

ABOUT THE PLANTRONICS M1000 BLUETOOTH™ CORDLESS HEADSET

BLUETOOTH™ CORDLESS HEADSET FROM PLANTRONICS

M1000

QUICK START AND INFORMATION GUIDE



For accessibility information call the Technical Assistance Center (TAC) at (800) 544-4660.

compatibility, visit www.plantronics.com.

(Version 1.1) and the Headset Profile. For more information on

This product is compatible with devices that support Bluetooth

use your Bluetooth headset.

suit your mobile lifestyle. This guide will help you set up and

cordless headset contains many advanced features tailored to

Designed to provide maximum comfort and ease of use, this

pletely secure communication — without the hassle of wires.

technology to provide lightweight, hands-free, private and com-

Your Plantronics M1000 headset utilizes 2.4GHz Bluetooth

MAINTENANCE/TROUBLESHOOTING

345 Encinal Street, Santa Cruz, CA 95060 (800) 544-4660 • www.plantronics.com

45837-01 07.02

MAINTENANCE HINTS FOR OPTIMAL PERFORMANCE

The following one-year warranty and service information applies only to product purchased and used in the U.S. and Canada.

Contact your local retail dealer for warranty information in your country.

During this warranty time, if the product is defective in workman- ship or materials, Plantronics, at our option, will replace or exchange it for a model of equal value. Damage caused by improper care, accidents, unauthorized repair or modifications are not covered under this warranty.

NITHER PLANTRONICS NOR YOUR RETAIL DEALER OR SELL- ING DISTRIBUTOR HAS ANY RESPONSIBILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGE TO PROPERTY, COMMERCIAL LOSS OF PROFIT, OR FOR ANY EXPENSES, LOSS OF TIME, OR INCONVENIENCE. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

To obtain warranty service, please prepay shipment and return the unit to the appropriate facility listed at right.

6. Reason for return and description of the problem. contact be necessary.

5. Name and telephone number of person to call, should

4. Number and description of units shipped.

3. Ship to address.

2. Bill to address.

1. Proof of purchase indicating model number and date of purchase.

Please use the original container, or pack the unit(s) in a carton with sufficient packing material to prevent damage. Include the following information:

1. Floor of purchase indicating model number and date of purchase.

2. Bill to address.

3. Ship to address.

4. Number and description of units shipped.

5. Name and telephone number of person to call, should contact be necessary.

6. Reason for return and description of the problem.

7. This device may not cause harmful interference, and FCC Rules. Operation is subject to the following two conditions:

1. This device must accept any interference received, including interference that may cause undesired operation.

2. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

■ Reorient or relocate the receiving antenna.

■ Increase the separation between the equipment and receiver.

■ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

■ Consult the dealer or an experienced radio/TV technician for help.

NOTE: Modifications not expressly approved by Plantronics, Inc. could void the user's authority to operate the equipment.

Exposure to Radio Frequency Radiation

The radiated output power of this internal wireless radio is far below the FCC radio frequency exposure limits. Nevertheless, the wireless radio shall be used as described in the manual.

The internal wireless radio operates within guidelines found in radio frequency safety standards and recommendations, which reflect the consensus of the scientific community.

Plantronics therefore believes the internal wireless radio is safe for use by consumers. The level of energy emitted is far less than the electromagnetic energy emitted by wireless devices such as mobile phones. However, the use of wireless radios may be restricted in some situations or environments, such as aboard airplanes. If you are unsure of restrictions, you are encouraged to ask for authorization before turning on the wireless radio.

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Visit www.plantronics.com or call 1.800.544.4660 for assistance.

I NEED MORE HELP.

Section 4 for detailed instructions.

■ The headset, as packaged, is ready to be used on your right ear. However, with one very simple adjustment, the headset is easily aligned for your left ear. Please see the footnote in

■ How do I use the headset on my left ear?

■ Gently bend the angle of the flexible earloop to conform to the shape of your ear.

is not being exerted on any part of your ear, causing you discomfort.

■ Adjust the height and direction of the earloop, both up and down, front and back, so pressure

■ Check to make sure that the adjustable earloop is properly positioned and resting gently on your ear.

THE HEADSET IS UNCOMFORTABLE.

■ Make sure the headset's speaker is positioned snugly over your ear.

■ Turn up the volume using the volume control.

I DON'T HEAR CALLERS.

■ Make sure that the headset's microphone is facing your mouth and positioned properly.

■ Verify that the unit is not in mute mode.

CALLERS DO NOT HEAR ME.

■ Make sure your headset is turned on. See Section 5.1 for detailed instructions.

■ Make sure the battery is fully charged.

■ Verify that your cell phone is turned on, properly charged, and able to make calls.

■ Refer to your mobile phone user guide and perform the pairing process again.

MY HEADSET DOES NOT WORK WITH MY CELL PHONE?

What do I do if...

TROUBLESHOOTING

1. Replace the headset's rechargeable battery every 12 months.

2. Clean the outside of the headset with a moist cloth once a month.

Dirt can decrease the headset's efficiency of the headset.

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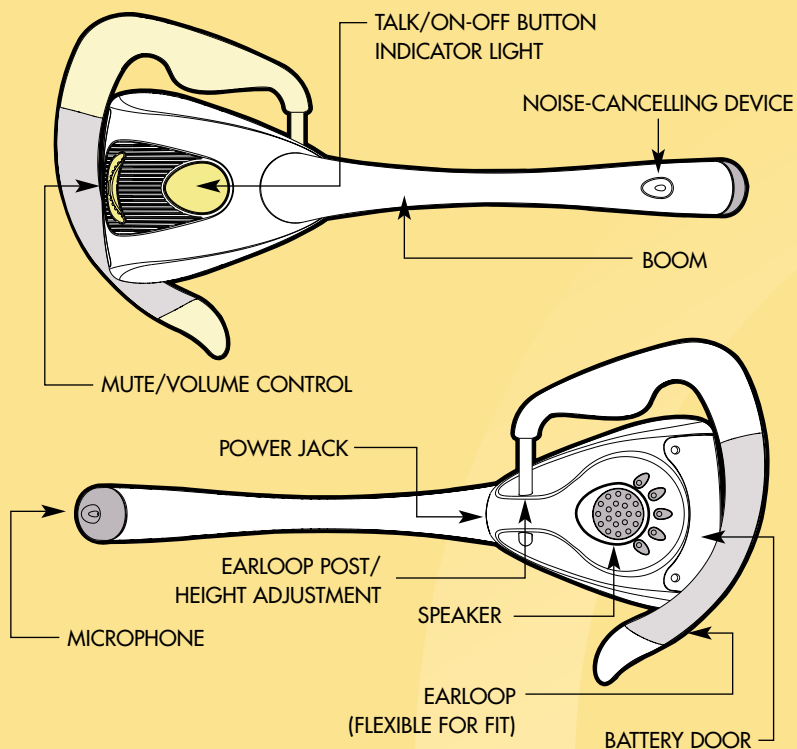
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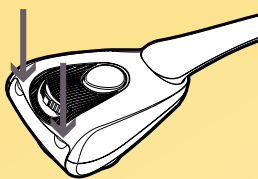
1 WELCOME

Welcome to the cutting edge of hands-free and wire-free technology. Here are the components of your Plantronics M1000 Headset.



2 GETTING STARTED

FIG. 2.1



Install the battery:

FIG. 2.1 – Open the battery compartment by pulling on the two battery door latches. Remove the door.

FIG. 2.2

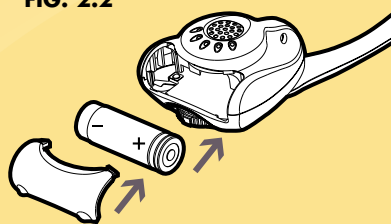


FIG. 2.2 – Insert battery into compartment so the (+) and (-) symbols correspond correctly. Replace battery compartment door by inserting the small tabs nearest the speaker and then snapping the door into place.

FIG. 2.3

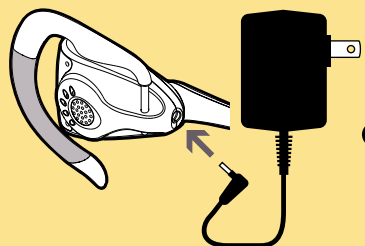


FIG. 2.3 – Connect the included wall charger to AC power and then to the headset power jack. In a few seconds, the INDICATOR light will begin to blink. The INDICATOR will stop blinking and turn off when the headset is fully charged.

The first charge takes 2 hours; subsequent charges take just 1 hour. A fully charged headset will provide approximately 2.5 hours of talk time and 48 hours of standby. Recharging your battery each night will ensure your headset is ready for use the next day.

⊕ The battery used in your headset must be recycled or disposed of properly. Contact your local recycling center for proper disposal instructions.

3 PAIRING TO ANOTHER DEVICE

FIG. 3.1A



Prior to using your headset for the first time, you must PAIR it with another Bluetooth device, such as a mobile phone handset.

Before PAIRING, you will need: (1) your fully charged headset, (2) your mobile phone user guide; and (3) your four-digit headset passkey (located on the passkey card included in your M1000 package).

FIG. 3.1 – TURN ON BOTH DEVICES

To turn on your headset, press and HOLD the TALK/ON-OFF button until the button lights. See Section 5 for more details.

Once both devices are turned on, place the headset and phone within an arm's length of each other.

FIG. 3.2 – SELECT PAIRING MODE

Following instructions in your mobile phone user guide, select discover, or pairing, mode from the Bluetooth options of your phone.

On your headset, PUSH IN and HOLD the MUTE/VOLUME key until the INDICATOR light begins to blink. Your headset is now discoverable. Check your mobile phone display and follow any instructions.

FIG. 3.3 – ENTER YOUR PASSKEY

If prompted by your phone, enter your four-digit passkey.

Some mobile phones and portable devices will not require a passkey.

CONFIRM PAIRING

If pairing is successful, the headset will sound a tone and the INDICATOR light will turn off. Check your mobile phone display to see if pairing succeeded and follow any instructions.

NOTE – If pairing fails, the INDICATOR light will stop flashing after 60 seconds and your headset will return to standby without sounding a tone.

Refer to your mobile phone user guide and repeat the pairing process.

CHECK THE CONNECTION

Test the headset to phone pairing by making a call. Refer to Section 5, FIG. 5.2 and your mobile phone user guide for more details.

5 USING YOUR HEADSET

FIG. 5.1

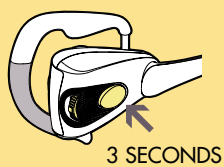


FIG. 5.1 – THE BASICS

- To turn your headset on, press and HOLD the TALK/ON-OFF button until the button lights. The INDICATOR will light continuously for a few seconds and then turn off.
- To turn your headset off, press and HOLD the TALK/ON-OFF button for 3 seconds or until you hear a tone. The INDICATOR will flash twice and the headset will turn off.
- To check if your headset is turned on or off, hold the unit to your ear and ROTATE the MUTE/VOLUME dial. If you hear a tone, your headset is turned on.
- When it is time to recharge the headset battery, the headset will beep every 20 seconds until the charger cable is connected or the headset shuts itself off. You may continue using your headset when the charger is connected.

FIG. 5.2



FIG. 5.2 – ANSWERING AND MAKING CALLS

- To answer a call, wait for the headset to ring and then press the TALK button. You will hear a tone and then be connected to the caller.
- To end a call, press the TALK button any time during a call.
- If the connection to your headset fails when answering, or during, a call, you will hear two short tones. Check the display on your mobile phone to continue the call.
- During a call, the headset INDICATOR light will flash showing a call is in progress.
- To make a call you must dial using your mobile phone's keypad or voice-dialing capabilities.
- Refer to your mobile phone user guide for additional instructions for using a headset.

FIG. 5.3

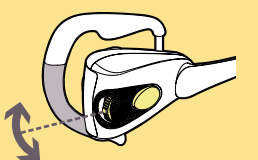


FIG. 5.3 – ADJUSTING THE VOLUME

- To increase volume, ROTATE the MUTE/VOLUME dial up and release (for headset usage on right ear).
- To lower volume, ROTATE the MUTE/VOLUME dial down and release (for headset usage on right ear).
- NOTE** – If using the headset on your left ear, reverse the instructions, rotating down to raise volume, and up to lower it.

FIG. 5.4

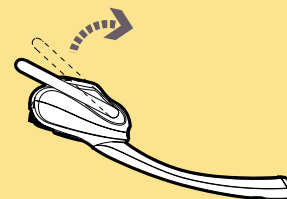


FIG. 5.4 – MUTE FUNCTION

- To mute the microphone while on a call, PUSH IN on the MUTE/VOLUME dial. A tone, followed 2 seconds later by a reminder tone, indicates mute function.
- To disable the mute, PUSH IN on the MUTE/VOLUME dial again. A beep indicates Mute function is off.

4 GETTING THE PERFECT FIT

FIG. 4.1



Customize your headset so it fits comfortably.

FIG. 4.1 – Rotate the earloop outward.

FIG. 4.2

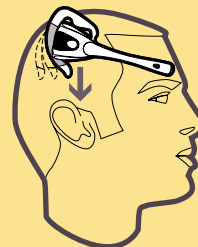


FIG. 4.2 – Position the headset over your right ear so that the earloop slides behind your ear. Bend the flexible earloop to achieve a snug, comfortable fit.

FIG. 4.3

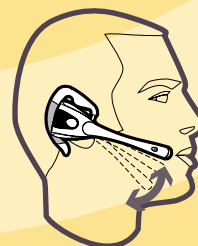


FIG. 4.3 – Adjust the microphone BOOM so it is aligned with your mouth.

FIG. 4.4

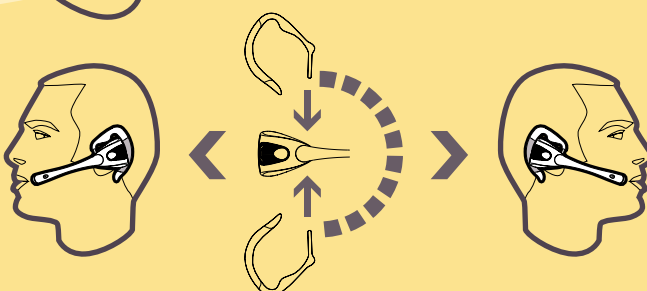


FIG. 4.4 – For left ear usage, simply remove the earloop from the headset, flip the headset over and reinsert the earloop on the opposite side. After completing this step, follow the fit instructions above — except using your left ear.

NOTE – If the speaker sounds soft or feels uncomfortable, slide the headset up or down along the earloop post so that it is centered on your ear when fitted.