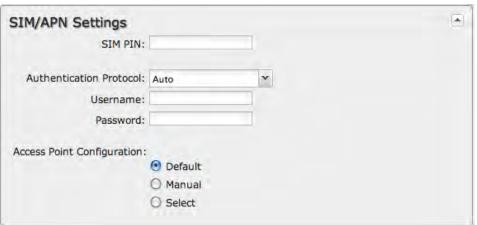
## 7.1.9 SIM/APN/Auth Settings

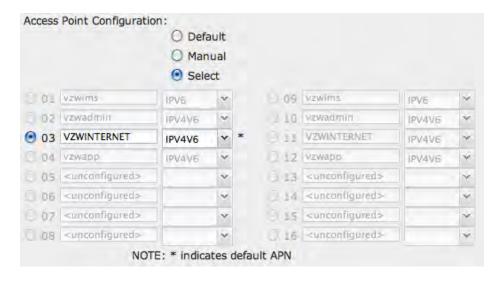
**SIM PIN:** PIN number for a GSM modem with a locked SIM.

**Authentication Protocol:** Set this only if your service provider requires a specific protocol and the **Auto** option chooses the wrong one. Choose from **Auto**, **PAP**, and **CHAP** and then input your username and password.

Access Point Configuration: Some wireless carriers provide multiple Access Point configurations that a modem can connect to. Some APN examples are 'isp.cingular" and "vpn.com".

- Default: Let the router choose an APN automatically.
- Manual: Enter an APN by hand.
- Select: This opens a table with 16 slots for APNs, each of which can be set as IP, IPV4V6, or IPV6. The default APN is marked with an asterisk (\*). You can change the APN names, select a different APN, etc. For Verizon modems, only the third slot is editable. Changes made here are written to the modem, so a factory reset of the router will not impact these settings.







## 7.1.10 Update/Activate a Modem

Some 3G/4G modems can be updated and activated while plugged into the router. Updates and activation methods vary by modem model and service provider. Possible methods are: PRL Update, Activation, and FUMO. All supported methods will be displayed when you select your modem and click "Control". If no methods are displayed for your device then you will need to update and activate your device externally.

To update or activate a modem, select the device and click "Control".

The modem *does not* support Update/Activate methods: A message will state that there is no support for PRL Update, Activation, or FUMO.

The modem supports Update/Activate methods: A message will display showing options for each supported method:

- Modem Activation / Update: Activate, Reactivate, or Upgrade Configuration.
- Preferred Roaming List (PRL) Update
- Firmware Update Management Object (FUMO)

Click the appropriate icon to start the process.

If the modem is connected when you start an operation the router will automatically disconnect it. The router may start another modem as a failover measure. When the operation is done the modem will go back to an idle state, at which point the router may restart it depending on failover and failback settings.

NOTE: Only one operation is supported at a time. If you try to start the *same* operation on the *same* modem twice the UI will not report failure and the request will finish normally when the original request is done. However if you try to start a *different* operation or use a *different* modem, this second request will fail without interfering with the pending operation.







**Process Timeout:** If the process fails an error message will display.

Activation has a 3-minute timeout, PRL update has a 4-minute timeout, and FUMO has a 10-minute timeout.

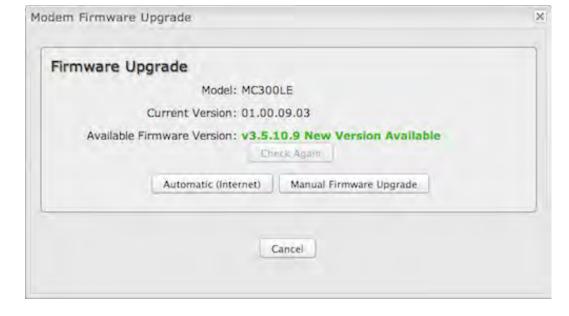


## **Update Modem Firmware**

Click on the **Firmware** button to open the Modem Firmware Upgrade window. This will show whether there is new modem firmware available.

If you select **Automatic (Internet)** the firmware will be updated automatically. Use **Manual Firmware Upgrade** to instead manually upload firmware from a local computer or device.

NOTE: Only CradlePoint integrated modems have this firmware upgrade option.



## **Reset the Modem**

Click on the **Reset** button to power cycle the modem. This will have the same effect as unplugging the modem.



## 7.1.11 Configuration Rules (Advanced)

This section allows you to create general rules that apply to the Internet connections of a particular type. These can be general or very specific. For example, you could create a rule that applies to all WiMAX modems, or a rule that only applies to an Internet source with a particular MAC address.

The Configuration Rules list shows all rules that you have created, as well as all of the default rules. These are listed in the order they will be applied. The most general rules are listed at the top, and the most specific rules are at the bottom. The router goes down the list and applies all rules that fit for attached Internet sources. Configuration settings farther down the list will override previous settings.



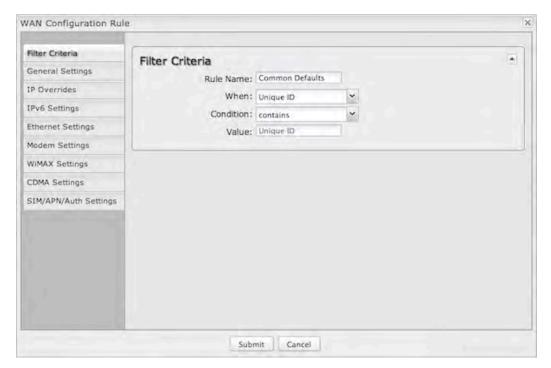
Select any of these rules and click "Edit" to change the settings for a rule. To create a new rule, click "Add."



## **WAN Configuration Rule Editor**

After clicking "Add" or "Edit," you will see a popup with the following tabs:

- · Filter Criteria
- General Settings
- IP Overrides
- IPv6 Settings
- Ethernet Settings
- Modem Settings
- WiMAX Settings
- CDMA Settings
- SIM/APN/Auth Settings



<u>Filter Criteria</u>. Begin by setting the **Filter Criteria** if you are creating a new rule. Create a name for your rule and the condition for which the rule applies:

Rule Name: Create a name meaningful to you. This name is optional.

Select each of the following to create a condition for your rule. When:

- Port (USB Port 1, 2; ExpressPort): Select by the port that you are plugging the modem into.
- Manufacturer: Select by the manufacturer, such as Sierra Wireless.
- Model: Set your rule according to the specific model of modem.
- Type (LTE, Modem, WiMAX, HSPA): Select by type of Internet source.
- Serial Number: Select 3G or LTE modem by Serial Number.
- MAC Address: Select WiMAX modem by MAC Address.



• **Unique ID**: Select by ID. This is generated by the router and displayed when the device is connected to the router.

**Condition:** Select "is," "is not," "starts with," "contains," or "ends with" to create your condition's statement.

**Value:** If the correct values are available, select from the dropdown list. You may need to manually input the value.

The condition will be of the following form:

"\_\_\_(When)\_\_\_ is/is not \_\_\_\_(value)\_\_\_"

For example:

"Type is not WiMAX"

"Port is USB Port 1"

Once you have established the condition for your configuration rule, choose from the other tabs to set the desired configuration. All of the tab options – **General Settings**, **IP Overrides**, **IPv6 Settings**, **Ethernet Settings**, **Modem Settings**, **WiMAX Settings**, **CDMA Settings**, and **SIM/APN/Auth Settings** – have the same configuration options shown above in the WAN Configuration section (the options for Configuration Rules are the same as they are for individual devices).



# 7.2 Data Usage

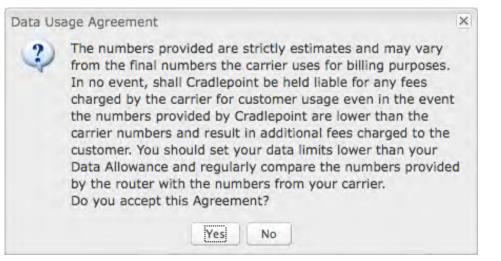
**Data Usage Management & Alerts** allows you to create and manage rules that help control the data usage of a modem. If you have a limited data plan or a price increase on your plan after a certain amount of usage, a **Data Usage Rule** can help you track these amounts. You can set a rule to shut down use of a modem and/or send a message when you reach a data usage amount you set.



**Enable Data Usage:** Enabled/Disabled. (Default: Disabled.)

When you select **Enabled**, you will see the **Data Usage Agreement** shown to the right. The purpose of this agreement is to ensure that you understand that the data numbers for the CBA750B may not perfectly match those of your carrier: CradlePoint cannot be held responsible. You must accept the agreement by clicking **Yes** in order to begin creating data usage rules.

**Warning:** You should set your data limits lower than your Data Allowance and regularly compare the numbers provided by the router with the numbers from your carrier.

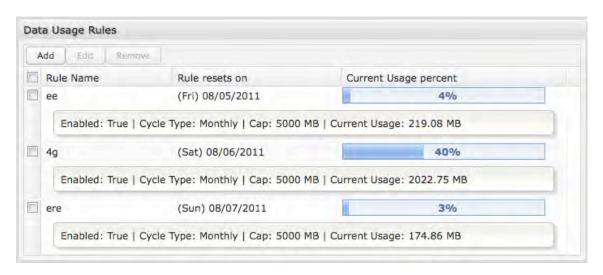




## 7.2.1 Data Usage Rules

The Date Usage Rule display shows basic information for each rule you have created (including rules created with a template). The following information is displayed:

- Rule Name
- Enabled: True/False
- Date for Rule Reset
- Cycle Type: Daily, Weekly, or Monthly
- Cap: Amount in MB.
- Current Usage: Shown as an amount in MB, as a percentage of the cap, and in a bar graph.



Click Add to configure a new Data Usage Rule.

## Data Usage Rule - page 1

Rule Name: Give your rule a name for later recognition.

**WAN Selection:** Select from the dropdown list of currently attached WAN devices.

**Assigned Usage in MB:** Enter a cap amount in megabytes. 1024 megabytes equals 1 gigabyte.

Rule Enabled: (Default: Enabled.) Click to disable.

**Use with Load Balancing:** When checked, the Load Balancing feature is *allowed* to use the thresholds and metrics of this rule when making balance decisions. This causes Load Balancing to spread the data usage between interfaces according to the assigned usage rather than bandwidth. This is a best effort to





keep all interfaces with these rules at a similar percentage utilization of data (e.g. 10%, 50%, 90%) as the cycle progresses, rather than quickly using 100% of a fast 1GB capped interface while using only a fraction of a slow 10GB capped interface, thus leaving the rest of the cycle with only the slow interface. The **Data Usage algorithm** on the Load Balancing page must be selected or this checkbox has no effect.

# Data Usage Rule – page 2

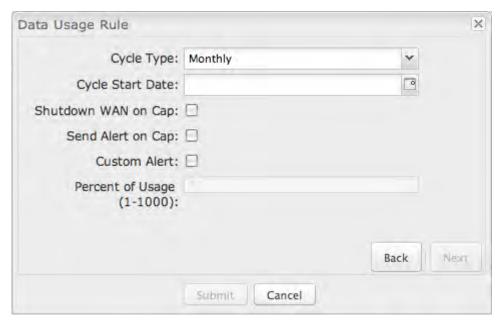
**Cycle Type:** How often the rule will reset. The data usage amount will be reset at the end of each cycle. Select the length of a cycle from a dropdown menu with the following choices:

- Daily
- Weekly
- Monthly

Cycle Start Date: Select the date you wish the rule to begin. This date will be used to track when the rule will reset.

# Shutdown WAN on Cap: If

selected, the WAN device will shut down when the assigned usage is reached. A cycle reset or a rule deletion will re-enable the device.



**Send Alert on Cap:** An email alert will be generated and sent when the assigned usage is reached.

WARNING: The SMTP mail server must be configured in <u>System Settings  $\rightarrow$  Device Alerts</u>.

**Custom Alert:** When checked you enable a second email to be configured for a percentage of the assigned usage.

**Percent of Usage (1-1000):** If selected, a custom alert will be sent when your data usage reaches this percentage of your usage cap. For example, you could set this at 90 percent so that you know when your usage is nearing 100 percent of the cap.



# 7.2.2 Template Configuration

**Templates** allow you to control multiple WAN devices with the same rule. Each WAN device that matches a template will automatically have its own rule created.



For example, you can set a template rule for all mobile data modems that causes your router to send an alert after 1000 MB of usage in a month. When you attach a new 4G USB modem, your template will immediately create a new **Data Usage Rule** for the attached modem that sends the alert as specified.

Click **Add** to configure a new Template rule.

Create a **Template Name** that you can recognize.

The template will apply to one of the following **WAN types**:

- All WAN
- All Modems

Select one of these types.

The rest of the rule settings options match those in the **Data Usage Rules**. See the section above for additional information about how to configure your template usage rules.

Template Name:	Give your tem	plate a name		
WAN type:	O All WAN	O All Ethernet	O All Mod	dems
Assigned Usage in MB:	5000			
Cycle Type:	Monthly			~
Cycle Start Date:	0		1	
hutdown WAN on Cap:				
Send Alert on Cap:				
Extra Email Alert:				
Percent of Usage (1-1000):				



# 7.3 WAN Affinity and Load Balancing

WAN affinity and load balancing both require multiple WAN devices, which is not typical usage

### **Load Balance**

Select the Load Balance Algorithm from the following dropdown options:



- Round-Robin: Evenly distribute each session to the available WAN connections.
- Rate: Distribute load based on the current upload and download rates. A WAN device's upload and download bandwidth values can be set in Internet → Connection Manager.
- **Spillover:** This was the default algorithm in older (version 3) firmware. Load is always given to devices with the most available bandwidth. The estimated bandwidth rate is based on a combination of the upload and download configuration values and the observed capabilities of the device.
- Data Usage: This mode works in concert with the Data Usage feature (<u>Internet → Data Usage</u>). The router will
  make a best effort to keep data usage between interfaces at a similar percentage of the assigned data cap in the
  Data Usage rule for each interface, rather than distributing sessions based solely on bandwidth. For proper function
  you need to create data usage rules for each WAN device you will be load balancing. Make certain to select the
  "Use with Load Balancing" checkbox in the Data Usage rule editor.

## **WAN Affinity**

WAN Affinity rules allow you to manage traffic in your network so that particular bandwidth uses are associated with particular WAN sources. This allows you to prioritize bandwidth.

EXAMPLE: You could specify that your guest LAN is only associated with your Ethernet connection with no failover. Then if your Ethernet connection goes down and the embedded modem connects for failover for your primary LAN, your guest LAN will not take bandwidth from your primary LAN, saving you money.

Click "Add" to open the WAN Affinity Policy Editor and create a new WAN Affinity rule.



**Name:** Give a name for your rule that is meaningful to you.

**DSCP (DiffServ):** Differentiated Services Code Point is the successor to TOS (Type of Service). Use this field to select traffic based on the DSCP header in each IP packet. This field is sometimes set by latency sensitive equipment such as VoIP phones. If you know specific DSCP values, you can input one here.

DSCP Negate: When checked this rule will match on any packet that does NOT match the DSCP field.

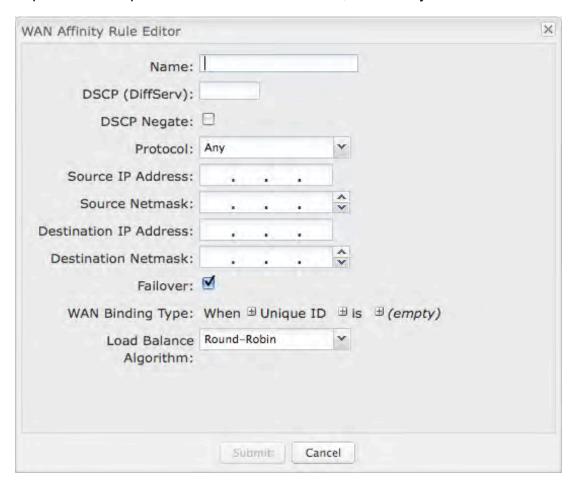
**Protocol:** Select from the dropdown list to specify the protocol for a particular data use. Otherwise, leave "Any" selected.

- Any
- ICMP
- TCP
- UDP
- GRE
- ESP
- SCTP

Source IP Address, Source Netmask,
Destination IP Address, and Destination
Netmask: Specify an IP address or range of IP
addresses by combining an IP address with a
netmask for either "source" or "destination" (or
both). Source vs. destination is defined by traffic
flow. Leave these blank to include all IP
addresses (such as if your rule is defined by a
particular port instead).

EXAMPLE: If you want to associate this rule with your guest LAN, you could input the IP address and netmask for the guest LAN here (leaving the last slot "0" to allow for any user attached to the guest network):

Source IP Address: 192.168.10.0





Source Netmask: 255.255.255.0

**Failover:** (Default: Selected.) When this is selected and traffic from the chosen WAN device for this rule is interrupted, the router will fail over to another available WAN device. Deselect this option to restrict this traffic to only the selected WAN interface.

**WAN Binding Type:** You have several options for specifying the type of WAN interface(s) you want associated with your rule. Designate the interface(s) by **Port**, **Manufacturer**, **Model**, **Type**, **Serial Number**, **MAC Address**, or **Unique ID**. This selection will create a dropdown list of options to complete a sentence with the following form: "When \_\_\_\_ is \_\_\_\_," such as, "When <u>Type</u> is <u>LTE</u>." You also have the option to replace "is" with "isn't," "starts with," "ends with," or "contains."

- Port: Select from the dropdown list of possible WAN ports on the router.
  - USB 1
  - o USB 2
  - ExpressPort
- Manufacturer: Select from a dropdown list of attached devices.
- Model: Select from a dropdown list of attached devices.
- Type: Select from the dropdown list of possible WAN types.
  - o WiMAX
  - Modem
  - o LTE
- Serial Number: Select from a dropdown list of attached devices.
- MAC Address: Select from a dropdown list of attached devices.
- Unique ID: Select from a dropdown list of attached devices.

**Load Balance Algorithm:** Select the Load Balance Algorithm for this WAN Affinity rule from the following dropdown options:

- Round-Robin: Evenly distribute each session to the available WAN connections.
- Rate: Distribute load based on the current upload and download rates. A WAN device's upload and download bandwidth values can be set in Internet → Connection Manager.



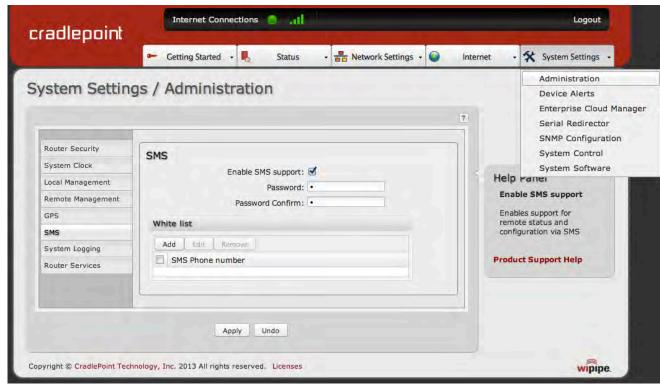
- **Spillover:** This was the default algorithm in older (version 3) firmware. Load is always given to devices with the most available bandwidth. The estimated bandwidth rate is based on a combination of the upload and download configuration values and the observed capabilities of the device.
- Data Usage: This mode works in concert with the Data Usage feature (<u>Internet</u> → <u>Data Usage</u>). The router will
  make a best effort to keep data usage between interfaces at a similar percentage of the assigned data cap in the
  Data Usage rule for each interface, rather than distributing sessions based solely on bandwidth. For proper function
  you need to create data usage rules for each WAN device you will be load balancing. Make certain to select the
  "Use with Load Balancing" checkbox in the Data Usage rule editor.



# 8 SYSTEM SETTINGS

The System Settings tab has the following submenu items that provide access to tools for broad administrative control of the CBA750B:

- Administration
- Device Alerts
- Enterprise Cloud Manager
- Serial Redirector
- SNMP Configuration
- System Control
- System Software





## 8.1 Administration

Select the Administration submenu item in order to control any of the following functions:

- Router Security
- System Clock
- Local Management
- Remote Management
- GPS
- SMS
- System Logging
- Router Services

## 8.1.1 Router Security

Advanced Security Mode: When the router is configured to use the advanced security mode, several aspects of the router's configuration and networking functionality will be extended to support high security environments. This includes support for multiple user accounts, increased password security, and additional network spoofing filters. If you plan to use your router in a PCI DSS compliant environment this option is mandatory.



**Admin Password:** Enter a password for the administrator who will have full access to the router's management interface. You can use the default password on the back of your product, or you can create a custom Administrator Password.



## **Advanced Security Mode**

When you enable **Advanced Security Mode**, you have three different options for the **Authentication Mode**:

- Local Users
- TACACS+
- RADIUS

#### **Local Users**

Create users with administrative privileges by inputting usernames and passwords in the **Advanced User Management** table.



#### **TACACS+**

TACACS+ stands for "Terminal Access Controller Access-Control System plus". The router will use a TACACS+ server (or two, optionally) to authorize administration.

**Server Timeout**: If the servers are not reached within the set time (possibly because the WAN is down), the router will automatically fall back to using **Local Users** mode to prevent users from being locked out.

### Authentication Service: Choose from:

- ASCII / Login
- PAP
- CHAP

**Server Address**: This can be either an IP address in the form of "1.2.3.4", or a DNS name in form of

Server Timeout:		3 Seconds	
authentication Service: AS	CII / Login		
Server 1			
Server Address:	tacacs.someserver.com		
Port:	49		
Shared Secret:		(A) 0	
Confirm Secret:			
Server 2 (optional)			
Server Address:	tacacs.someserver.com		
Port:	49		
Shared Secret:			



"host.domain.com". Only lower case letters are allowed for a DNS name.

Port: Port 49 is default for TACACS+.

**Shared Secret** 

### **RADIUS**

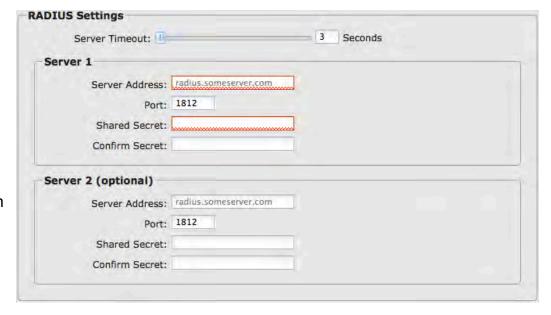
RADIUS stands for "Remote Authentication Dial In User Service". The router will use a RADIUS server (or two, optionally) to authorize administration.

**Server Timeout**: If the servers are not reached within the set time (possibly because the WAN is down), the router will automatically fall back to using **Local Users** mode to prevent users from being locked out.

**Server Address**: This can be either an IP address in the form of "1.2.3.4", or a DNS name in form of "host.domain.com". Only lower case letters are allowed for a DNS name.

Port: Port 1812 is common for RADIUS servers.

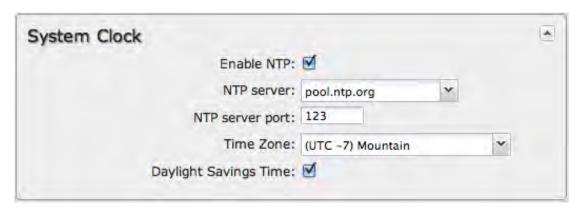
**Shared Secret** 





## 8.1.2 System Clock

Enabling NTP will tell the router to get its system time from a remote server on the Internet. If you do not enable NTP then the router time will be based on when the router firmware was built, which is guaranteed to be wrong. Whenever the Internet connection is reestablished and once a week thereafter the router will ask the server for the current time so it can correct itself.



You then have the option of selecting an NTP

server and adjusting the NTP server port. Select the NTP server from the dropdown list. Any of the given NTP servers will be sufficient unless, for example, you need to synchronize your router's time with other devices in a network.

**Time Zone:** Select from a dropdown list. Setting your Time Zone is required to properly show time in your router log.

Daylight Savings Time: Select this checkbox if your location observes daylight savings time.



## 8.1.3 Local Management

Enable Internet Bounce Pages: Bounce pages show up in your web browser when the router is not connected to the Internet. They inform you that you are not connected and try to explain why. If you disable bounce pages then you will just get the usual browser timeout. In the normal case when the router is connected to the Internet you don't see them at all.

**Disable Signal Strength Button:** This disables the Signal Strength button on the physical router.

**Local Domain:** The local domain is used as the suffix for DNS entries of local hosts. This is tied to the hostnames of DHCP clients as DHCP\_HOSTNAME.LOCAL\_DOMAIN.

Local Management	
Enable Internet Bounce Pages:	₫
Disable Signal Strength Button:	
Local Domain:	local.tld
System Identifier:	MBR1400-f76
Require HTTPS Connection:	
Secure HTTPS Port:	443
Enable SSH Server:	
SSH Server Port:	22

**System Identifier:** This is a customizable identity that will be used in router reporting and alerting. The default value is the MAC address of the router.

Require HTTPS Connection: Check this box if you want to encrypt all router administration communication.

Secure HTTPS Port: Enter the port number you want to use. The default is 443.

**Enable SSH Server:** When the router's SSH server is enabled you may access the router's command line interface (CLI) using the standards-based SSH protocol. Use the username "admin" and the standard system password to log in.

SSH Server Port: Default: 22.



## 8.1.4 Remote Management

Allows a user to enable incoming WAN pings or to change settings for the router from the Internet using the router's Internet address.

**Allow WAN pings:** When enabled the functionality allows an external WAN client to ping the router.

Allow Remote Web Administration: When remote administration is enabled it allows access to these administration web pages from the Internet. With it disabled, you must be a client on the local network to access the administration website. For security, remote access is usually done via a non-standard http port. Additionally, encrypted connections can be required for an added level of security.

Remote Management	<u> </u>
Allow WAN pings:	
Allow Remote Web Administration:	
	Remote Access can be restricted by IP address in the <u>Firewall</u> .
Allow Remote SSH Access:	8
	Only applicable when SSH is enabled in the Local Management tab.

- Require HTTPS Connection: Requiring a secure (https) connection is recommended.
- HTTP Port: Default: 8080. This option is disabled if you select "Require Secure Connection".
- Secure HTTPS Port: Default: 8443.

NOTE: You can restrict remote access to only specified IP addresses in **Network Settings** → **Firewall** under Remote Administration Access Control.

**Allow Remote SSH Access:** This will enable SSH access to the router from the Internet. It is only available when the SSH access is enabled in the **Local Management** tab.

Some Carriers block the remote SSH Access ports. If a ping to the router's WAN port does not work, it is unlikely that remote SSH Access will work.



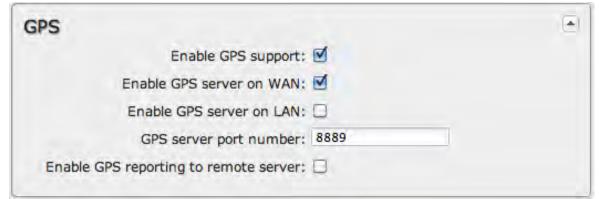
## 8.1.5 **GPS**

If you have an attached device with GPS support, you can enable a graphical view of your router's location which will appear in **Status**  $\rightarrow$  **GPS**.

Users can also configure GPS NMEA GGA format sentence reporting, available through a router-based server and/or a remote server.

NOTE: Some carriers disable GPS support in otherwise supported modems. If you encounter issues with obtaining a fix, contact your carrier and ensure that GPS is supported.

- Enable GPS support: Enables support for querying GPS information from supported modems.
- from supported modems.
   Enable GPS server on WAN: Enables a TCP server on the WAN side of the firewall, which will periodically send GPS NMEA sentences to connected clients.
- Enable GPS server on LAN: Enables a TCP server on the LAN side of the firewall, which will periodically send GPS NMEA sentences to connected clients.
  - o GPS server port number
- **Enable GPS reporting to remote server:** Enables periodic reporting of GPS NMEA sentences to a remote server. The router will buffer NMEA data if errors are encountered or if the Internet connection goes down and send the buffered sentences when the connection is restored.
  - Remote server hostname or IP
  - Remote server port
  - Report only over specific time interval: Restricts the NMEA sentence reporting to a remote server to a specific time interval.





# \$GPGGA – Essential fix data including 3D location and accuracy information

Example: \$GPGGA,1753405,4916.450,N,12311.127,W,2,06,1.5,117.3,M,-26.574,M,6.0,0138\*47

1753405	Time of fix – 17:34:05 UTC
4916.450,N	Latitude 49 deg. 16.450 min North
12311.127,W	Longitude 123 deg. 11.127 min West
2	Fix quality:
	0 = fix not available
	• 1 = GPS fix
	2 = Differential GPS fix
	• 3 = PPS fix
	4 = Real Time Kinematic
	5 = Float RTK
	6 = estimated (dead reckoning)
	7 = Manual input mode
	8 = Simulation mode
06	Number of satellites being tracked
1.5	Horizontal dilution of precision (HDOP) – relative accuracy of horizontal position
117.312,M	Altitude in meters above mean sea level
−26.574,M	Geoidal separation: height of mean sea level above WGS-84 earth ellipsoid (negative value means
	mean sea level is below ellipsoid)
6.0	Time in seconds since last update from differential reference stations
0138	Differential reference station ID number
*47	Checksum – used by program to check for transmission errors



#### 8.1.6 SMS

SMS (Short Message Service, or text messaging) requires a cellular modem with an active data plan. SMS is not designed to be a full remote management feature: SMS allows you to connect to the router for a few simple queries or commands with a text messaging service (e.g., from your phone). A modem that does not have an active data connection may still be reachable by SMS because Internet traffic and SMS traffic operate on separate channels, so SMS can be used to bring on offline router back online.

SMS is enabled on the router by default. However, it only works if SMS is supported and enabled on the modem. Most modems have SMS enabled by default, but the carrier may charge a fee for each text message sent or received. Contact your carrier to review these fees and/or to enable an SMS plan.

### Important notes about SMS:

- Messages are limited to 160 characters.
- SMS is not a guaranteed delivery protocol. The carriers do not guarantee that the SMS message will be delivered to the modem or that the modem's response will be delivered to the sender. This means an administrator might have to send messages multiple times before the desired action is performed.
- SMS is a slow protocol. It can take seconds or up to a few minutes for messages to be delivered.
- SMS messages are not encrypted; they are sent in full readable text over the network.



## **Enable SMS support**

SMS support is enabled by default on the router. Deselect this to disable.

#### **Password**

By default, the password is the last 8 characters of the router's MAC address (i.e., the Default Password on the product label). You can change this password to anything between 1 and 16 characters. It should be long enough to be useful for security but short enough to easily type into your phone (or other texting client).



#### White List

This list is blank by default, which means that the router will accept SMS messages from any phone number. Leaving this blank is unsecure, so CradlePoint recommends that you add phone numbers to this list. Once any numbers are listed, only those numbers have the ability to connect to the router via SMS.

NOTE: You cannot add email addresses to the White list. When a phone number is added to the White List, email SMS messages will be rejected.



# How to Send an SMS Message

You can send SMS messages to the router via phone or email. The key elements are:

- 1. the modem's MDN
- 2. the SMS password (defined above)
- the command

You must know the MDN (Mobile Directory Number) of the modem to send SMS messages to the router. This is a phone number that can be found under  $\underline{\textbf{Status}} \rightarrow \underline{\textbf{Internet Connections}}$  in the router administration pages (or under  $\underline{\textbf{Devices}} \rightarrow \underline{\textbf{Network Interfaces}}$  in Enterprise Cloud Manager).

#### How to Text from a Phone

- 1. Open the text messaging tool on your phone and start a new message.
- 2. In the **To** field, enter the modem's MDN.
- 3. In the **Subject** field, enter the SMS password and command.
- 4. Click Send.

### How to Text from an Email

NOTE: There are limitations with sending texts via email. The SMS engine is currently only compatible with GSM-based carrier operators.

- 1. Start a new email message.
- 2. In the **To** field, enter the modem's MDN *plus* the modem's carrier domain name (e.g., 2085555550 txt.att.net).
- 3. Enter the password and command in *either* the **Subject** field or **Body** of the email message. If you use the subject field, leave the body blank, and if you use the body, leave the subject blank.

NOTE: The subject field may be limited to a certain number of characters, so if you get an error when sending the command on the subject line, switch to using the body instead.)



### **SMS Commands**

Below is a list of supported SMS messages and the syntax format.

Due to security concerns, the set of commands are intentionally limited to those that can configure a modem's connection, but cannot lock the administrator out due to malicious modem changes. Therefore, if an unsolicited request adjusts the modem's configuration via SMS, an administrator can still access the modem via SMS.

Command syntax: <password>,<command>,[arg1,][arg2,]

All commands start with the password – either the default of the last 8 digits of the router's MAC address or the administrator-configured password. Commands can have an optional number of arguments.

NOTE: The trailing comma on the command is important to allow the SMS engine to distinguish the final argument from other information the SMS client might append to the message without your knowledge.

## **Supported Commands:**

**reboot**: Reboot the router (not the modem)

Syntax: <password>,reboot,

• Example: 1234, reboot,

restore: Restore the router to factory defaults

Syntax: <password>,restore,

Example: 1234,restore,

rstatus: Get router status

Syntax: <password>,rstatus,

Example: 1234,rstatus,



This command returns info about the router along with the port names for ports with attached modems. These port names may be helpful for using the commands that follow.

### Example of response:

uptime: 0:35:13 FW: v4.4.0

eth0: 10/100/1000 Ethernet Switch: connected

usb3: MC200P: connected

#### mstatus: Get modem status\*

Syntax: <password>,mstatus,[port,]

Example: 1234,mstatus, //return status of highest priority modem

Example: 1234,mstatus,usb1, //return status of modem plugged into port usb1

This command returns info about the indicated modem's status. The resulting data reflects the modem model number, service type, and connection status and values.

## Example of response:

Model: MC200P Service: HSPA+ SIM Status: READY RSSI: -62 dbm

ECIO: -4 APN: wwan.ccs

IP Addr: 166.136.142.172

#### mreboot: Reboot the modem\*

Syntax: <password>,mreboot,[port,]

Example: 1234,mreboot, //This will reboot the highest priority modem.
 Example: 1234,mreboot,usb1, //This will reboot the modem on port usb1



## **apn**: Set the APN on the modem (for SIM-based modems)\*

- Syntax: <password>,apn,<new APN>,[port,]
- Example: 1234,apn,myapn@apn.com, //set APN of highest priority modem
- Example: 1234,apn,myapn@apn.com,usb1, //set APN for modem in port usb1

## userpass: Set the modem's authentication username and password\*

- Syntax: <password>,userpass,<username>,<userpassword>,[port,]
- Example: 1234, userpass, joe, mypassword, //set information of highest priority modem
- Example: 1234,userpass,joe,mypassword,usb3, //set information on modem in port usb3

## simpin: Set the SIM's PIN\*

- Syntax: <password>,simpin,<pin>,[port,]
- Example: 1234,simpin,5678, //set simpin in highest priority modem
- Example: 1234,simpin,5678,usb2 //set simpin in modem on port usb2

## log: Return a portion of the router log

- Syntax: <password>,log,[start,]
- Example: 1234,log, //return the first 10 items of the log (items 0 through 9)
- Example: 1234,log,10, //return items 10 through 19 of the log
- Example: 1234,log,20, //return items 20 through 29 of the log

Sending log information via SMS messages likely results in several resulting texts. Please be aware of the costs of text messages on the modem's account, and use this command only if necessary.

<sup>\*</sup> The "port" parameter is optional. It specifies which port to perform the action on. If not given, the action will happen on the highest priority modem.



# **Sample Debug Session**

The following is an example of a debug session to discover a modem's APN is misconfigured and needs to be set.

Figure out the state of the modems on the router:

1234, rstatus,

Receive the modem's status and settings:

1234, mstatus,

Set the modem's APN to the correct setting:

1234,apn,broadband,

Verify the APN was set properly:

1234, mstatus,

Continue to verify the status periodically to ensure that the modem connects:

1234, rstatus,

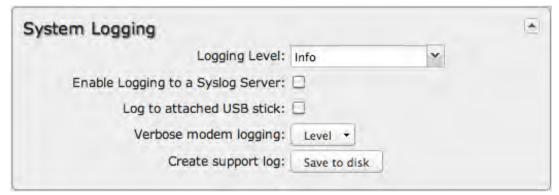


## 8.1.7 System Logging

**Logging Level:** Setting the log level controls which messages are stored or filtered out. A log level of **Debug** will record the most information while a log level of **Critical** will only record the most urgent messages. Each level includes all messages from all of the levels below it on the list (e.g. "Warning" includes all "Error" and "Critical" messages as well).

- Debug
- Info
- Warning
- Error
- Critical

**Enable Logging to a Syslog Server:** Enabling this option will send log messages to a specified Syslog server. After enabling, type the Hostname or IP address of the Syslog server (or select from the dropdown menu).



**Syslog Server Address:** Select the Hostname or IP address from the dropdown menu, or type this in manually.

**Include System ID:** This option will include the router's "System ID" at the beginning of every log message. This is often useful when a single remote Syslog server is handling logs for several routers.

**Include UTF8 Byte Order Mark:** The log message is sent using UTF-8 encoding. By default the router will attach the Unicode Byte Order Mark (BOM) to the Syslog message in compliance with the Syslog protocol, RFC5424. Some Syslog servers may not fully support RFC5424 and will treat the BOM as ASCII text, which will appear as garbled characters in the log. If this occurs, disable this option.

**Log to attached USB stick:** Only enable this option if instructed by a CradlePoint support agent. This will write a very verbose log file to the root level of an attached USB stick. Please disable the feature before removing the USB stick, or you may lose some logging data.

**Verbose modem logging:** Only enable this option if instructed by a CradlePoint support agent.

**Create support log:** This functionality allows for a quick collection of system logging. Create this log file when instructed by a CradlePoint support agent.



#### 8.1.8 Router Services

By default, router services (Enterprise Cloud Manager, NTP, etc.) connect to the router via the WAN. In some setups it makes sense to use the LAN instead. For example, if your router is used strictly for 3G/4G failover behind another router, you may not want to use 3G/4G data unnecessarily. Select **Use LAN Gateway** to set your router services to connect via the LAN.

LAN Gateway Address: Input the IP address of the

LAN side connection. If this is a 3G/4G failover
router operating behind another router, the LAN Gateway Address is the IP address of that other router.

Router Services

Use LAN Gateway: 

LAN Gateway Address:

DNS Server: 4 2 2 2 2 3

Secondary DNS Server: 4 2 2 2 3

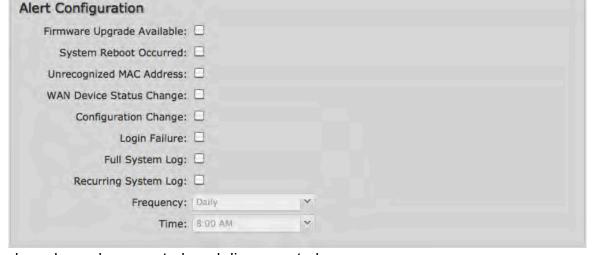
**DNS Server** and **Secondary DNS Server**: The primary and secondary DNS server numbers match the static DNS values (set at **Network Settings** → **DNS**). You can leave the default values or set them manually here. (Changing these values also changes the static DNS values.)



### 8.2 Device Alerts

The Device Alerts submenu choice allows you to receive email notifications of specific system events. YOU MUST ENABLE AN SMTP EMAIL SERVER TO RECEIVE ALERTS. Alerts can be included for the following:

- Firmware Upgrade Available: A firmware update is available for this device.
- System Reboot Occurred: This router has rebooted. This depends on NTP being enabled and available to report the correct time.
- Unrecognized MAC Address: Used with the MAC monitoring lists. An alert is sent when a new unrecognized MAC address is connected to the router.
- WAN Device Status Change: An attached WAN device has changed status. The possible statuses are plugged, unplugged, connected, and disconnected.



- Configuration Change: A change to the router configuration.
- Login Failure: A failed login attempt has been detected.
- Full System Log: The system log has filled. This alert contains the contents of the system log.
- Recurring System Log: The system log is sent periodically. This alert contains all of the system events since the
  last recurring alert. It can be scheduled for daily, weekly and monthly reports. You also choose the time you want
  the Alert sent.

### 8.2.1 SMTP Mail Server

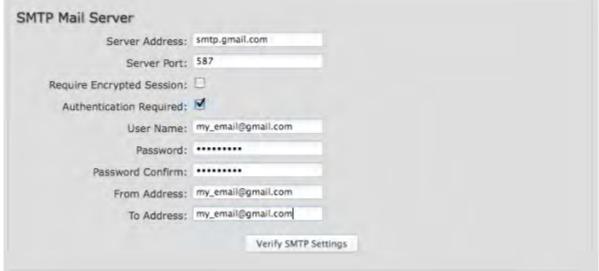
Since the CBA750B does not have its own email server, to receive alerts you must enable an SMTP server. This is possible through most email services (Gmail, Yahoo, etc.)



Each SMTP server will have different specifications for setup, so you have to look those up separately. The following is an

example using Gmail:

- Server Address: smtp.gmail.com
- Server Port: 587 (for TLS, or Transport Layer Security port; the CBA750B does not support SSL).
- Authentication Required: For Gmail, mark this checkbox.
- User Name: Your full email address
- Password: Your Gmail password
- From Address: Your email address
- To Address: Your email address



Once you have filled in the information for the SMTP server, click on the "Verify SMTP Settings" button. You should receive a test email at your account.

Advanced: **Delivery Options** 

**Email Subject Prefix:** This optional string is prefixed to the alert subject. It can be customized to help you identify alerts from specific routers.



**Retry Attempts:** The number of attempts made to send an alert to the mail server. After the attempts are exhausted, the alert is discarded.

**Retry Delay:** The delay between retry attempts.



## 8.3 Enterprise Cloud Manager

CradlePoint ECM is a cloud-based management service for configuring, monitoring, and organizing your CradlePoint routers.

Key features include:

- Group based configuration management
- Health monitoring of router connectivity and data usage
- · Remote management and control of routers
- Historical record keeping of device logs and status

Visit http://cradlepoint.com/ecm to learn more about CradlePoint ECM.

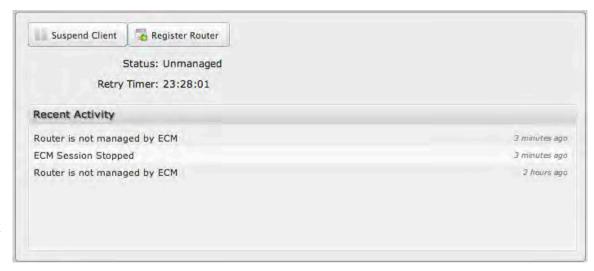
If you do not have ECM credentials, sign up at: http://www.cradlepoint.com/ecm-signup.

### **Registering Your Router**

Once you have signed up for ECM, click on the **Register Router** button to begin managing the router through ECM. Input your **ECM Username** and **ECM Password** and click **Register**. You have now registered the device with Enterprise Cloud Manager.

## **Suspending the ECM Client**

Click on the **Suspend Client** button to stop communication between the device and ECM. Suspending the client will make it stop any current activity and go dormant. It will not attempt to contact the server while suspended. This is a temporary setting that

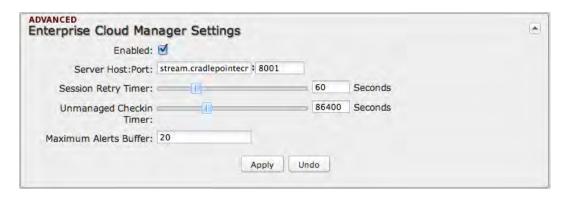


will not survive a router reboot; to disable the client altogether use the Advanced Enterprise Cloud Manager Settings panel (below).



# 8.3.1 Enterprise Cloud Manager Settings (Advanced)

- Enabled: Enable the ECM client to contact the server. While this box is unchecked, the ECM client will never attempt to contact the server. (Default: Enabled)
- Server Host:Port: The DNS hostname and port number for your ECM server. (Default: stream.cradlepoint.com)



- **Session Retry Timer:** How long to wait, in seconds, before starting a new ECM session following a connection drop or connectivity failure. Note that this value is a starting point for an internal backoff timer that prevents superfluous retries during connectivity loss.
- Unmanaged Checkin Timer: How often, in seconds, the router checks with ECM to see if the router is remotely
  activated. Note that this value is a starting point for an internal backoff timer that reduces network usage over time.
- Maximum Alerts Buffer: The maximum number of alerts to buffer when offline.

## 8.3.2 Legacy WiPipe Central Settings (Advanced)

WiPipe Central is CradlePoint's legacy remote management system.

- **Enabled:** Enables the WiPipe Central client to contact the server.
- Ethernet Communication Only: Select this
  to ensure that the WiPipe Central client will
  not start unless the WAN is Ethernet.



 Registration URL: Register your router using the code provided by CradlePoint when you purchase WiPipe Central.



### 8.4 Serial Redirector

A single USB Serial device can be used to establish a serial link to a host port on the router. The USB Serial device can also be accessed by running "serial" from an SSH session.

## 8.4.1 Telnet to Serial Configuration

**Enabled:** Enabling Telnet to Serial will start a Telnet server that passes its connection to the serial adapter. Enabling this service is not necessary when accessing serial through SSH.

**LAN**: Enable serial redirector for LAN connections.

**Authenticated LAN:** Enable serial redirector for Authenticated LAN connections. You must be logged into the router to use the redirector.

**WAN:** Enable serial redirector for WAN connections.

**Server Port:** Enter a port number for the redirector to use. (Default: 7218)

## 8.4.2 USB Serial Adapter Configuration

**Baud Rate:** Select from the dropdown list.

- 50
- 75
- 110
- 134
- 150
- 200
- 300
- 600

Telnet to Serial Configuration	
Server Status:	Disabled
Enabled:	
LAN:	
Authenticated LAN:	
WAN:	
Server Port:	7218



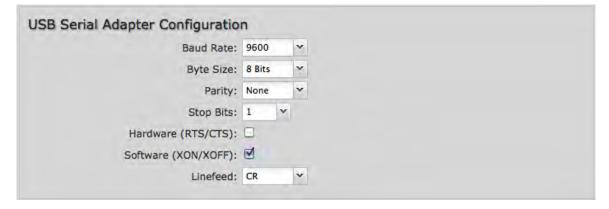
- 1200
- 1800
- 2400
- 4800
- 9600
- 19200

**Byte Size:** The number of bits in a byte. Select from: 5, 6, 7, and 8.

**Parity:** Change this value to enable parity bit checking. Select from the following dropdown options:

- None: No parity checking. (Default)
- Even: parity bit will always be even.
- Odd: parity bit will always be odd.
- Mark: parity bit will always be odd and always 1.
- Space: parity bit will always be even and always 0.

**Stop Bits:** Number of bits to initiate the stop period. Select from these dropdown values: 1, 1.5, and 2.



Hardware (RTS/CTS): Use RTS (Request To Send)/CTS (Clear To Send) to enable flow control.

**Software (XON/XOFF):** Use XON/XOFF to enable flow control.

**Linefeed:** Select how you want linefeeds translated (CR = carriage return and LF = line feed).

- Ignore
- CR/LF
- CR
- LF



## 8.5 SNMP Configuration

SNMP, or Simple Network Management Protocol, is an Internet standard protocol for remote management. You might use this instead of CradlePoint Enterprise Cloud Manager if you want to remotely manage a set of routers that include both CradlePoint and non-CradlePoint products.

**Enable SNMP:** Selecting "Enable SNMP" will reveal the router's SNMP configuration options.

enable SNMP on LAN: Enabling SNMP on LAN will make SNMP services available on the LAN networks provided by this router. SNMP will not be available

SNMP Configuration

Enable SNMP: 

Enable SNMP on LAN: 

LAN port #: 161

Enable SNMP on WAN: 

WAN port #: 161

SNMPv1: 

SNMPv1: 

SNMP version 1 is the most basic version of SNMP.

SNMPv2c: 

SNMP version 2 has the same features as v1 with some additional commands.

SNMPv3: 

SNMPv3: 

SNMP version 3 includes all prior features with security available.

Get community string: 

Set community string:

on guest or virtual networks that do not have administrative access.

**LAN port #:** Use the LAN port # field to configure the LAN port number you wish to access SNMP services on. (Default: 161)

Enable SNMP on WAN: Enabling SNMP on WAN will make SNMP services available to the WAN interfaces of the router.

**WAN port #:** Use the WAN port # field to configure which publicly accessible port you wish to make SNMP services available on. (Default: 161)

**SNMPv1:** SNMP version 1 is the most basic version of SNMP. SNMPv1 will configure the router to transmit with settings compatible with SNMP version 1 protocols.

**SNMPv2c:** SNMP version 2c has the same features as v1 with some additional commands. SNMPv2c will configure the router to use settings and data formatting compatible with SNMP version 2c.



**SNMPv3:** SNMP version 3 includes all prior features with security available. SNMPv3 is the most secure setting for SNMP. If you wish to configure traps then you must use SNMP version 3.

**Get community string:** The "Get community string" is used to read SNMP information from the router. This string is like a password that is transmitted in regular text with no protection.

**Set community string:** The "Set community string" is used when writing SNMP settings to the router. This string is like a password. It is a good idea to make it different than the "Get community string."

#### 8.5.1 SNMPv3

If you select SNMPv3, you have several additional configuration options for added security.

Authentication type: Select the authentication and encryption type that will be used when connecting to the router from the following dropdown list. These settings must match the configuration used on any SNMP clients.

- MD5 with no encryption
- SHA with no encryption
- MD5 with DES encryption
- SHA with DES encryption
- MD5 with AES encryption
- SHA with AES encryption

Username: Enter the Username configured on your SNMP host in the username field.

**Password:** Enter the Password for your SNMP host in the password and verify password fields. This password must be at least 8 characters long.

**Enable SNMP traps:** Enabling traps will allow you to configure a destination server, community, and port for trap notifications. Trap notifications are returned to the server with SNMPv1.

SNMPv3:	<ul> <li>SNMP version 3 includes</li> </ul>	all prior features with security available.
Authentication type:	SHA with AES encryption	~
Username:		
Password:		
Verify Password:		
Enable SNMP traps:	✓	
Trap community string. :		
Address for trap server:		
Trap server port #:	162	



**Trap community string:** The trap notifications will be returned to the trap server using this SNMPv1 trap community name.

Address for trap server: Enter the address of the host system that you want trap alerts sent to.

**Trap server port #:** Enter the port number that the remote host will be listening for trap alerts on. (Default: 162)

## 8.5.2 System Information

System information via SNMP is Read-Writable by default. However, if a value is set here, that field will become Read-Only.

**System Contact:** Input the email address of the system administrator.

**System Name:** Input the router's hostname.

**System Location:** Input the physical location of the router. This is simply a string for your own information.



## 8.6 System Control

**Restore to Factory Defaults:** This changes all settings back to their default values.

**Reboot The Device:** This causes the router to restart.

**Advanced:** System Automatic Reboot and Ping Test

**Scheduled Reboot:** This causes the router to restart at a user-determined time.

**Watchdog Reboot:** This causes the router to automatically restart when it determines an unrecoverable error condition has occurred.

**Ping Test:** A simple test to check Internet connectivity. Type the Hostname or IP address of the computer you want to ping and press 'Enter' or click the 'Ping' button.



```
PING 192.168.0.164 (192.168.0.164)
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=0. time=2.195. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=1. time=1.944. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=2. time=65.588. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=3. time=25.737. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=4. time=41.910. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=5. time=2.270. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=6. time=1.940. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=8. time=28.381. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=8. time=28.381. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=9. time=102.525. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=10. time=113.750. ms
45 bytes from 192.168.0.164 (192.168.0.164): icmp_seq=11. time=25.313. ms
```



## 8.7 System Software

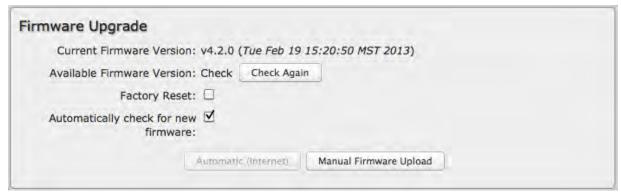
## 8.7.1 Firmware Upgrade

This allows the administrator to load new firmware onto the router to add new features or fix defects. If you are happy with the operation of the router, you may not want to upgrade just because a new version is available. Check the firmware release notes (<a href="https://www.cradlepoint.com/firmware">www.cradlepoint.com/firmware</a>) for information to decide if you should upgrade.

**Current Firmware Version:** Shows the number of the current firmware and the date it was updated.

Available Firmware Version: If there is a new firmware version available, this will list the version number. Click "Check Again" to have the router check the newest firmware.

**Factory Reset:** Set default settings to match the new firmware. This is safest,



as settings may have changed. You should back up your current settings and restore them after the new firmware is loaded.

Automatically check for new firmware: Check for an available firmware update once a day.

**Automatic (Internet):** Have the router download the file and perform the upgrade with no user interaction.

**Manual Firmware Upload:** Upload the router firmware from an attached computer. (Go to <a href="www.cradlepoint.com/firmware">www.cradlepoint.com/firmware</a> to download the firmware.)



## 8.7.2 System Config Save/Restore

**Backup Current Settings:** Click on "Save to disk" to save your current settings to a file on a computer.

Restore Settings: Click on "Upload from file" to restore your previous settings from a file on a computer.

ystem Config Save/I	testore	
Backup Current Settings:	Save to disk	
Restore Settings:	Upload from file	

## 8.7.3 Firmware Upgrade and System Config Restore

Load new firmware and restore your previous settings from a file on a computer without rebooting between steps.

d System Config Restore	
Upload from file	
P	Upload from file



## 9 GLOSSARY

#### 802.11

A family of specifications for wireless local area networks (WLANs) developed by a working group of the Institute of Electrical and Electronics Engineers (IEEE).

### **Access Control List**

ACL. This is a database of network devices that are allowed to access resources on the network.

#### **Access Point**

AP. Device that allows wireless clients to connect to it and access the network.

#### ActiveX

A Microsoft specification for the interaction of software components.

### Ad-hoc network

Peer-to-Peer network between wireless clients.

## **Address Resolution Protocol**

ARP. Used to map MAC addresses to IP addresses so that conversions can be made in both directions.

### **ADSL**

Asymmetric Digital Subscriber Line.

## **Advanced Encryption Standard**

AES. Government encryption standard.

## **Alphanumeric**

Characters A-Z and 0-9.

#### **Antenna**

Used to transmit and receive RF signals.

## **AppleTalk**

A set of Local Area Network protocols developed by Apple for their computer systems.

## **AppleTalk Address Resolution Protocol**

AARP. Used to map the MAC addresses of Apple computers to their AppleTalk network addresses, so that conversions can be made in both directions.

## **Application layer**

7th Layer of the OSI model. Provides services to applications to ensure that they can communicate properly with other applications on a network.

#### **ASCII**

American Standard Code for Information Interchange. This system of characters is most commonly used for text files.

## **Attenuation**

The loss in strength of digital and analog signals. The loss is greater when the signal is being transmitted over long distances.



#### Authentication

To provide credentials, like a Password, in order to verify that the person or device is really who they are claiming to be.

### **Automatic Private IP Addressing**

APIPA. An IP address that a Windows computer will assign itself when it is configured to obtain an IP address automatically but no DHCP server is available on the network.

## **Backward Compatible**

The ability for new devices to communicate and interact with older legacy devices to guarantee interoperability.

#### **Bandwidth**

The maximum amount of bytes or bits per second that can be transmitted to and from a network device.

## **Basic Input/Output System**

BIOS. A program that the processor of a computer uses to startup the system once it is turned on.

#### **Baud**

Data transmission speed.

### Bit rate

The amount of bits that pass in given amount of time.

### Bit/sec

Bits per second.

#### **BOOTP**

Bootstrap Protocol. Allows for computers to be booted up and given an IP address with no user intervention.

#### **Bottleneck**

A time during processes when something causes the process to slowdown or stop all together.

#### **Broadband**

A wide band of frequencies available for transmitting data.

#### **Broadcast**

Transmitting data in all directions at once.

#### Browser

A program that allows you to access resources on the web and provides them to you graphically.

#### Cable modem

A device that allows you to connect a computer up to a coaxial cable and receive Internet access from your Cable provider.

### **CardBus**

A newer version of the PC Card or PCMCIA interface. It supports a 32- bit data path, DMA, and consumes less voltage.

### CAT 5

Category 5. Used for 10/100 Mbps or 1Gbps Ethernet connections.



#### Client

A program or user that requests data from a server.

#### Collision

When do two devices on the same Ethernet network try and transmit data at the exact same time.

#### Cookie

Information that is stored on the hard drive of your computer that holds your preferences to the site that gave your computer the cookie.

#### Data

Information that has been translated into binary so that it can be processed or moved to another device.

## **Data Encryption Standard**

Uses a randomly selected 56-bit key that must be known by both the sender and the receiver when information is exchanged.

## **Data-Link layer**

The second layer of the OSI model. Controls the movement of data on the physical link of a network.

### **Database**

Organizes information so that it can be managed updated, as well as easily accessed by users or applications.

#### **DB-25**

A 25-pin male connector for attaching External modems or RS-232 serial devices.

### **DB-9**

A 9-pin connector for RS-232 connections

### dBd

Decibels related to dipole antenna.

#### dBi

Decibels relative to isotropic radiator.

#### dBm

Decibels relative to one milliwatt.

## **Decrypt**

To unscramble an encrypted message back into plain text.

#### Default

A predetermined value or setting that is used by a program when no user input has been entered for this value or setting.

### **Demilitarized zone**

DMZ: A single computer or group of computers that can be accessed by both users on the Internet as well as users on the Local Network, but that is not protected by the same security as the Local Network.



### **DHCP**

Dynamic Host Configuration Protocol: Used to automatically assign IP addresses from a predefined pool of addresses to computers or devices that request them.

## **Digital certificate**

An electronic method of providing credentials to a server in order to have access to it or a network.

## **Direct Sequence Spread Spectrum**

DSSS: Modulation technique used by 802.11b wireless devices.

#### **DMZ**

"Demilitarized Zone". A computer that logically sits in a "no-mans-land" between the LAN and the WAN. The DMZ computer trades some of the protection of the router's security mechanisms for the convenience of being directly addressable from the Internet.

#### **DNS**

Domain Name System: Translates Domain Names to IP addresses.

### Domain name

A name that is associated with an IP address.

### **Download**

To send a request from one computer to another and have the file transmitted back to the requesting computer.

### DSL

Digital Subscriber Line. High bandwidth Internet connection over telephone lines.

## **Duplex**

Sending and Receiving data transmissions at the same time.

## **Dynamic DNS service**

Dynamic DNS is provided by companies to allow users with Dynamic IP addresses to obtain a Domain Name that will always be linked to their changing IP address. The IP address is updated by either client software running on a computer or by a router that supports Dynamic DNS, whenever the IP address changes.

### **Dynamic IP address**

IP address that is assigned by a DHCP server and that may change. Cable Internet providers usually use this method to assign IP addresses to their customers.

#### **EAP**

Extensible Authentication Protocol.

### **Email**

Electronic Mail is a computer-stored message that is transmitted over the Internet.

## Encryption

Converting data into cyphertext so that it cannot be easily read.



#### **Ethernet**

The most widely used technology for Local Area Networks.

### Fiber optic

A way of sending data through light impulses over glass or plastic wire or fiber.

#### File server

A computer on a network that stores data so that the other computers on the network can all access it.

## File sharing

Allowing data from computers on a network to be accessed by other computers on the network with different levels of access rights.

#### **Firewall**

A device that protects resources of the Local Area Network from unauthorized users outside of the local network.

### **Firmware**

Programming that is inserted into a hardware device that tells it how to function.

## **Fragmentation**

Breaking up data into smaller pieces to make it easier to store.

#### FTP

File Transfer Protocol. Easiest way to transfer files between computers on the Internet.

### **Full-duplex**

Sending and Receiving data at the same time.

#### Gain

The amount an amplifier boosts the wireless signal.

### Gateway

A device that connects your network to another, like the Internet.

## **Gbps**

Gigabits per second.

## **Gigabit Ethernet**

Transmission technology that provides a data rate of 1 billion bits per second.

#### GUI

Graphical user interface.

### H.323

A standard that provides consistency of voice and video transmissions and compatibility for video conferencing devices.

## **Half-duplex**

Data cannot be transmitted and received at the same time.



### Hashing

Transforming a string of characters into a shorter string with a predefined length.

#### Hexadecimal

Characters 0-9 and A-F.

## Hop

The action of data packets being transmitted from one router to another.

#### Host

Computer on a network.

#### **HTTP**

Hypertext Transfer Protocol is used to transfer files from HTTP servers (web servers) to HTTP clients (web browsers).

### **HTTPS**

HTTP over SSL is used to encrypt and decrypt HTTP transmissions.

### Hub

A networking device that connects multiple devices together.

### **ICMP**

Internet Control Message Protocol.

### **IEEE**

Institute of Electrical and Electronics Engineers.

### **IGMP**

Internet Group Management Protocol is used to make sure that computers can report their multicast group membership to adjacent routers.

#### IIS

Internet Information Server is a WEB server and FTP server provided by Microsoft.

### **IKE**

Internet Key Exchange is used to ensure security for VPN connections.

#### Infrastructure

In terms of a wireless network, this is when wireless clients use an access point to gain access to the network.

#### Internet

A system of worldwide networks that use TCP/IP to allow for resources to be accessed from computers around the world.

## **Internet Explorer**

A World Wide Web browser created and provided by Microsoft.

### **Internet Protocol**

The method of transferring data from one computer to another on the Internet.



### **Internet Protocol Security**

IPsec provides security at the packet processing layer of network communication.

#### Internet Service Provider

An ISP provides access to the Internet to individuals or companies.

#### Intranet

A private network.

#### Intrusion Detection

A type of security that scans a network to detect attacks coming from inside and outside of the network.

#### **IP**

Internet Protocol.

### IP address

A 32-bit number, when talking about Internet Protocol Version 4, that identifies each computer that transmits data on the Internet or on an intranet.

### **IPsec**

Internet Protocol Security.

### **IPX**

Internetwork Packet Exchange is a networking protocol developed by Novell to enable their Netware clients and servers to communicate.

## **ISP**

Internet Service Provider.

#### Java

A programming language used to create programs and applets for web pages.

## **Kbps**

Kilobits per second.

## **Kbyte**

Kilobyte.

### L2TP

Layer 2 Tunneling Protocol.

#### LAN

Local Area Network.

## Latency

The amount of time that it takes a packet to get from the one point to another on a network. Also referred to as delay.

#### **LED**

Light Emitting Diode.

## Legacy

Older devices or technology.

## **Local Area Network**

LAN. A group of computers in a building that usually access files from a server.



#### LPR/LPD

"Line Printer Requestor"/"Line Printer Daemon". A TCP/IP protocol for transmitting streams of printer data.

#### **MAC Address**

A unique hardware ID assigned to every Ethernet adapter by the manufacturer.

### Mbps

Megabits per second.

#### MDI

Medium Dependent Interface is an Ethernet port for a connection to a straight-through cable.

#### **MDIX**

Medium Dependent Interface Crossover is an Ethernet port for a connection to a crossover cable.

### **MIB**

Management Information Base is a set of objects that can be managed by using SNMP.

### Modem

A device that modulates digital signals from a computer to an analog signal in order to transmit the signal over phone lines. It also demodulates the analog signals coming from the phone lines to digital signals for your computer.

#### **MPPE**

Microsoft Point-to-Point Encryption is used to secure data transmissions over PPTP connections.

#### MTU

Maximum Transmission Unit is the largest packet that can be transmitted on a packet-based network like the Internet.

#### **Multicast**

Sending data from one device to many devices on a network.

#### NAT

Network Address Translation allows many private IP addresses to connect to the Internet, or another network, through one IP address.

### **NetBEUI**

NetBIOS Extended User Interface is a Local Area Network communication protocol. This is an updated version of NetBIOS.

## **NetBIOS**

Network Basic Input/Output System.

## Netmask

Determines what portion of an IP address designates the Network and which part designates the Host.



#### **Network Interface Card**

NIC. A card installed in a computer or built onto the motherboard that allows the computer to connect to a network.

## **Network Layer**

The third layer of the OSI model which handles the routing of traffic on a network.

#### **Network Time Protocol**

Used to synchronize the time of all the computers in a network.

#### **NIC**

Network Interface Card.

#### **NTP**

Network Time Protocol.

### **OFDM**

Orthogonal Frequency-Division Multiplexing is the modulation technique for both 802.11a and 802.11g.

### OSI

Open Systems Interconnection is the reference model for how data should travel between two devices on a network.

### **OSPF**

Open Shortest Path First is a routing protocol that is used more than RIP in larger scale networks because only changes to the routing table are sent to all the other routers in the network as opposed to sending the entire routing table at a regular interval, which is how RIP functions.

#### **Password**

A sequence of characters that is used to authenticate requests to resources on a network.

#### **Personal Area Network**

The interconnection of networking devices within a range of 10 meters.

## Physical layer

The first layer of the OSI model. Provides the hardware means of transmitting electrical signals on a data carrier.

### Ping

A utility program that verifies that a given Internet address exists and can receive messages. The utility sends a control packet to the given address and waits for a response.

### PoE

Power over Ethernet is the means of transmitting electricity over the unused pairs in a category 5 Ethernet cable.

## POP3

Post Office Protocol 3 is used for receiving email.

### **Port**

A logical channel endpoint in a network. A computer might have only one physical channel (its Ethernet



channel) but can have multiple ports (logical channels) each identified by a number.

#### **PPP**

Point-to-Point Protocol is used for two computers to communicate with each over a serial interface, like a phone line.

#### **PPPoE**

Point-to-Point Protocol over Ethernet is used to connect multiple computers to a remote server over Ethernet.

#### **PPTP**

Point-to-Point Tunneling Protocol is used for creating VPN tunnels over the Internet between two networks.

#### **Preamble**

Used to synchronize communication timing between devices on a network.

### QoS

Quality of Service.

### **RADIUS**

Remote Authentication Dial-In User Service allows for remote users to dial into a central server and be authenticated in order to access resources on a network.

### Reboot

To restart a computer and reload its operating software or firmware from nonvolatile storage.

#### Rendezvous

Apple's version of UPnP, which allows for devices on a network to discover each other and be connected without the need to configure any settings.

### Repeater

Retransmits the signal of an access point in order to extend its coverage.

### **RIP**

Routing Information Protocol is used to synchronize the routing table of all the routers on a network.

#### **RJ-11**

The most commonly used connection method for telephones.

#### **RJ-45**

The most commonly used connection method for Ethernet.

### **RS-232C**

The interface for serial communication between computers and other related devices.

### **RSA**

Algorithm used for encryption and authentication.

## Server

A computer on a network that provides services and resources to other computers on the network.



### Session key

An encryption and decryption key that is generated for every communication session between two computers.

## **Session layer**

The fifth layer of the OSI model which coordinates the connection and communication between applications on both ends.

## **Simple Mail Transfer Protocol**

Used for sending and receiving email.

## **Simple Network Management Protocol**

Governs the management and monitoring of network devices.

#### SIP

Session Initiation Protocol. A standard protocol for initiating a user session that involves multimedia content, such as voice or chat.

## **SMTP**

Simple Mail Transfer Protocol.

### **SNMP**

Simple Network Management Protocol.

### **SOHO**

Small Office/Home Office.

### SPI

Stateful Packet Inspection.

### SSH

Secure Shell is a command line interface that allows for secure connections to remote computers.

#### SSID

Service Set Identifier is a name for a wireless network.

## **Stateful Packet Inspection**

A feature of a firewall that monitors outgoing and incoming traffic to make sure that only valid responses to outgoing requests are allowed to pass though the firewall.

#### Subnet mask

Determines what portion of an IP address designates the Network and which part designates the Host.

## Syslog

System Logger -- a distributed logging interface for collecting in one place the logs from different sources. Originally written for UNIX, it is now available for other operating systems, including Windows.

#### **TCP**

Transmission Control Protocol.

## **TCP Raw**

A TCP/IP protocol for transmitting streams of printer data.

## TCP/IP

Transmission Control Protocol/Internet Protocol.



### **TFTP**

Trivial File Transfer Protocol is a utility used for transferring files that is simpler to use than FTP but with less features.

## **Throughput**

The amount of data that can be transferred in a given time period.

### **Traceroute**

A utility displays the routes between you computer and specific destination.

#### **UDP**

User Datagram Protocol.

#### Unicast

Communication between a single sender and receiver.

## **Universal Plug and Play**

UPnP. A standard that allows network devices to discover each other and configure themselves to be a part of the network.

## **Update**

To install a more recent version of a software or firmware product.

## **Upgrade**

To install a more recent version of a software or firmware product.

### **Upload**

To send a request from one computer to another and have a file transmitted from the requesting computer to the other.

#### **UPnP**

Universal Plug and Play.

#### URL

Uniform Resource Locator is a unique address for files accessible on the Internet.

### **USB**

Universal Serial Bus.

#### **UTP**

Unshielded Twisted Pair.

### **Virtual Private Network**

VPN: A secure tunnel over the Internet to connect remote offices or users to their company's network.

## **VLAN**

Virtual LAN.

## Voice over IP

Sending voice information over the Internet as opposed to the PSTN

### VolP

Voice over IP.



#### Wake on LAN

Allows you to power up a computer through it's Network Interface Card.

#### WAN

Wide Area Network.

## **WCN**

Windows Connect Now. A Microsoft method for configuring and bootstrapping wireless networking hardware (access points) and wireless clients, including PCs and other devices.

#### **WDS**

Wireless Distribution System. A system that enables the interconnection of access points wirelessly.

#### Web browser

A utility that allows you to view content and interact with all of the information on the World Wide Web.

## **WEP**

Wired Equivalent Privacy is security for wireless networks that is supposed to be comparable to that of a wired network.

### WiFi

Wireless Fidelity. Used to describe any of the 802.11 wireless networking specifications.

#### WiFi Protected Access

An updated version of security for wireless networks that provides authentication as well as encryption.

#### Wide Area Network

The larger network that your LAN is connected to, which may be the Internet itself, or a regional or corporate network.

## Wireless (WiFi) LAN

Connecting to a Local Area Network over one of the 802.11 wireless standards.

#### Wireless ISP

WISP. A company that provides a broadband Internet connection over a wireless connection

#### **WISP**

Wireless Internet Service Provider.

### **WLAN**

Wireless Local Area Network.

## **WPA**

WiFi Protected Access. A WiFi security enhancement that provides improved data encryption, relative to WEP.

## **xDSL**

A generic term for the family of digital subscriber line (DSL) technologies, such as ADSL, HDSL, RADSL, and SDSL.



## Yagi antenna

A directional antenna used to concentrate wireless signals on a specific location.



## 10 APPENDIX

## 10.1 Regulatory and Safety Information

Read all operating instructions and the safety information below and before using the CBA750B device to avoid injury.



#### FEDERAL COMMUNICATION COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct

the interference by one of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator & your body. To comply with FCC regulations limiting both maximum RF output power and human exposure to RF radiation, for the CBA750B-LE the maximum antenna gain must not exceed 8 dBi in the cellular band, 3 dBi in the PCS band and 10 dBi in the LTE band. For the CBA750B-LP the maximum antenna gain including cable loss must not exceed 7.5 dBi in the cellular band, 3 dBi in the PCS band, 5.5 dBi in LTE Band 4, and 9 dBi in LTE Band 17. For the CBA750B-W the maximum antenna gain must not exceed 9.2 dBi in the 2.5 GHz band (2496-2690 MHz).

#### **SAFETY AND HAZARDS**

Under no circumstances should the CBA750B device be used in any areas (a) where blasting is in progress, (b) where explosive atmospheres may be present, or (c) that are near (i) medical or life support equipment, or (ii) any equipment which may be susceptible to any form of radio interference. In such areas, the CBA750B device MUST BE POWERED OFF AT ALL TIMES (since the device otherwise could transmit signals that might interfere with such equipment). In addition, under no circumstances should the CBA750B device be used in any aircraft, regardless of whether the aircraft is on the ground or in flight. In any aircraft, the CBA750B device MUST BE POWERED OFF AT ALL TIMES (since the device otherwise could transmit signals that might interfere with various onboard systems on such aircraft). Furthermore, under no circumstances should the CBA750B device be used by the driver or operator of any vehicle. Such use of the device will detract from the driver's or operator's control of that vehicle. In some jurisdictions, use of the CBA750B device while driving or operating a vehicle constitutes a civil and/or criminal offense.

Due to the nature of wireless communications, transmission and reception of data by the CBA750B device can never be guaranteed, and it is possible that data communicated or transmitted wirelessly may be delayed, corrupted (i.e., contain errors), or totally lost. The CBA750B device is not intended for, and CradlePoint recommends the device not be used in, any critical applications where failure to transmit or receive data could result in property damage or loss or personal injury of any kind (including death) to the user or to any other party. CradlePoint expressly disclaims liability for damages of any kind resulting from: (a) delays, errors, or losses of any data transmitted or received using the device; or (b) any failure of the device to transmit or receive such data.

Warning: This product is only to be installed by qualified personnel!



#### **Industry Canada Statement**

This device complies with RSS-210, RSS-102, and RSS-Gen of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Déclaration d'Industrie Canada

Ce dispositif est conforme à la norme CNR-210, CNR-102, et CNR-Gen d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

## 10.2 Warranty, Liability, Privacy, etc.

CradlePoint, Inc. warrants this product against defects in materials and workmanship to the original purchaser (or the first purchaser in the case of resale by an authorized distributor) for a period of one (1) year from the date of shipment. This warranty is limited to a repair or replacement of the product, at CradlePoint's discretion as purchaser's sole and exclusive remedy. CradlePoint does not warrant that the operation of the device will meet your requirements or be error free. Within thirty (30) days of receipt should the product fail for any reason other than damage due to customer negligence, purchaser may return the product to the point of purchase for a full refund of the purchase price. If the purchaser wishes to upgrade or convert to another CradlePoint, Inc. product within the thirty (30) day period, purchaser may return the product and apply the full purchase price toward the purchase of the other product. Any other return will be subject to CradlePoint, Inc.'s existing return policy.

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#### OTHER BINDING DOCUMENTS: TRADEMARKS: COPYRIGHT

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## 10.3 Specifications

### MODEL NAME

CBA750B Cellular Broadband Adapter

#### WAN

3G/4G via three modem ports (2 USB 2.0, 1 ExpressCard)

#### LAN

One Ethernet port (10/100)

#### **BUTTONS / SWITCHES**

Power, reset, modem signal strength, router/passthrough (allows automatic IP passthrough setting)

#### LED INDICATORS

Power, 4G connection, 3G connection, 2G connection, failover, Ethernet LAN, WAN data activity, USB/ExpressCard modem status (3), Power-over-Ethernet, router/passthrough switch, signal strength

#### **DIMENSIONS**

9 x 5.1 x 1.6 in (230 x 130 x 40 mm) 9 x 7.25 x 1.6 in (230 x 185 x 40 mm) (ARC LE or LP) 9 x 9.6 x 1.6 in (230 x 244 x 40 mm) (ARC W)

### **CERTIFICATIONS**

FCC, CE, IC, PTCRB, carrier (some certifications are specific to particular ARC models)

## **OPERATING TEMPERATURE**

0°C to 50°C

For more in-depth specifications and router details, see the product data sheet.





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